



# Change of Ownership Form

Please fill out this form to change the ownership of your Spacetalk Mobile service. This form needs to be filled out by the current owner and new owner of the mobile service. Please ensure this form and any relevant identification is submitted to [mobilesupport@spacetalk.co](mailto:mobilesupport@spacetalk.co).

Generally, the transfer takes up to 5 business days however, depending on the complexity of your application, processing times may vary. Both parties will receive a phone call and an email to confirm the transfer or if extra information is required.

**SECTION 1: CURRENT OWNER**

- I will lose all access to usage and data on the service once the transfer is completed.
- I will remain liable for all debts incurred on the services listed above prior to the date of the transfer.
- Acceptance of this request is subject to the Incoming Customer being approved for an ID Check under the Spacetalk Mobile ordinary verification process.
- I agree that I will not seek to recover any loss I have suffered or may suffer, either directly or indirectly, because of this transfer.
- I have read and understood all statements made in this application form.

**SERVICE NUMBER TO BE TRANSFERRED**

Service Number: \_\_\_\_\_

Service Number: \_\_\_\_\_

Service Number: \_\_\_\_\_

**CURRENT OWNER DETAILS**

Full name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Contact Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

Residential Address: \_\_\_\_\_

**IDENTITY TYPE:**

DRIVERS LICENSE                      OR                      MEDICARE CARD                      OR                      PASSPORT

**DRIVERS LICENSE:**

License Number: \_\_\_\_\_ Card Number: \_\_\_\_\_

State of Issue: \_\_\_\_\_ Copy Attached?

**MEDICARE CARD:**

Card Number: \_\_\_\_\_ Reference Number: \_\_\_\_\_

Name On Card: \_\_\_\_\_ Card Colour: \_\_\_\_\_

Expiry: \_\_\_\_\_ Copy Attached?

**PASSPORT:**

Passport Number: \_\_\_\_\_ Country Of Issue: \_\_\_\_\_

Copy Attached?



## CURRENT OWNER AGREEMENT

As the authorised account owner or authorised representative, I request that my legal and financial responsibilities of the account, as provided in section 1, be transferred to the incoming customer whose details are included in section 2. I agree to the terms and conditions as specified at the beginning of this form.

Full name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_

## SECTION 2: INCOMING CUSTOMER

### BY CONTINUING YOU AGREE TO THESE TERMS OF USE AND SERVICE AGREEMENTS

Critical Information Summary: [spacetalk.co/mobile](http://spacetalk.co/mobile)

Terms Of Use: [spacetalk.co/mobile](http://spacetalk.co/mobile)

### IDENTITY SOURCE SELECTION

We require proof of identity to issue a Spacetalk Mobile prepaid SIM card. This can be either a drivers license, passport, or Medicare card. Please ensure you have a clear and easy to read copy of your identification when filling out this form. To get an identification match, the details you enter must match exactly with the identification record on file. Common errors include the name not matching. Please check carefully to ensure the name has not been shortened or changed to an English language version, rather than the official registered name present in the identification.

### IDENTITY TYPE:

DRIVERS LICENSE                      OR                      MEDICARE CARD                      OR                      PASSPORT

### DRIVERS LICENSE:

License Number: \_\_\_\_\_ Card Number: \_\_\_\_\_

State of Issue: \_\_\_\_\_ Copy Attached?

### MEDICARE CARD:

Card Number: \_\_\_\_\_ Reference Number: \_\_\_\_\_

Name On Card: \_\_\_\_\_ Card Colour: \_\_\_\_\_

Expiry: \_\_\_\_\_ Copy Attached?

### PASSPORT:

Passport Number: \_\_\_\_\_ Country Of Issue: \_\_\_\_\_

Copy Attached?



### IDENTITY CHECK WITH EQUIFAX:

I confirm I am authorised to provide the personal details presented and I consent to my information being checked with the document issuer or official record holder via third party systems and services for the purpose of confirming my identity.

For further information please see our Terms of Use at [spacetalk.co/mobile](http://spacetalk.co/mobile)

I have read and agree to the collection and processing of my personal information under the terms of our Privacy Policy at [spacetalk.co/mobile](http://spacetalk.co/mobile)

Full name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_

### AUTOPAY

All transactions are secure and encrypted. From your nominated payment method we will debit in advance the upfront amount based on your chosen prepaid SIM plan. Our SIM plans require autopay, the ongoing reoccurring charge for your plan will be debited from your chosen payment method on the day your prepaid SIM plan expires. To change your recharge amount or to update payment details please log into your account at [spacetalk.co/mobile](http://spacetalk.co/mobile)

### PAYMENT METHOD

Card Number (Visa or Mastercard, 16 digits): \_\_\_\_\_

Expiry Date: \_\_\_\_\_ CCV: \_\_\_\_\_

### NEW OWNER AGREEMENT

I hereby request Spacetalk Mobile to transfer the full legal and financial ownership of the service/s listed in Section 1 of this form, from the current owner to the new owner. I agree to the Spacetalk Mobile Terms and Conditions and Terms of service as provided above.

Full name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_

### WHAT'S NEXT?

Please email your form and relevant documentation to [mobilesupport@spacetalk.co](mailto:mobilesupport@spacetalk.co). One of our Spacetalk Mobile team members will be in touch shortly. Our support team is online Monday-Friday and will be able to process your application to ensure your Spacetalk Mobile is activated! Generally, the transfer takes up to 5 business days however, depending on the complexity of your application, processing times may vary. Both parties will receive a phone call and an email to confirm the transfer or if extra information is required.