

SPACETALK HOLDINGS Pty Ltd/SPACETALKWATCH UK Ltd

PRIVACY STATEMENT

We do everything we possibly can to keep your family's information secure and private. When you use the SPACETALK device or the SPACETALK App we process the following data;

Data collected from the Device

- **Location Data:** Core features of the SPACETALK Device and SPACETALK app rely on knowing the location of the wearer including the Safe Zone feature
- **SMS, phone calls, pictures sent by the Device:** To allow a caregiver to monitor who interacts with the wearer and set safe lists
- **Device Data & Network Information:** Allows device to send and receive calls and messages

Data collected from the App

- **Registration Details:** To register your account and allow us to verify your identity
- **Your Contact Details:** Allows us to contact you where necessary
- **Safe list phone numbers:** Allows you to control who can contact the device
- **Secondary account details:** Allows you to grant access to trusted third parties such as grandparents and caregivers
- **App user device data and location:** Allows us to store device data in your local country, provide you with region-specific privacy policies and optimize your connection speed to the SPACETALK servers
- **Photos:** Allows you to personalise the App and device interface

We will only use your personal data in the following circumstances:

- Where you have provided explicit consent. You have the right to withdraw consent you provided to us at any time by contacting us.
- Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.
- Where we need to comply with a legal or regulatory obligation.
- Where we need to perform the contract we are about to enter into or have entered into with you.

For more details please see the [full version of our data privacy policy](#).

Your rights

You have the right to access, erase and correct personal data we hold more detailed information available [in our data privacy policy](#).

The full Privacy Policy also contains information about how you may complain about a breach of the Australian Privacy Principles, General Data Protection Regulations (GDPR) or any other registered code that applies to us, and how we deal with such complaints.

Withdrawal of consent

If you have given consent for processing, you are free to withdraw that consent. To do so, please contact us at privacy@spacetalkwatch.com.

Contact us

Enquiries regarding this Privacy Policy or the personal information SPACETALK may hold on you, should be addressed to:

SPACETALK HOLDINGS Pty Ltd *for individuals in Australia and New Zealand*

Telephone: 1800 300 346

Email: privacy@spacetalkwatch.com

Office Address: 154 Fullarton Road, Rose Park SA Australia 5067

Postal Address: As above

Website: www.spacetalkwatch.com

Fax: 08 8431 2400

SPACETALKWATCH UK Ltd *for individuals in the United Kingdom*

ICO Reference Number: ZA510972

Telephone: +44 (0) 208 0175868

Email: privacy@spacetalkwatch.com
support@spacetalkwatch.co.uk

Office Address: Office 9, Business First, Burnbrae Road, Linwood Industrial Estate, Paisley PA3 3FP

Postal Address: As above

Website: www.spacetalkwatch.co.uk

SPACETALKWATCH UK LIMITED *for individuals in the European Union and European Economic Area*

Email: datarequest@datarep.com.au quoting 'SpacetalkWatch UK Ltd' in the subject line.

Online webform: www.datarep.com/data-request

Postal Address: Mail your inquiry to DataRep at the most convenient of the addresses listed in our Privacy Policy.

Last Modified: 18/01/2021

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