

GRIMALKIN PRODUCTS AND WARRANTY TERMS

PRODUCT DESCRIPTION	WARRANTY TERMS (Electrical / Electronic Parts Only)	SERVICE PROVIDER
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MOBILE, TABLETS & LAPTOPS

Xiaomi Smartphones	12 mos	ASP
MI 10T Pro / Xiaomi 11 / Xiaomi 11T / Xiaomi 11T Pro	24 mos	ASP
Xiaomi 12 / 12 Pro / 12T / 12T Pro	24 mos	ASP
Redmi Note 11 / Redmi Note 11s / Redmi Note 11 Pro 5G (w/ 1+1 stickers)	24 mos	ASP
Redmi Note 11 / Redmi Note 11s / Redmi Note 11 Pro 5G (w/o 1+1 stickers)	12 mos	ASP
Xiaomi Pad 5	12 mos	ASP
Redmi Pad	12 mos	ASP
Xiaomi Notebook Air 13.3" Fingerprint Edition / 15.6"	12 mos	STK / GMC
Redmi book 15 / 15 Pro	24 mos	ASP

WEARABLES

TwentySeventeen Outdoor Watch	3 mos	STK / GMC
Redmi Watch 2 Lite	12 mos	ASP
Xiaomi Watch S1 / Active	12 mos	ASP
Xiaomi Watch / Lite	12 mos	STK / GMC
Xiaomi Band 7 / 7 Pro	12 mos	ASP
Xiaomi Band 2 / 3 / 4C / 4 / 5 / 6	12 mos	STK / GMC
Amazfit GTR / GTS / T-Rex	12 mos	STK / GMC
Amazfit Bip	12 mos	STK / GMC

AUDIO

Xiaomi Noise Cancelling Earphones	6 mos	STK / GMC
Xiaomi ANC & Type-C In-Ear Earphones	6 mos	STK / GMC
Xiaomi In-Earphones Pro HD	6 mos	STK / GMC
Xiaomi Dual Earphones (Type-C)	6 mos	STK / GMC
Xiaomi In-Earphones Basic	6 mos	STK / GMC
Redmi Buds 3 (34240)	12 mos	STK / GMC
Xiaomi Buds 3 (36265-36266)	12 mos	ASP
Xiaomi Buds 3T Pro (35080, 34243, 34244)	12 mos	ASP
Redmi Buds 3 Lite (36103-36104)	12 mos	ASP
Redmi Buds 3 Pro (35437-35438)	12 mos	STK / GMC
Redmi Buds 4 / 4 Pro	12 mos	ASP
Xiaomi FlipBuds Pro	12 mos	STK / GMC
Xiaomi True Wireless Earphone / 2 / 2S / 2 Basic / 2 Pro	12 mos	STK / GMC
Xiaomi True Wireless Earbuds / Basic	12 mos	STK / GMC
Xiaomi Bluetooth Headphones	12 mos	STK / GMC
Xiaomi Bluetooth Neckband Earphones	12 mos	STK / GMC
Xiaomi Sports Bluetooth Earphones	12 mos	STK / GMC
Xiaomi Bluetooth Audio Receiver	12 mos	STK / GMC
Xiaomi Bluetooth Headset Basic	12 mos	STK / GMC

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Xiaomi Portable Bluetooth Speaker (16W)	12 mos	STK / GMC
Xiaomi Outdoor Bluetooth Speaker	12 mos	STK / GMC
Xiaomi Bluetooth Speaker	12 mos	STK / GMC
Xiaomi Pocket Speaker 2	12 mos	STK / GMC
Xiaomi Portable Bluetooth Speaker	12 mos	STK / GMC
Xiaomi Compact Bluetooth Speaker 2	12 mos	STK / GMC

CHARGERS AND POWER STRIPS		
Xiaomi Watch / Xiaomi Watch Lite Charging Dock	6 mos	STK / GMC
Xiaomi Wireless Fast Charging 20W	6 mos	STK / GMC
Xiaomi Wireless Charging Stand 20W / 50W / 80W	6 mos	STK / GMC
Xiaomi Wireless Charging Pad	6 mos	STK / GMC
ZM Wireless Charger	3 mos	STK / GMC
Xiaomi Wireless Car Charger	6 mos	STK / GMC
Xiaomi 37W Dual-Port Car Charger	6 mos	STK / GMC
Xiaomi USB Car Charger Pro	6 mos	STK / GMC
Yeux Solar Powered Charging Board	6 mos	STK / GMC
Xiaomi Power Bank 3 50W 20000mah	6 mos	STK / GMC
Xiaomi Power Bank 3 Pro 20000mah	6 mos	STK / GMC
ZMI Aura Power Bank 20000mah	6 mos	STK / GMC
Xiaomi Wireless Power Bank Essential 10000mah	6 mos	STK / GMC
Redmi Power Bank 18W 20000mah	6 mos	STK / GMC
Xiaomi Power Bank 3 18W 10000mah	6 mos	STK / GMC
Xiaomi 10000mAh Power Bank 3 Ultra Compact	6 mos	STK / GMC
Xiaomi Power Bank Pro 10000mah	6 mos	STK / GMC
Redmi Power Bank 10000mah	6 mos	STK / GMC
Xiaomi Power Bank 5000mah	6 mos	STK / GMC
Xiaomi Flashlight	7 days	STK / GMC
Xiaomi 6A Type-A to Type-C Cable	6 mos	STK / GMC
Xiaomi USB-Type C Cable 1m	6 mos	STK / GMC
Xiaomi USB Type-C to Lightning Cable	6 mos	STK / GMC
Xiaomi USB Type-C to Type-C	6 mos	STK / GMC
Xiaomi Type-C Braided Cable	6 mos	STK / GMC
Xiaomi 2 in 1 USB Cable Micro USB to Type-C	6 mos	STK / GMC
Xiaomi 65W Fast Charger with GaN Tech (EU/US)	6 mos	STK / GMC
Xiaomi USB 3.0 Extension Ports	3 mos	STK / GMC
ZMI USB Charger 2 Ports / Charger 2 Ports with USB Type-C Cable	3 mos	STK / GMC
Xiaomi 20W Charger (Type-C)	6 mos	STK / GMC
ZMI USB QC 3.0 Charger	3 mos	STK / GMC
Xiaomi Power Strip	6 mos	STK / GMC
Xiaomi Charging Combo Type-A 33W / 67W / 120W	6 mos	STK / GMC
Xiaomi 33W Wall Charger (Type-A+Type-C)	6 mos	STK / GMC

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Xiaomi USB Type-C Adapter 45w	6 mos	STK / GMC

PC & MOBILE ACCESSORIES

Xiaomi Computer Monitor Light Bar	12 mos	STK / GMC
Xiaomi Gaming Mouse	12 mos	STK / GMC
Xiaomi Portable Mouse	12 mos	STK / GMC
Xiaomi Dual Mode Wireless Mouse (Silent Edition)	12 mos	STK / GMC
Xiaomi BT Tripod Selfie Stick	6 mos	STK / GMC
Xiaomi Bluetooth Selfie Stick	6 mos	STK / GMC
Xiaomi Selfie Stick	6 mos	STK / GMC
Xiaomi LED Light Enhanced Edition	6 mos	STK / GMC
Xiaomi Smart Pen	12 mos	STK / GMC
Xiaomi Pad Keyboard	12 mos	STK / GMC
Xiaomi Conference TapCast	12 mos	ASP
Xiaomi Wireless Keyboard and Mouse Combo	12 mos	ASP
Xiaomi Wireless Mouse Lite	12 mos	ASP
Xiaomi Metal Mouse Pad	No Warranty	No Warranty
Xiaomi Screen Cleaner	No Warranty	No Warranty

BLACK SHARK ACCESSORIES

Black Shark Bluetooth Earphones 2	12 mos	STK / GMC
Black Shark Mako M1 (BS-M1)	12 mos	STK / GMC
Black Shark Lucifer T1 (BS-T1) / T2 (BS-T2)	12 mos	STK / GMC
Black Shark Goblin X1 (BS-X1)	12 mos	STK / GMC
Black Shark Joy Buds	12 mos	STK / GMC
Black Shark Magnetic Cooler	6 mos	STK / GMC
Black Shark Mouse Pad BS-P7	6 mos	STK / GMC
Black Shark 120W Charger	6 mos	STK / GMC
Black Shark Powerbank 10000mah / 18W	6 mos	STK / GMC
Black Shark Gamepad 3 Set - Left	15 days	STK / GMC
Black Shark Funcooler 2 Pro	6 mos	STK / GMC
Black Shark Funcooler	3 mos	STK / GMC
Black Shark Monster Gaming Trigger	15 days	STK / GMC
Black Shark Magnetic Heat-Conductor	15 days	STK / GMC
Black Shark 3.5mm Earphones 2	7 days	STK / GMC
Black Shark Type-C to HDMI Cable / Type-C to Data Cable	7 days	STK / GMC
Black Shark Magnet Charging Cable	7 days	STK / GMC
Black Shark Split Type Gaming Triggers (HGK02) / Game Triggers	15 days	STK / GMC
Black Shark 3 and 3 Pro Fun Case and Frame	No Warranty	No Warranty
Black Shark 4 MagCase / FunCase	No Warranty	No Warranty

SMART DEVICES

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Xiaomi Air Purifier Max / Max Pro	12 mos	STK / GMC
Xiaomi Air Purifier 4 / 4 Lite / 4 Pro / 4 Compact	12 mos	ASP
Xiaomi Smart Air Purifier Elite	12 mos	ASP
Xiaomi Air Purifier Pro H	12 mos	STK / GMC
Xiaomi Air Purifier Pro / 3H / 3C / 2C	12 mos	STK / GMC
Xiaomi Car Air Purifier P8S	12 mos	STK / GMC
Xiaomi Mijia Desktop Air Purifier	12 mos	STK / GMC
Xiaomi Mijia Desktop Air Purifier Filter	No Warranty	No Warranty
Dehumidifier	12 mos	STK / GMC
Xiaomi Smart Antibacterial Humidifier	12 mos	STK / GMC
Xiaomi Smart Tower Fan	12 mos	ASP
Xiaomi Standing Fan 2 / Pro / 1X / 2 Lite	12 mos	STK / GMC
Xiaomi Power Strip (8 Ports) No USB	3 mos	STK / GMC
Xiaomi Smart Power Strip (5 Ports)	6 mos	STK / GMC
Xiaomi Smart Plug	6 mos	STK / GMC
Xiaomi Smart Clock	12 mos	STK / GMC
Xiaomi Multifunctional Digital Clock Pro	3 mos	STK / GMC
Thermo-Hygrometer	3 mos	STK / GMC
Xiaomi Temperature and Humidity Monitor / 2	12 mos	STK / GMC
Scishare Capsule Machine Mini	12 mos	STK / GMC
Scishare Smart Coffee Machine	12 mos	STK / GMC
Xiaomi Mijia Capsule Coffee Machine	12 mos	STK / GMC
Xiaomi Smart Kettle Pro	12 mos	STK / GMC
Xiaomi Smart Blender (28067)	12 mos	STK / GMC
Xiaomi Smart Blender (39481)	12 mos	ASP
Xiaomi Smart Cooking Robot	12 mos	ASP
Xiaomi Smart Steam Oven 30L	12 mos	STK / GMC
Xiaomi Smart Pressure Cooker 5L	12 mos	STK / GMC
Xiaomi Smart Microwave Oven	12 mos	STK / GMC
Xiaomi Smart Induction Heating Rice Cooker	12 mos	STK / GMC
Xiaomi Smart Air Fryer 3.5L	12 mos	STK / GMC
Xiaomi Induction Cooker / 2 (CN)	12 mos	STK / GMC
Xiaomi Smart Kettle	12 mos	STK / GMC
Xiaoda Smart UV Lamp	3 mos	STK / GMC
Xiaomi Smart LED Ceiling Light (450mm)	12 mos	STK / GMC
Xiaomi LED Desk Lamp / 1S / 2 / Pro	12 mos	STK / GMC
Xiaomi Bedside Lamp 2	12 mos	STK / GMC
Xiaomi Bluetooth Night Light	6 mos	STK / GMC
Xiaomi Motion Activated Night Light 2 / 2 - Bluetooth	12 mos	STK / GMC
Xiaomi Mijia Smart Light Sensor Night Light	6 mos	STK / GMC
Yeelight Lightstrip Plus	12 mos	STK / GMC

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Yeelight Lightstrip Plus Extension	No Warranty	No Warranty
Xiaomi Smart Light strip Pro	12 mos	ASP
Xiaomi Chase Light Ambient Light Strip Extension	No Warranty	No Warranty
Yeelight LED Lightstrip 1S	12 mos	STK / GMC
Xiaomi Mijia Chase Light Ambient Light Strip	12 mos	STK / GMC
Xiaomi Mijia Chase Light Ambient Light with Extension Bag	No Warranty	No Warranty
Xiaomi LED Smart Bulb / Essential	12 mos	STK / GMC
Xiaomi Window and Door Sensor	12 mos	STK / GMC
Xiaomi Smart Sensor Set	12 mos	STK / GMC
Xiaomi Smart Home Hub	12 mos	STK / GMC
Xiaomi Motion Sensor	12 mos	STK / GMC
Xiaomi Wireless Switch	6 mos	STK / GMC
Xiaomi Door and Window Sensor 2	12 mos	STK / GMC
Xiaomi Smart Doorbell 3	12 mos	ASP
Xiaomi Body Composition Scale / 2	12 mos	STK / GMC
Xiaomi Smart Scale 2	12 mos	STK / GMC
Xiaomi Wireless Photo Printer	6 mos	STK / GMC
Xiaomi Portable Photo Printer	12 mos	STK / GMC
Xiaomi WiFi Repeater Pro	12 mos	STK / GMC
Xiaomi WiFi Range Extender AC1200	12 mos	STK / GMC
Xiaomi Smart Speaker	12 mos	STK / GMC
Smart Biometric Safety Box	12 mos	STK / GMC
Smart Fingerprint Safe	12 mos	STK / GMC
Xiaomi Electric Safe Box	12 mos	STK / GMC
Xiaomi Box S	12 mos	STK / GMC
Xiaomi TV Stick / 4K	12 mos	STK / GMC
Xiaomi Dash Cam 1S	12 mos	STK / GMC
Xiaomi Dash Cam 2	12 mos	ASP
Xiaomi Robot Vacuum	12 mos	STK / GMC
Xiaomi Robot Vacuum-Mop Pro / Mop Essential	12 mos	STK / GMC
Xiaomi Robot Vacuum-Mop 2 / 2 Lite / 2 Pro	12 mos	ASP
Xiaomi IoT Router AC2350	12 mos	STK / GMC
Xiaomi IoT Router AX3200 / AX3600 / AX9000	12 mos	STK / GMC
Xiaomi Mesh System AX3000 2-Packs	12 mos	STK / GMC
Xiaomi Router 4A / Giga Version / 4C	12 mos	STK / GMC
Xiaomi Smart Camera C200 / C300 / C400	12 mos	ASP
Xiaomi 360 Home Security Camera 2K / 2K Pro	12 mos	STK / GMC
Xiaomi 360 Camera FHD 1080p	12 mos	STK / GMC
Xiaomi Home Security Camera 360 1080p	12 mos	STK / GMC
Xiaomi Home Security Camera 1080p (Magnetic Mount)	12 mos	STK / GMC
Xiaomi Camera 2K (Magnetic Mount)	12 mos	STK / GMC

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Xiaomi Outdoor Camera AW200	12 mos	ASP
Xiaomi Wireless Outdoor Security Camera 1080p / Set	12 mos	STK / GMC
Xiaomi Mijia Mini Washing Machine 1kg	12 mos	STK / GMC
Xiaomi Mijia Smart Multifunctional Health Pots / 1.5L	12 mos	STK / GMC
Xiaomi Mijia Desktop Drinking Machine Hot and Cold Version	12 mos	STK / GMC
Xiaomi Mijia Desktop Drinking Machine Hot and Cold Version PPC1 Filter	No Warranty	No Warranty
Xiaomi Mijia Desktop Drinking Machine Hot and Cold Version RO1 Filter	No Warranty	No Warranty
Xiaomi Smart Pet Fountain	12 mos	ASP
Xiaomi Smart Pet Fountain Filter	No Warranty	No Warranty
Xiaomi Smart Pet Food Feeder	12 mos	ASP
Xiaomi Smart Pet Food Feeder Desiccant Cartridge	No Warranty	No Warranty

ENTERTAINMENT		
Xiaomi TV P1 Series 32"/43"/50"/55"	24 mos	ASP
Xiaomi TV P1E 65"	24 mos	ASP
Xiaomi Karaoke	12 mos	STK / GMC
Redmi TV Soundbar	12 mos	STK / GMC
Xiaomi Soundbar / Sound Bar 3.1ch	12 mos	STK / GMC
Xiaomi TV Speaker Theater Edition	12 mos	STK / GMC
Xiaomi TV 32"	12 mos	STK / GMC
Xiaomi TV UHD 43"	12 mos	STK / GMC
Xiaomi TV UHD 55" RU (NETFLIX NOT SUPPORTED)	12 mos	STK / GMC
Xiaomi TV UHD 55" EU	12 mos	STK / GMC
Redmi Max TV 86" / 98"	12 mos	STK / GMC
Xiaomi Transparent TV 55"	12 mos	STK / GMC
Xiaomi Curved Gaming Monitor 34"	12 mos	STK / GMC
Xiaomi Desktop Monitor 27" / 1C 23.8"	12 mos	STK / GMC
Xiaomi 2K Gaming Monitor 27"	12 mos	STK / GMC
Xiaomi 4K Monitor 27"	12 mos	ASP
Xiaomi Smart Projector 2 / 2 Pro	12 mos	STK / GMC
Xiaomi Project Mini	12 mos	STK / GMC
Xiaomi Laser Projector 150"	12 mos	STK / GMC
Xiaomi Ambient Lightning Rejecting Projector 100"	7days	STK / GMC

HOUSEHOLD		
Xiaomi Vacuum Cleaner G10	12 mos	STK / GMC
Xiaomi Vacuum Cleaner G9 Plus	12 mos	ASP
Xiaomi Vacuum Cleaner G11	12 mos	ASP
Xiaomi TruClean W10 Pro Wet Dry Vacuum	12 mos	ASP
Xiaomi Handheld Vacuum Cleaner / 1C	12 mos	STK / GMC
Xiaomi Vacuum Cleaner Light	12 mos	STK / GMC
Xiaomi Wireless UV Vacuum Cleaner	12 mos	STK / GMC

GRIMALKIN PRODUCTS AND WARRANTY TERMS

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Xiaomi Light Detection Sensor	12 mos	STK / GMC
Xiaomi Wireless Electric Mop	6 mos	STK / GMC
Xiaomi Handheld Vacuum Holder	No Warranty	No Warranty
Xiaomi Deerma Sweep and Mop	7 days	STK / GMC
SWDK Wireless Dustmite Vacuum Cleaner	12 mos	STK / GMC
SWDK Dustmite Vacuum Cleaner	12 mos	STK / GMC
Portable Handheld Vacuum Cleaner	12 mos	STK / GMC
Xiaomi Vacuum Cleaner Mini	12 mos	STK / GMC
Xiaoda UV Sterilization Lamp	3 mos	STK / GMC
Xiaomi UV Disinfection Light	3 mos	STK / GMC
Movable Organizer Tray	No Warranty	No Warranty
Mr. Bang Drying Rack	No Warranty	No Warranty
Xiaomi Fabric Pill Remover	6 mos	STK / GMC

KITCHEN AND TABLEWARE		
Xiaomi Conair Ice Machine Square Ice	12 mos	STK / GMC
Conair Ice Maker	12 mos	STK / GMC
Xiaomi Mijia Double Induction Cooker Large Baking Pan Package	12 mos	STK / GMC
Xiaomi Mijia Ultra-thin Induction Cooker	12 mos	STK / GMC
Xiaomi Oven 32L	6 mos	STK / GMC
Viomi Dish Disinfectant	6 mos	STK / GMC
Upany Air Fryer	6 mos	STK / GMC
Xiaomi Hot Pot	No Warranty	No Warranty
Xiaomi Casserole	No Warranty	No Warranty
Xiaomi Zhiwu Cooking Frying Pans	No Warranty	No Warranty
Pinlo Blender Mini	6 mos	STK / GMC
Electric Wine Opener	3 mos	STK / GMC
Mijia Portable Juicer	3 mos	STK / GMC
Huohou Knife Set	No Warranty	No Warranty
Huohou 6-Piece Steel Knife Set	No Warranty	No Warranty
Stainless Steel Kitchenware Set	No Warranty	No Warranty
Yuchan Bone China Flatware Set	No Warranty	No Warranty
Huohou Stainless Steel Tableware Set	No Warranty	No Warranty
Xiaomi Zwilling Tableware Set	No Warranty	No Warranty
Xiaomi Zwilling Spoon & Fork Set	No Warranty	No Warranty
Xiaomi Portable Water Heater	3 mos	STK / GMC
Suction Mug	No Warranty	No Warranty
Xiaomi Electric Kettle	12 mos	STK / GMC
Xiaomi Electric Kettle 2	12 mos	ASP
Viomi Thermal Flask	7 days	STK / GMC
Xiaomi Vacuum Flask	7 days	STK / GMC
Viomi Stainless Steel Flask	7 days	STK / GMC



GRIMALKIN PRODUCTS AND WARRANTY TERMS

PRODUCT DESCRIPTION	WARRANTY TERMS (Electrical / Electronic Parts Only)	SERVICE PROVIDER
Xiaomi Portable Tea Infuser	7 days	STK / GMC
Fun Home Drinking Glass	No Warranty	No Warranty
Xiaomi TDS Smart Water Pump	3 mos	STK / GMC
Xiaomi Smart Water Pump	3 mos	STK / GMC
Storage Bag Vacuum	3 mos	STK / GMC
Xiaomi TDS Water Tester	3 mos	STK / GMC
Xiaomi Mijia Faucet Water Purifier	3 mos	STK / GMC
Xiaomi Mijia Faucet Water Purifier Filter	No Warranty	No Warranty

BED AND LIVING

8H Milan Smart Bed Pro	12 mos	STK / GMC
Massage Chair / 2	12 mos	STK / GMC
Yunmai Massage Gun	3 mos	STK / GMC
Xiaomi Massage Gun	12 mos	STK / GMC
Viomi Humidifier	3 mos	STK / GMC
Xiaomi Mosquito Zapper	3 mos	STK / GMC
Qualitell Mosquito Swatter	3 mos	STK / GMC
Electric Mosquito Dispeller	3 mos	STK / GMC
Xiaomi Q3 Treadmill	12 mos	STK / GMC
Xiaomi Walking Pad R1 / R2	12 mos	STK / GMC
Xiaomi Walking Pad A1 Pro	12 mos	STK / GMC
Walking Pad Treadmill C1 Alloy Version	12 mos	STK / GMC

PERSONAL CARE

Amiro Vanity Mirror Mini	7 days	STK / GMC
Xiaomi Ionic Hair Dryer H300	12 mos	STK / GMC
Xiaomi Water Ionic Hair Dryer H500	12 mos	STK / GMC
Xiaomi Ionic Hair Dryer	12 mos	STK / GMC
Xiaomi Electric Toothbrush / T500	12 mos	STK / GMC
Dr. Bei Lipstick Electric Toothbrush	3 mos	STK / GMC
Dr. Bei Sonic Electric Toothbrush	3 mos	STK / GMC
Dr. Bei Bass Bamboo Joint Toothbrush	No Warranty	No Warranty
Dr. Bei Bass Comfort Toothbrush	No Warranty	No Warranty
Dr. Bei Bass Classic Family Pack Toothbrush	No Warranty	No Warranty
Dr. Bei Bass Travel Pack Toothbrush	No Warranty	No Warranty
Dr. Bei Children's Toothbrush	No Warranty	No Warranty
Dr. Bei Bass Youth Ed. Toothbrush	No Warranty	No Warranty
Dr. Bei Water Floss	3 mos	STK / GMC
Electric Shaver	3 mos	STK / GMC
Xiaomi Grooming Kit Pro	12 mos	ASP
Xiaomi Electric Shaver S700	12 mos	ASP
Xiaomi Electric Shaver S500	12 mos	STK / GMC



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Mi 5 - Blade Electric Shaver	6 mos	STK / GMC
Xiaomi Baby Hair Trimmer	3 mos	STK / GMC
Enchen Hair Clipper	3 mos	STK / GMC
Xiaomi Nose Hair Trimmer	3 mos	STK / GMC
Electric Facial Cleanser	3 mos	STK / GMC
Lady Bei Portable Facial Mist Spray	7 days	STK / GMC
Bebird Note3 Endoscopic Ear Cleaner	3 mos	STK / GMC
Xiaomi Automatic Foaming Soap Dispenser	12 mos	STK / GMC
Xiaomi Automatic Soap Dispenser	12 mos	STK / GMC
Coficoli Facial Cleanser	6 mos	STK / GMC
Xiaomi EraClean Ultrasonic Cleaner Youth Model	6 mos	STK / GMC
Hair Drying Cap	No Warranty	No Warranty
Mi 5-Piece Grooming Kit	No Warranty	No Warranty
Xiaomi Nail Clipper	No Warranty	No Warranty
Hot Water Bag	No Warranty	No Warranty
Beheart KN95 Protective Mask	No Warranty	No Warranty
Dr. Breath KN95 Mask	No Warranty	No Warranty
MIJOY Wet Wipes	No Warranty	No Warranty

TRAVEL AND OUTDOOR		
Xiaomi Walkie Talkie A108 Plus	12 mos	STK / GMC
Lekong Wireless Pressure Washer (Standard Version)	6 mos	STK / GMC
Lekong Wireless Pressure Washer (Standard Version)	6 mos	STK / GMC
Smartmi Car Air Purifier	6 mos	STK / GMC
Smart Fingerprint Padlock	3 mos	STK / GMC
Xiaomi Handheld Fan	3 mos	STK / GMC
90 Points Multifunctional Travel Adapter	3 mos	STK / GMC
90 Points Transparent Luggage 20"	No Warranty	No Warranty
90 Points Luggage 28"	No Warranty	No Warranty
90 Points Zipperless Luggage	No Warranty	No Warranty
90 Points Luggage 26"	No Warranty	No Warranty
90 Points Classic Luggage 20"	No Warranty	No Warranty
90 Points All Round Guard Suitcase 20" / 24" / 26" / 28"	No Warranty	No Warranty
90 Points Dry Bag	No Warranty	No Warranty
90 Points Drawstring Bag	No Warranty	No Warranty
90 Points Luggage Tag	No Warranty	No Warranty
Foldable Storage Box	No Warranty	No Warranty
Foldable Trolley	No Warranty	No Warranty
Xiaomi Multitasker Business Backpack	No Warranty	No Warranty
Xiaomi Backpack Commuter / Minimalist / Business / Classic Business	No Warranty	No Warranty
Xiaomi City Sling Bag	No Warranty	No Warranty
Xiaomi Casual Daypack	No Warranty	No Warranty

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Xiaomi Sports Fanny Pack	No Warranty	No Warranty
Xiaomi Travel Organizer	No Warranty	No Warranty
8H U-Shpae Neck Pillow	No Warranty	No Warranty
Waterproof Phone Pouch	No Warranty	No Warranty
Xiaomi Automatic Folding Umbrella	No Warranty	No Warranty
Huohou Multifunctional Knife	No Warranty	No Warranty
Xiaomi Polarized Sunglasses	No Warranty	No Warranty
Xiaomi Computer Glasses Pro	No Warranty	No Warranty
Xiaomi Polarized Explorer Sunglasses	No Warranty	No Warranty
Xiaomi Polarized Navigator Sunglasses	No Warranty	No Warranty

PLAY & STUDY		
Noc Loc Smart Office Lifting Desk	12 mos	STK / GMC
XiaomiMini Drone	12 mos	STK / GMC
Xiaomi LCD Writing Tablet	6 mos	STK / GMC
iGrow Study Desk & Chair Set	7 days	STK / GMC
iGrow Collector Desk 5 + Star Shield Chair 7 Pro	7 days	STK / GMC
iGrow Collector Desk 6 Pro + Coral Chair 3 (Double Layer Bookself)	7 days	STK / GMC
iGrow Shell Chair 7 Pro	7 days	STK / GMC
iGrow Coral Chair 3	7 days	STK / GMC
iGrow Starfish Chair 3 Ultimate	7 days	STK / GMC
Montasen Multifunctional High Chair	7 days	STK / GMC
Montasen 2-in-1 High Chair & Study Desk	7 days	STK / GMC
Xiaomi Foldable Baby Stroller	7 days	STK / GMC
Hbada Chair E301BMA / E301BLA	No Warranty	No Warranty
Xiaomi Ballpoint Pen	No Warranty	No Warranty
Xiaomi Fidget Cube	No Warranty	No Warranty

TOOLS & TRANSPORTATION		
Xiaomi Portable Air Pump / 1S	12 mos	STK / GMC
Xiaomi 12V Max Brushless Cordless Drill	12 mos	STK / GMC
Xiaomi Electric Precision Screwdriver	12 mos	STK / GMC
Xiaomi Cordless Screwdriver	3 mos	STK / GMC
Xiaomi Precision Screwdriver	7 days	STK / GMC
Xiaomi Tool Box	7 days	STK / GMC
Xiaomi 8-in-1 Screwdriver	No Warranty	No Warranty
Xiaomi 16 in 1 Ratchet Screwdriver	No Warranty	No Warranty
Xiaomi Precision Screwdriver	No Warranty	No Warranty
Xiaomi Precision Screwdriver Kit	No Warranty	No Warranty
Xiaomi Smart Laser Measure	12 mos	STK / GMC
Mileseey Laser Tape Measure	3 mos	STK / GMC
Duke Digital Measuring Tape	3 mos	STK / GMC

GRIMALKIN PRODUCTS AND WARRANTY TERMS

PRODUCT DESCRIPTION	WARRANTY TERMS (Electrical / Electronic Parts Only)	SERVICE PROVIDER
Xiaomi Commuter Smart Helmet	3 mos	STK / GMC
Xiaomi Commuter Helmet	No Warranty	No Warranty
HIMO T1 Rear Seat & Rear Foot Rest	7 days	STK / GMC
HIMO T1 Front Basket	7 days	STK / GMC
HIMO Bike U-Lock	7 days	STK / GMC
HIMO Bike Cable Lock	7 days	STK / GMC
HIMO Portable Manual Air Pump	7 days	STK / GMC
Xiaomi Ninebot 1S	12 mos	STK / GMC
Xiaomi Scooter Seat	7 days	STK / GMC
Xiaomi Electric Scooter 1S / Essential / 3 / 3 Lite	12 mos	STK / GMC
Xiaomi Electric Scooter Pro 2 / Pro 2 Mercedes-AMG Petronas F1 Team Edition	12 mos	STK / GMC
Xiaomi Electric Scooter 4 Pro (35802)	12 mos	ASP
Xiaomi Electric Scooter Cable Lock	No Warranty	No Warranty
Xiaomi Electric Scooter Riding Gloves	No Warranty	No Warranty
Xiaomi Electric Scooter Storage Bag	No Warranty	No Warranty
Xiaomi Scooter 8.5 Pneumatic Tire	No Warranty	No Warranty
HIMO H1 Folding Bike Transformers Edition	12 mos	STK / GMC
HIMO Electric Bike T1 Pro	12 mos	STK / GMC
HIMO Z16 Folding E-Bike	12 mos	STK / GMC
Xiaomi Smart Electric Folding Bike	12 mos	STK / GMC

REPLACEMENT AND CONSUMABLES		
Xiaomi Vacuum Cleaner G10/G9 Extended Battery Pack	6 mos	STK / GMC
Remote for Walking A1 Pro	6 mos	STK / GMC
Xiaomi Smart Band 7 Charging Cable	6 mos	STK / GMC
Xiaomi Watch S1 Charging Dock	6 mos	ASP
Xiaomi Watch S1 Active Charging Cable	6 mos	ASP
Xiaomi Watch S1 Active Strap	No Warranty	No Warranty
Xiaomi Air Purifier Max Filter	No Warranty	No Warranty
Xiaomi Air Purifier Pro H Filter	No Warranty	No Warranty
Xiaomi Air Purifier Filter	No Warranty	No Warranty
Xiaomi Car Air Purifier P8S Filter	No Warranty	No Warranty
Smartmi Car Air Purifier Filter	No Warranty	No Warranty
Xiaomi Dust Mite Vacuum Cleaner Filter	No Warranty	No Warranty
Xiaomi Vacuum Cleaner Mini HEPA Filter	No Warranty	No Warranty
Xiaomi Handheld Vacuum Cleaner 1C HEPA Filter	No Warranty	No Warranty
Xiaomi Vacuum Cleaner G10 Mop Kit	No Warranty	No Warranty
Xiaomi Vacuum Cleaner G10 Hepa Kit	No Warranty	No Warranty
Jimmy Jv52 Filter	No Warranty	No Warranty
Xiaomi Robot Vacuum-Mop Pro Water Tank	No Warranty	No Warranty
Xiaomi Robot Vacuum-Mop Pro Disposable Mop Pad	No Warranty	No Warranty

GRIMALKIN PRODUCTS AND WARRANTY TERMS

PRODUCT DESCRIPTION	WARRANTY TERMS (Electrical / Electronic Parts Only)	SERVICE PROVIDER
Xiaomi Robot Vacuum-Mop Pro Brush Cover	No Warranty	No Warranty
Xiaomi Robot Vacuum-Mop Pro Mop Pad	No Warranty	No Warranty
Xiaomi Robot Vacuum-Mop Pro Main Brush	No Warranty	No Warranty
Xiaomi Robot Vacuum-Mop Pro Filter	No Warranty	No Warranty
Xiaomi Robot Vacuum Filter	No Warranty	No Warranty
Xiaomi Robot Vacuum-Mop Pro Side Brush	No Warranty	No Warranty
Xiaomi Robot Vacuum - Mop Essential Mopping Cloth	No Warranty	No Warranty
Xiaomi Robot Vacuum - Mop Essential Disposable Moopping Cloth	No Warranty	No Warranty
Xiaomi Robot Vacuum - Mop Essential Main Brush	No Warranty	No Warranty
Xiaomi Robot Vacuum - Mop Essential Main Brush Cover	No Warranty	No Warranty
Xiaomi Robot Vacuum - Mop Essential Filter	No Warranty	No Warranty
Xiaomi Robot Vacuum - Mop Essential Side Brush	No Warranty	No Warranty
Xiaomi Vacuum Cleaner Light Filter (2-pack)	No Warranty	No Warranty
Mi 5 - Blade Electric Shaver Replacement Head	No Warranty	No Warranty
Xiaomi Water Filter Pitcher Cartridge	No Warranty	No Warranty
Simpleway Foaming Hand Soap	No Warranty	No Warranty
Xiaomi Automatic Soap Dispenser Refill	No Warranty	No Warranty
Xiaomi Electric Toothbrush Head Regular	No Warranty	No Warranty
Xiaomi Electric Toothbrush Head (Gum Care)	No Warranty	No Warranty
Dr. Bei Water Floss Nozzle Replacement	No Warranty	No Warranty
Enchen Blackstone Shaver Spare Blades	No Warranty	No Warranty
Coffee Capsules	No Warranty	No Warranty
Air Valve Vacuum Bag	No Warranty	No Warranty
Electric Mosquito Dispeller Refill	No Warranty	No Warranty
Xiaomi Smart Band 5 Charger	No Warranty	No Warranty
Xiaomi Smart Band 4 Charger	No Warranty	No Warranty
Xiaomi Smart Band 5 Strap (3-Pack)	No Warranty	No Warranty
Xiaomi Band Strap	No Warranty	No Warranty
Xiaomi Watch / Xiaomi Watch Lite Strap	No Warranty	No Warranty
Xiaomi Rainbow Batteries (AAA and AA)	No Warranty	No Warranty
Xiaomi Portable Photo Printer Paper	No Warranty	No Warranty
Xiaomi Wireless Photo Printer Ink & Paper Set	No Warranty	No Warranty
Xiaomi 12/12x Silicone Case	No Warranty	No Warranty

PRODUCT ACCESSORIES		
USB Cable (Smartphones / Tablets)	6 mos	Service Provider
Charger Brick (Smartphones / Tablets)	6 mos	Service Provider
USB Chargers (Wearables)	6 mos	Service Provider
USB Cable (Accessories and Smart Devices)	7 days	Service Provider
Charger Brick (Accessories and Smart Devices)	6 mos	Service Provider
Power Adapter	6 mos	Service Provider



GRIMALKIN PRODUCTS AND WARRANTY TERMS

PRODUCT DESCRIPTION	WARRANTY TERMS (Electrical / Electronic Parts Only)	SERVICE PROVIDER
Power Cords	6 mos	Service Provider
Laptop Charger	6 mos	Service Provider
Battery	6 mos	Service Provider
Remote	6 mos	Service Provider
Chargers (Scooters, Ninebot and Qicycle Bike)	6 mos	Service Provider
Straps	No Warranty	No Warranty
Consumables (Filters, Blades, Capsules, Brushes, Tires, Strap, Refills, etc)	No Warranty	No Warranty

Service Provider Legend:

Xiaomi Authorized Partners

ASP

Xiaomi Distributor (Grimalkin Corporation)

GMC

GMC Store and Kiosk

STK

**Product A - products that are serviced by Xiaomi Authorized Service Partners (ASP)*

**Product B - products that are serviced by Grimalkin Corporation(Distributor).*

Warranty Policy

GRIMALKIN products have limited local warranty starting from the date you received the devices.

Unless otherwise specified, this warranty covers the hardware components of the Product as originally supplied and does not cover, or partially covers software, consumable items, or accessories even if packaged or sold with the Product. This warranty is only redeemable within the original country or region of purchase.

The limited warranty does not cover:

- * Defects or damage resulting from accidents, neglect, misuse or abnormal use; abnormal conditions or improper storage; exposure to liquid, moisture, dampness, sand or dirt; unusual physical, electrical or electromechanical stress.
- * Scratches, dents and cosmetic damage.
- * Defects or damage resulting from excessive force or use of metallic objects on the touch screen.
- * Devices that have the serial number or the IMEI number removed, defaced, damaged, altered or made illegible.
- * Ordinary wear and tear.
- * Defects or damage resulting from the use of the product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by Xiaomi.
- * Any physical feature defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by Xiaomi.
- * Defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of any electrical source.
- * Defects or damage resulting from cellular signal reception or transmission, or viruses and other software problems introduced into the product.
- * Products not purchased from Grimalkin Corporation. (We recommend you to contact the point of sale for support.)
- * Repair conducted by un-official repair center.
- * Mechanical mechanism that only needs adjustment or grease.

Warranty Claim Guidelines And Service Centers

SERVICE CENTER	PRODUCTS CATERED	Services		
		DOA/DAP1 (Stock unit / within 7days)	DAP2 (Walk-In)	Request Pick-up (Repair)
XIAOMI AUTHORIZED SERVICE PARTNER (ASP)	PRODUCT A	Email Report	Drop by to the nearest Service Center	Email Report (Request if applicable for pick-up)
GRIMALKIN CORPORATION (GMC)	PRODUCT B	Return to the store where they bought the product.	Return to the store where they bought the product; By Appointment	N/A

**Local warranty and service apply for products that are distributed by GMC only.*

**Product A - products that are serviced by Xiami Authorized Service Partners (ASP)*

**Product B - products that are serviced by Grimalkin Corporation(Distributor).*

INFORMATION	XIAOMI AUTHORIZED SERVICE PARTNER (ASP)	GRIMALKIN CORPORATION (GMC)
ADDRESS	https://www.mi.com/ph/service/repair	46 Joy St. Grace Village, Quezon City
HOTLINE	1-800-131-20048 (PLDT/Smart) 1-800-8386-5529 (GLOBE)	+63 921 000 0000 +632 8364 6041 to 49 local 231
EMAIL ADDRESS	service.ph@xiaomi.com	aftersales@xiaomistoreph.com
OFFICE HOURS	Monday – Friday 9:00 am – 6:00 pm	Monday – Friday (except holidays) 9:00 am – 5:00 pm

Note: Strictly client-to-store process applies for warranty claims.