



Spacetalk Mobile Free App Subscriptions Promo Terms and Conditions 2022 – 2024

Spacetalk Reach App Free Trial Period

In conjunction with the Spacetalk team, the Spacetalk Reach app (formally the Spacetalk Family app) is currently available for download and use at no cost for Spacetalk and Spacetalk Mobile customers for 14 days from download. Subscription fees of \$5.99 will apply after a free 14-day trial and billed through your Apple Store or Google Play account. Customers who downloaded the Reach (Family) app in the introductory period (prior to 24th January 2024) will not be charged until March 1 2024.

The terms of service and policies governing the Spacetalk and Spacetalk Mobile services can be found on www.spacetalk.co. Users are advised to review the full terms and conditions. The Free Spacetalk Reach app trial period is non-transferable, and users should adhere to the specified guidelines to benefit from this offer.

Spacetalk App Subscription for Wearable Plan Holders

In collaboration with the team at Spacetalk, some Spacetalk smartwatch devices are eligible for a free Spacetalk app subscription when using a Spacetalk Mobile SIM card.

This offer of a free Spacetalk App subscription is for eligible new and existing Spacetalk Mobile customers who purchase a Spacetalk Mobile wearable plan and use their plan in an eligible Spacetalk device.

The provision of your Spacetalk and Spacetalk Mobile service will be subject to our standard terms of service and policies, which are available at www.spacetalk.co.

This offer is subject to the full terms and conditions and eligibility criteria below.

1. New or existing customers must activate a Spacetalk Mobile Wearable service with a new or existing (ported) number and utilise in an Eligible Spacetalk device.
2. Eligible devices include:
 - a. Spacetalk Kids (Telstra Variant Only) - Model: SP-1005 or IF-W515C
 - b. Spacetalk Adventurer - Model: ST2-4G-1
 - c. Spacetalk Adventurer 2 - Model: ST3-4G-1
 - d. Spacetalk Loop – Model: SK2-4G-1
3. One free subscription per device with an activated Spacetalk Mobile SIM card.
4. Subscription fees will resume if the Spacetalk Mobile SIM is removed and/or replaced with another provider.
5. Subscription fees will resume if the Spacetalk Mobile SIM has no credit applied.
6. Once your eligible device has been paired to your Spacetalk app you will receive an email confirming your free Spacetalk app subscription has been applied.
7. If your Spacetalk device is already paired to a Spacetalk app subscription, when you insert your activated Spacetalk Mobile SIM Card into your device, you will receive an email confirming your free Spacetalk app subscription has been applied. You will then need to cancel your existing paid subscription through your AppleID or Google Account.

8. Spacetalk is not liable and no refunds will be issued should you fail to cancel an existing paid subscription.
9. This offer cannot be transferred to another person or party.
10. Spacetalk Mobile services must not be resold and are intended to be used by the account holder only.
11. Not available for Spacetalk Life devices.
12. This offer is limited to Australian customers only.

If you sign up Spacetalk Mobile will be your service provider for your prepaid mobile service and will handle all the technical enquiries, complaints, and servicing.

If you have any questions about how this offer may apply to you, please contact us at www.spacetalk.co/mobile.