

One-Year Manufacturers Limited Warranty

Your SPACETALK watch and in-box accessories are warranted for one year against defects in materials and workmanship commencing from the original date of purchase. SPACETALK accessories purchased separately are warranted for six months from the original date of purchase. This product or accessories are not warranted for normal wear and tear, nor damage caused by accident or abuse. To obtain service under this warranty, refer to the Contact Us section within this document and visit our websites for the latest support information. Available service options will be dependent on country in which service is requested and may be restricted to original country of sale. Call charges and domestic or international shipping charges may apply depending on location. We will either repair, replace, or refund your products at our sole discretion in accordance with local consumer laws and regulations. This limited warranty is provided in addition to rights provided under local consumer laws. When making a claim under this warranty, you may be required to furnish proof of purchase details.

For consumer purchases within Australia:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

EU Compliance Declaration



SPACETALKWATCH UK LTD hereby declares that your SPACETALK device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Directive 2014/53/EU. A copy of the EU Declaration of Conformity is available in the download section of our support website at www.spacetalkwatch.co.uk/support.

EU Disposal Information



The symbol above means that according to local laws and regulations your product and/or its battery shall be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. The separate collection and recycling of your product at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

Conditions of Use

SPACETALK smartwatches and the AllMyTribe app must never be solely relied upon to ensure the safety, whereabouts or location of the wearer of the device. We make no guarantees, representations or warranties regarding the accuracy or reliability of location data and notifications. The accuracy of location varies from location to location and must never be solely relied upon to identify location of your child.

SPACETALK and the AllMyTribe app can be useful for identifying where your child may be located, or where they were located, however a condition of use of SPACETALK and the AllMyTribe app is that you accept the map locations and notifications presented may be significantly inaccurate. You must never solely rely on the information given by our systems to form an opinion about your child's safety.

Contact Us

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