

We're changing our plans and pricing.

From 13th of December 2023, the plans, prices, and inclusions of some of our services are changing.

What's changing?

- Our Starter plan is being renamed the IGNITE plan.
- Our plan length will increase to 30 days from 28.
- Price will increase by \$1.00 to \$17.99 per monthly recharge.
- Voicemail is now free. Previously voicemail usage was deducted from your Value Added Services allowance.
- Value Added Services and MMS will be removed.

What stays the same?

- You still get unlimited talk and text.
- 1GB data at 4G speed.
- Auto recharge enabled as standard.
- All our other plan features, and special offers will stay the same.

What do these changes mean for your service?

Your plan no longer includes Value Added Services. This means, you will no longer be able to make international calls, call premium services, or send picture and video MMS international.

Standard picture MMS has been removed; you will no longer be able to send picture MMS.

When you recharge with the new Spacetalk Mobile IGNITE plan you will not be able to call, SMS, or MMS to international numbers, make calls to premium numbers (e.g. 19xx numbers) or calls to satellite numbers 1234, 12 455 and 12 456 numbers.

What's next?

From the 13th of December 2023 when your service is next recharged your plan will be updated automatically. You don't have to do anything.

You can view the new Critical Information Summary [here](#)

You can check and change your plan in the [Spacetalk Mobile Portal](#).