

# Activation Instructions



In collaboration with the team at Spacetalk your Spacetalk Mobile subscription comes with a free Spacetalk app subscription for Adventurer and Kids watches.

This free subscription will remain active while you have a Spacetalk Mobile SIM card installed in your Spacetalk watch. Changing the SIM card to another provider will require a chargeable Spacetalk app subscription your Adventurer or Kids watch.

## Spacetalk Adventurer & Kids

Below you will find some instructions to help get your Spacetalk Mobile setup with your Spacetalk Adventurer (ST2-4G-1 & ST3-4G-1) & Spacetalk Kids (IF-W515C/SP-1005).

1. Follow the instructions on the back of the Spacetalk Mobile packet to activate your new SIM card.
2. You will receive confirmation via text and email that your Spacetalk Mobile service has been activated. You are now ready to pair the device. If you are currently using an existing service providers SIM card in your Spacetalk watch you will need to follow the steps below to reset and re-pair your device.

**Please note:** Settings and configurations may be lost during the repair process. Some settings can be restored during the pairing process, however, you will not be able to restore images, messages or audio files.

Under the '**Settings**' menu of your Spacetalk watch, tap '**Factory Reset**'. All devices require a PIN number to avoid accidental reset. The PIN number is the last 4 digits of the IMEI number.

The IMEI number can be found in the information menu of the watch.

3. In the Spacetalk App tap 'Add device', select your model of Spacetalk and follow the prompts to pair your device, If your Spacetalk was previously paired it will prompt you to remove this device first. During the pairing process it will allow you to restore your existing profile and settings.

4. In collaboration with the team at Spacetalk Australia some devices are eligible\* for a free Spacetalk app subscription when using a Spacetalk Mobile SIM card. If your device is eligible, you will receive a confirmation email after inserting your Spacetalk Mobile into your Spacetalk device and pairing it to your Spacetalk account.

**Apple / iOS devices:**

<https://support.apple.com/en-au/HT202039>

**Android devices:**

<https://support.google.com/googleplay/answer/7018481>

If you have more than one Spacetalk watch paired to your Spacetalk account, any ineligible devices or any devices not using a Spacetalk Mobile SIM card will still require a paid subscription.

\*Free app subscription available for Spacetalk Kids Telstra Variant (IF-W515C/SP-1005) and Adventurer (ST2-4G-1 & ST3-4G-1) devices only. Spacetalk Mobile is not compatible with Spacetalk Kids Optus/Vodafone variant (IF-W525C/SP-1009). Free app subscription will cease if Spacetalk Mobile is removed. If you have more than one Spacetalk watch paired to your Spacetalk account, any ineligible devices or devices not using a Spacetalk Mobile SIM card will still require a paid subscription. This offer is limited to Australian customers only

3. If your Spacetalk Life is already paired to your Spacetalk app, you will just need to power cycle your device for your Spacetalk Mobile to start working.

If you are yet to pair your Spacetalk Life device, In the Spacetalk App tap '**Add device**', select Spacetalk Life and follow the prompts to pair.

\*Free app subscription available for Spacetalk Kids Telstra Variant (IF-W515C/SP-1005) and Adventurer (ST2-4G-1 & ST3-4G-1) devices only. Spacetalk Mobile is not compatible with Spacetalk Kids Optus/Vodafone variant (IF-W525C/SP-1009). Free app subscription will cease if Spacetalk Mobile is removed. If you have more than one Spacetalk watch paired to your Spacetalk account, any ineligible devices or devices not using a Spacetalk Mobile SIM card will still require a paid subscription. This offer is limited to Australian customers only.

# Spacetalk Life

Below you will find some instructions to help get your Spacetalk Mobile setup with your Spacetalk Life (SP-L4G-1).

1. Follow the instructions on the back of the Spacetalk Mobile packet to activate your new SIM card.
2. You will receive confirmation via text and email that your Spacetalk Mobile service has been activated. You are now ready to insert the Spacetalk Mobile into your Spacetalk Life.