



(Please refer to your emailed order or shipping confirmation for the information below.)

**RETURNS & EXCHANGES**

<b>Order #:</b>
<b>Order Date:</b>

**Name on Order:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_ **Email:** \_\_\_\_\_

<b>QTY</b>	<b>Product</b>	<b>Price</b>	<b>Reason</b>

**Returns:**

If for any reason you are not happy with your purchase, you may return the items within 60 days of the original purchase for a credit, less the shipping charges. Items must be in original, unused condition (components cannot have been installed) with the original packaging and tags. Because we cannot be responsible for packages mailed to us, we suggest that you use a trackable and insured mail service. Please allow 3 weeks from the time you mail your order for your return to be processed. You will receive an email confirmation once the return has been processed and your card has been credited. Returns should be sent along with this form to the address below:

**Velo Orange  
Returns Department  
6730 Dover Rd  
Suite 113  
Glen Burnie, MD 21060**

**Exchanges:**

If you would like to exchange an item, we suggest that you place a new order for the item you want before returning your original purchase. This will ensure that your exchange item is in stock. Once we receive your return we will process a refund for the cost of the returned item and notify you by email that it has been done.

**Velo Orange  
Returns Department  
6730 Dover Rd  
Suite 113  
Glen Burnie, MD 21060**

**Note:** This label is NOT prepaid. The cost of returning an order is your responsibility