

One (1) Year Limited Warranty

RockPaperRobot Inc. (RPR) warrants the RPR-branded Ollie Chair, contained in original RPR packaging, against manufacturer defects in materials and workmanship when used normally in accordance with RPR's Ollie Chair User's Manual for ONE (1) YEAR from the date of original retail purchase by the end-buyer.

This Warranty does not apply to: (a) defects caused by normal wear and tear or otherwise due to the normal aging of the product/s; (b) breakage and/or cosmetic damage, including but not limited to scratches and dents on the products, unless failure has occurred due to a defect in materials or workmanship; (c) natural variations occurring in wood or other natural materials, inherent to their character; (d) damage caused by accident, abuse, misuse, neglect, improper application or repair to the product, (e) modifications or attachments to the product not approved by RPR; (f) damage caused by fire, earthquake or other external causes, (g) damage caused by operating RPR-branded products outside RPR's User's Manual guidelines; (h) a product that has been modified to alter functionality.

Remedy Under One (1) Year Warranty

Our exclusive remedy for a defective product that fails under normal use is the product repair or replacement with a comparable product or component, free of charge. RPR reserves the right to inspect every product claimed as a defective product.

Warranty Service

No products will be accepted for return without RPR's written approval prior to the product return. RPR's email approvals are "written approval."

Transportation charges covering returned products will be borne by RPR only if such products are proven to be defective, covered by this Warranty, and returned within the one (1) year warranty period stated above.

Contact Information

Should you have questions or comments about our Warranty, please contact us via email at wtf@rockpaperrobot.com or phone us at (347) ROBOT4U/ (347) 762-6848.