



FEELING FLAWLESS

Return & Exchange Form

Our return/exchange policy lasts 30 days from the delivery date of your purchase. Any item purchased during Black Friday Event, Cyber Monday, Sample Sale, or using a 30% or above discount code is a FINAL SALE and is not eligible for return. Also, all e-card purchases are a FINAL SALE. No exceptions can be made.

To be eligible for a return (store credit only), our item(s) must be unworn and undamaged. Washing or altering our item(s) in any way is considered damaging it. We strongly suggest to wear underwear when trying on our item(s) to avoid stains and damages. Item(s) must be returned in original condition complete with sanitary strip and tags. You are responsible for return shipping expense. Once returned items are inspected by our facility and approved, you will receive an e-gift card typically within 48 hours, but please us allow up to 7 business days.

To be eligible for an exchange (same item in a different size only), our item(s) must be unworn and undamaged. Washing or altering our item(s) in any way is considered damaging it. We strongly suggest to wear underwear when trying on our item(s) to avoid stains and damages. Item(s) must be returned in original condition complete with sanitary strip and tags. You are responsible for return shipping expense. Once returned items have been delivered, please allow us up to 10 business days to process before shipping. Kouture Swim is proud to ship your exchange at our expense.

Defective or incorrect items must be reported to us via email within SEVEN days from the delivery date of your purchase to be eligible for a replacement. Once approved, you will receive return shipping instructions.

Kouture Swim reserves the right to reject returns sent to us or communicated to us beyond the policies mentioned above. Any ineligible return will be mailed back at your expense, subject to a 50% restocking fee, or disposed of at our discretion.

Client Details:

Full Name:	
Order Number:	
Email:	
Phone:	

Reason Codes:

Order Details: [1] Exchange [2] Store Credit [3] Other _____

Item Name	Color	Size	Reason Code	Size Needed

Mail your items to Kouture Swim along with this completed form. Failure to include this completed form will result in a delay of processing times.

RETURN ADDRESS
 Kouture Swim
 21520 Yorba Linda Blvd Suite G #444
 Yorba Linda, CA 92887