



Exchanges and Returns

We hope you will be delighted with your purchases, however if you would like to return them, please return them along with the form below **within 14 days** of receiving your items.

If the goods returned to us are not worn, marked or damaged and the packaging is original, undamaged and complete, we aim to refund our customers within 14 days of us receiving your items. However please be aware the amount may take up to an additional 5 working days to appear in your account depending on your card provider. If we find that the item has not been returned to us in as-new condition, we reserve the right to refuse a refund on the item and the item will be returned to you.

All refunds will be credited as per the original customer's payment method (credit card or PayPal account). Gift vouchers are non-refundable so if you are returning items bought with a gift voucher, your refund will be issued in gift vouchers.

Unfortunately we currently are not able to offer free postage for returns. If you decide to exchange an item, we are happy to cover the cost of the delivery of the new item.

When returning your items we would recommend that you use a signed-for delivery service and obtain a proof of posting receipt. Unfortunately we cannot be held responsible for items that fail to reach us.

NON EU RETURNS

Refunds of international customs duties and sales taxes (if applicable) are excluded on shipments outside the EU. Please ensure that you mark your items as a return on your shipping documents, failure to do so may mean your item is held up by customs and could be returned to you, this is particularly important for UK customers due to Brexit regulations.

Please follow these steps to complete the process

1. Complete the returns slip at the bottom of this page
2. Pack your item to be returned in suitable materials so that it will not be damaged during shipping
3. Place this returns slip into your parcel to be returned
4. Send the parcel back to the address below

Return to: Peryan Vegan
Streamwood
45 Kindlestown Upper
Delgany
Co Wicklow
Ireland
A63 XV00

Order No	PV	Customer Name			
Reason for return (please enter number from list below)	Please refund me ✓	Please exchange item for me ✓	If Item is being exchanged		
			What is the name of item required	What colour do you require	What size do you require

Reason for Return Codes

1. Wrong item, size or colour
2. Does not suit me or not as expected
3. Does not fit properly
4. Faulty
5. Other: please specify _____