

Form for the withdrawal from the Purchase Contract

according to § 7 et seq. of Act no. 102/2014 Coll. on consumer protection in the sale of goods or the provision of services based on a distance contract or off-premises contracts and amendments of certain laws

Consumer

Name and Surname*:

Street and House number*:

Town*:

Postcode*:

E-mail*:

Telephone:

I hereby declare that I am **withdrawing from the purchase contract** for the following goods (product name):¹

I request a refund*: full invoice value (all invoiced goods)

partial invoice value (only some of the goods)

Date of order*:

Order number*:

Date of receipt (date of take-over)*:

Invoice number*:

¹ In the case that only part of the goods is subject to the withdrawal from the purchase contract, provide only the name of the product you are returning to the seller.

Account number (if you wish to refund money by bank wire to your bank account) or address (if you wish to return money by post) for refunding payments related to the Purchase Contract*:

At the latest within 14 days of the date of withdrawal, I am obliged to send the goods to the seller.

Signature of consumer(s)* (only if this form is submitted in paper form)

.....
.....

Date

* Marked fields need to be filled in

Guidance on the exercise of the consumer's right of withdrawal

The right of withdrawal

You have the right to withdraw from this contract without giving any reason within 14 days. The withdrawal period expires 14 days after the date on which you or the designated third party, except the carrier, takes over the goods that were delivered as the last one, or if you or the designated third party, other than the carrier, takes over the goods as whole. In exercising your right of withdrawal, please inform us of your decision to withdraw from this agreement by a unique statement (for example, letter sent by post) to our address or e-mail address. If you are interested, you can fill in and send a template form for the withdrawal from the contract or any other unambiguous notice of withdrawal from the contract also electronically through our website. If you make use of this option, we will immediately confirm receipt of your withdrawal from the contract by permanent data carrier (e-mail). The withdrawal period is retained if you send notice of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Upon take over the goods, you have the possibility to unpack them, so you can find the properties and functionality of the goods. However, you do not have the right to use the goods and after a few days return it to us (goods used to a greater extent than it is sufficient to check them cannot be returned unless we decide otherwise in a specific case); in this case, you are liable for any reduction in the value of the goods resulting from such treatment of the goods, which is beyond the treatment necessary to find properties and functionality of the goods. In relation to the condition set out in the preceding sentence, it is possible to return only goods which:

1. are in its original condition,
2. have no signs of using and greater wear and tear,

3. are undamaged,
4. are complete (including accessories, manual, etc.), and
5. are in original and undamaged packaging.

Consequences of withdrawal from the contract

Upon withdrawal from the contract, we will refund all payments you have made in connection with the conclusion of the contract, in particular the purchase price, including the cost of delivering the goods to you. This does not apply to additional costs if you have chosen a different type of delivery than the cheapest one we offer and even the cost of additional services if they were the subject of a contract. Payments will be refunded to you without undue delay, no later than 14 days after the date of receipt of your notice of withdrawal. The refund will be made in the same way you used for your payment unless you explicitly agreed to a different payment method, without incurring any additional charges. The payment for the goods purchased will be paid only upon delivery of the returned goods back to our address or upon presentation of the document proving the return of the goods back, whichever comes first. In the event of unjustified withdrawal, the goods will be returned to you at your own expense without payment.

Send the goods back to us as a registered and insured item no later than 14 days after the date of the exercise of the right of withdrawal. This period is deemed to be preserved if you send the goods back before the 14-day period expires. According to Act no. 102/2014 Coll. the costs of returning the goods are borne by you. Please note that if you withdraw from the purchase contract, you are liable for any reduction in the value of the goods because of handling them from the time they are delivered to the moment of their return otherwise than necessary to find the nature, properties and functionality of the goods.