

RUTHIE'S RUN

Return Instructions:

Merchandise must be returned within three weeks from date of the purchase.

Sale merchandise must be returned within 5 days from the date of receipt for an exchange or refund. Items returned after 7 days from the date of receipt will be exchanged for a store credit.

Gift items may be exchanged or returned for store credit. Refunds on gift items will only be given to the original purchaser.

Please **INCLUDE THE FORM BELOW WITH YOUR MERCHANDISE**. We do not keep credit card information on file. A refund will be given when the merchandise is received. Credit will be given on merchandise only that is returned in its original condition. **SHIPPING WILL NOT BE REFUNDED.**

Shipping charges and insurance for returned merchandise are your responsibility. We are not responsible for lost, damaged, or stolen merchandise.

If exchanging an item, please include credit card information along with the new size and/or color you need. You will be charged appropriate shipping on the new item.

If we wrongly ship an item to you we will reimburse you for the shipping of the returned merchandise and the replacement item will be shipped at our expense.

If you have any questions, please call us at 518-523-3271.

Ruthie's Run Merchandise Return Form

Please return merchandise and this form to:

Ruthie's Run
2415 Main Street
Lake Placid, NY 12946

Please indicate which you are requesting: _____ refund _____ exchange

Shipping Information

Name: _____

Address: _____

City: _____

State: _____ Zipcode: _____

Telephone: _____ Email: _____

Billing Information

Name on Card: _____

Address: _____
(if different from shipping address)

Card Type: Mastercard Visa American Express Discover

Card Number: _____ Expiration: _____

CVC Code: _____ Order # if known: _____

Reason for Return:

