

Exchange/Refund Form

1. Please print, fill out, and include this form with your return package. If you do not have a printer, feel free to write this information out on a blank sheet of paper.
2. Pack each ring in the individual bags that you received them in to avoid scratches and damage while in transit (for ladies' ring sets, pack the engagement ring and wedding band in separate bags).
3. Send the item(s) and this form back in a bubble mailer or padded envelope using USPS Ground Advantage. For Canadian customers, we recommend shipping through Canada Post USA Tracked Packet.

Important:

- Please note that rings sent back for returns or exchanges that have been used, worn, or are not in new condition are subject to a 20% restocking fee.
- Do not ship the items in a standard letter envelope and a stamp. We cannot be held responsible for lost or damaged items returned in a standard letter envelope.
- Please keep your receipt with tracking information accessible. In the event it is lost in transit, we can only accommodate requests for items that we can confirm were returned with a tracking number.

Return Address: Modern Gents - 3195 Red Hill Ave. Suite C, Costa Mesa CA, 92626

Name	
Email	
Phone	
Order #	

Why are you sending your item(s) back? Select one.

Wrong Size Wrong Item Received Not Satisfied

What would you like to do? Select one.

Exchange Store Credit (+\$5) Refund

List of Item(s) Returned	New Size, Color, or Style (If Applicable)

Once your package has been delivered:

- Our returns department will process your request within 2-4 business days and you will receive an email confirming your new order or refund at that time.
- Once processed, we will email you the tracking details the following business day with your shipping confirmation.