

iLevel Lab

RETURN & EXCHANGE FORM

ORDER # _____



iLEVEL LAB

BILLING INFORMATION:

NAME: _____
ADDRESS: _____
CITY: _____ STATE: _____
ZIP / POSTAL CODE: _____
PHONE: _____

SHIP TO ADDRESS (IF DIFFERENT FROM BILLING)

NAME: _____
ADDRESS: _____
CITY: _____ STATE: _____
ZIP / POSTAL CODE: _____

ITEM NAME

REASON CODE

ITEM NAME	REASON CODE

STEP 1: To return or exchange you item(s) please mark using the reason code(s) provided. Returns must be made within 15 days of the purchase date. For an exchange please indicate what item you wish to receive in the fields below.

STEP 2: Return your item(s) in their original packaging. PLEASE NOTE ALL SALE ITEMS ARE A FINAL SALE. Due to the sensitive nature of our items there are strictly no returns or exchanges on open or used products.

STEP 3: Return your parcel using a shipping provider of your choice. We highly recommend proof of postage as we do not take responsibility for any lost or damaged parcels incurred during transit to the warehouse. Please address your parcel to:

iLEVEL LAB
5914 FIREFLY PLACE
LOS ANGELES, CA
90094

REASON FOR REFUND CODE

- 1 - NOT WHAT I EXPECTED
- 2 - LOOKS DIFFERENT FROM PHOTO ON SITE
- 3 - ARRIVED TOO LATE
- 4 - RECEIVED INCORRECT ITEM
- 5 - QUALITY NOT AS EXPECTED
- 6 - RECEIVED DEFECTIVE ITEM
- 7 - EXCHANGE

THANK YOU FOR BEING AN #iLEVELLAB BABE!

Please visit <https://www.eyelashextensionssupplies.com/pages/returns-exchanges> for full return policy details and exclusions. If you have any questions, please send an email to support@eyelashextensionssupplies.com