

Sent 13<sup>th</sup> November 2023.**We're changing our plans and pricing.**

From 13<sup>th</sup> of December 2023, the plans, prices, and inclusions of some of our services are changing.

**What is changing?**

- Plan name changed to BOOST.
- Price will decrease from \$99.99 to \$90.99 per six monthly recharges.
- 10GB of data instead of 15GB
- Voicemail is now free. Previously voicemail usage was deducted from your Value Added Services allowance.
- Value Added Services and MMS will be removed.

**What stays the same?**

- 180-day expiry
- You still get unlimited talk and text.
- Auto recharge enabled as standard.
- All our other plan features, and special offers will stay the same.

**What do these changes mean for your service?**

Your plan no longer includes Value Added Services. This means, you will no longer be able to make international calls, call premium services, or send picture and video MMS internationally.

Standard picture MMS has been removed; you will no longer be able to send picture MMS.

When you recharge with the new Spacetalk Mobile BOOST plan you will not be able to call, SMS, or MMS to international numbers, make calls to premium numbers (e.g. 19xx numbers) or calls to satellite numbers 1234, 12 455 and 12 456 numbers.

**What is next?**

From the 13<sup>th</sup> of December 2023 when your service is next recharged your plan will be updated automatically. You do not have to do anything.

You can view the new Critical Information Summary [here](#)

You can check and change your plan in the [Spacetalk Mobile Portal](#).