



Name:

Order number:

Email:

Date:

If you are not fully happy with the goods you have received, you can return them to us within **30 days** of receipt, providing they are in original resalable condition. Once returned you will be entitled to receive an exchange or a refund, which will not include the cost of the original postage and packaging. We are not able to refund or exchange items that appear to have been damaged, , or are not in original condition.

SKU	Quantity	Reason for return	Invoice number

- Return reasons**
1. Doesn't fit
  2. Doesn't suit me
  3. Changed my mind
  4. Incorrect item received(please explain)
  5. Looks different to image on site
  6. Quality issue(please explain)
  7. Other(please explain)

**Comment:**

**IMPORTANT NOTES**

Please ensure all returned goods are well packaged, to avoid any damage during transit.

Please ensure all accessories and parts are included in the package.

Please ensure all return packages are sent with a trackable, insured service, as we cannot take responsibility for items damaged or lost in the return transit.

Please remember to keep your proof of postage until you receive confirmation from Xcube. Returns are normally processed within 2-3 working days of us receiving your return

**Return Address**

Returns Department

Xcube International Co., LTD

28 Loyalist Court

Barrie, ON

L4N 0T3

Canada