

LIMITED WARRANTY

COVERED BY THIS WARRANTY

This warranty covers all defects or malfunctions of the **50 kWh Fast Charger** and its components:

1. 50 kWh Quick Charger and RADIUS POWER;
2. 15 foot Chademo cable;
3. 20 foot Combo cable (CCS);
4. External emergency stop switch;
5. Remote control with 10 foot wire;
6. Integration electronics with wired connection ;
7. O.C.P.P. application for payment connection;
8. Ventilation box supplied and installed on charger.

HONOURING THE WARRANTY

Elmec Inc. will repair any 50 kW Fast Charger and/or its components found to be defective by an Elmec Inc. technician. When the 50 kWh Charger fails, Elmec must be notified and only a technician can intervene. If repair is deemed impossible, Elmec Inc. will replace the 50 kWh Charger and/or components.

NOT COVERED BY THIS WARRANTY

This warranty will be void in the event that the 50 kWh Charger and its components have been altered through careless handling or intervention or non-authorization by Elmec Inc.

Any intervention on the 50 kWh Charger without the authorization of Elmec Inc. will not be covered by the limited warranty of Elmec Inc.

Any intervention carried out on the 50 kWh Charger that is not under warranty will be charged to the owner of the Elmec charging station under the terms and conditions mentioned below.

The hourly rate will be \$75 leaving the factory and \$0.52 per kilometre for the trip.

DURATION OF WARRANTY

This warranty takes effect for a 12 month period following the start-up date by Elmec Inc.

OBTAINING WARRANTY SERVICE

To use this warranty, you must first contact Elmec Inc. technical support services so that a technician can determine if there is a real problem with the 50 kWh Charger. If this is the case, Elmec Inc. will take the necessary steps to meet the inherent obligations of the limited warranty within 24 hours.

ELMEC INC. SERVICE SUPPORT

1141, 2e avenue, Grand-Mère (Québec) G9T 2X9
Mobile (24/7): 1 819 531-0819 (calls and text messages)
Facebook: Jean-Marc Pittet

YOUR RIGHTS UNDER THE LAW

This warranty gives you specific legal rights, and you may have other legal rights which may vary from one province to another.

