Let’s get started

SPACETALK

Now that your Life mPERS watch with SIM card installed has arrived in the mail, we can help you get set up. You'll need your mobile phone and Life watch with you to complete the process.

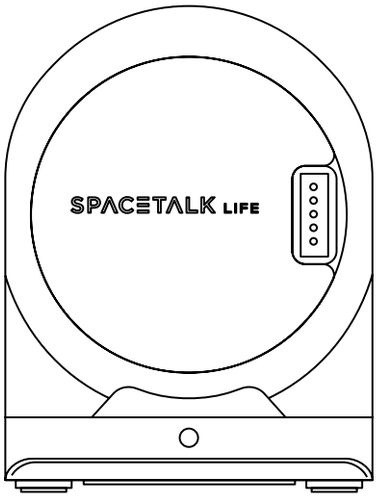
It will take approximately forty-five minutes to set up your watch. Familiarise yourself with the stages in this guide before moving forward.

STAGES

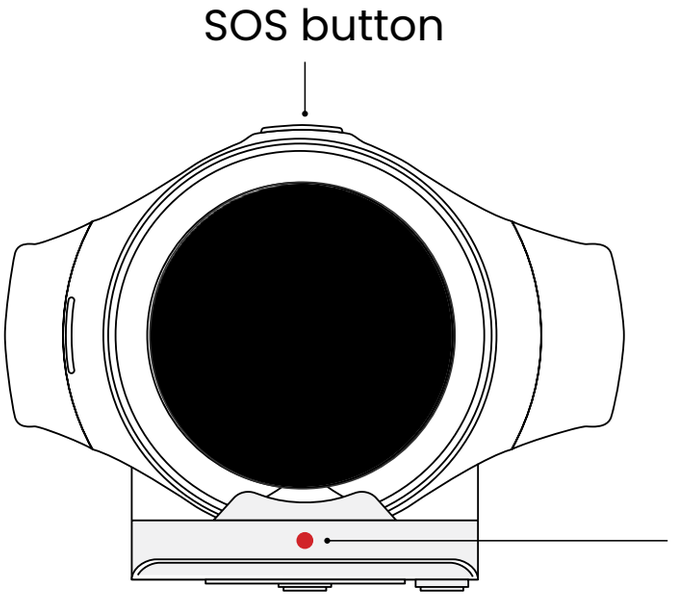
1. Create a Spacetalk Mobile account
2. Activate a Spacetalk Mobile SIM plan
3. Download the Spacetalk App & create an account
4. Pair the Spacetalk App with your Life watch
5. Set up fall detection
6. Set up your medical ID
7. Set up the Safety Link monitoring service

Charge your watch

Fully charge your watch in preparation for the set up process, but do not turn the watch on until asked to do so.



STEP 1
Connect the provided cable to the charging dock. Plug the other end into a power adapter.



STEP 2
With the SOS button facing up, place the watch onto the charging dock.

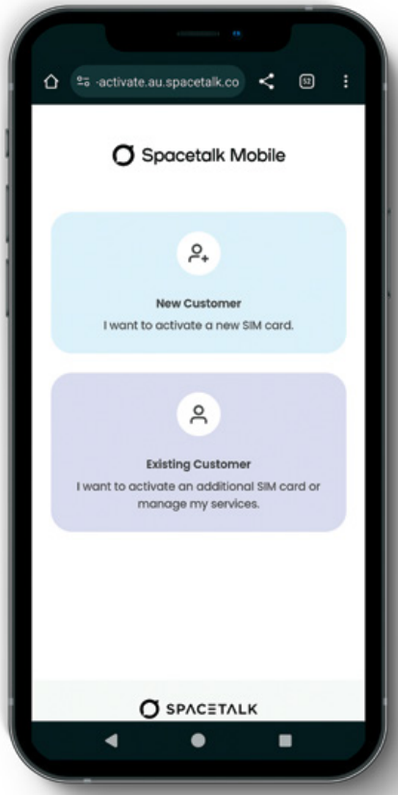
While charging, you'll see a red light on the cradle.

1 Create a Spacetalk Mobile account

STEPS

1. Scan this QR code using your mobile phone.

2. Choose ‘New Customer’
3. Enter your personal details. Use your full legal name as it will be required later for an identity check.
4. Enter your address
5. Set a password
6. Account is created
7. Identity check. You will need your driver’s licence, Medicare card or Australian passport. Please be careful to use the exact details on your ID card.



- [ ] You have created your Spacetalk Mobile account.

Now, let’s activate your mobile plan

2 Activate your mobile SIM plan

STEPS

1. Enter your SIM card number
2. Locate your Spacetalk Mobile voucher code. This was emailed to you shortly after your purchase.
3. Review your plan
4. Choose a phone number
5. Confirm & agree the terms
6. Enter a payment method for your annual renewal. You will not be charged until the end of your current subscription.

- [x] You have now activated your Spacetalk Mobile plan and will receive an email confirming your account and mobile number.

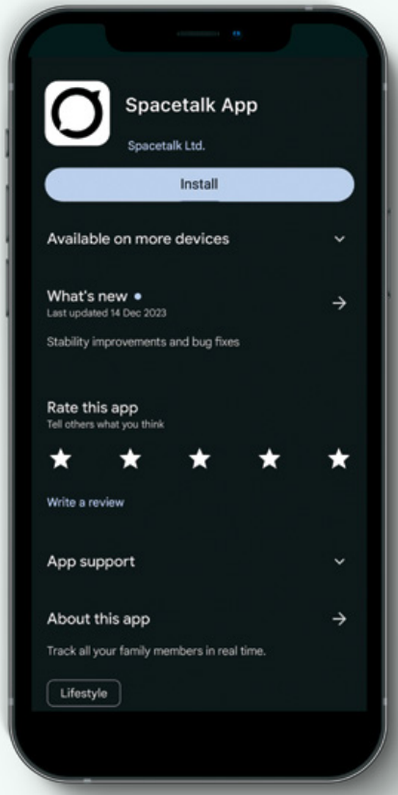
Now, let's download the Spacetalk App

3 Download the Spacetalk App & create a Spacetalk App account

STEPS

1. Scan this QR code with your mobile phone to download and install the Spacetalk App.

2. Create a Spacetalk App account
3. Accept the privacy & terms of use
4. Verify your email
5. Verify your mobile number



- [x] You have now downloaded and installed the Spacetalk App and set up your Spacetalk App account.

Now, let's pair the App with your Life watch

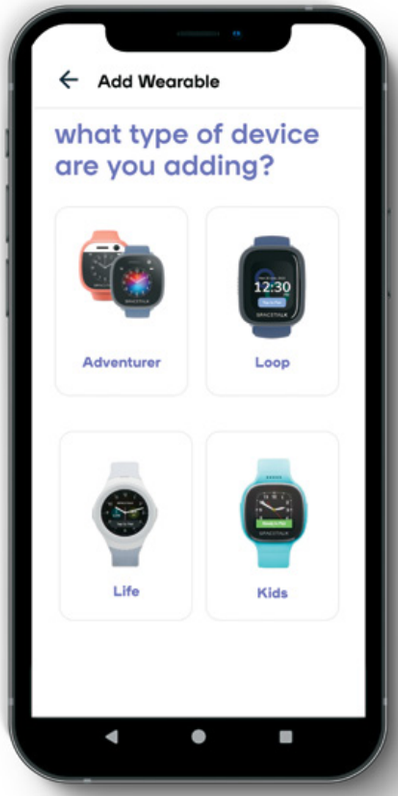
4 Pair the Spacetalk App with your Life watch

STEPS

1. Choose to add a Life Device
2. Create a family member profile
3. Add device mobile number
4. Tap the watch to pair
5. Scan the QR code
6. Accept pairing request on the watch

☑ Your App and watch are now paired.

7. Confirm & agree the terms
8. Select “Set up New Watch”
9. Add emergency contact(s)



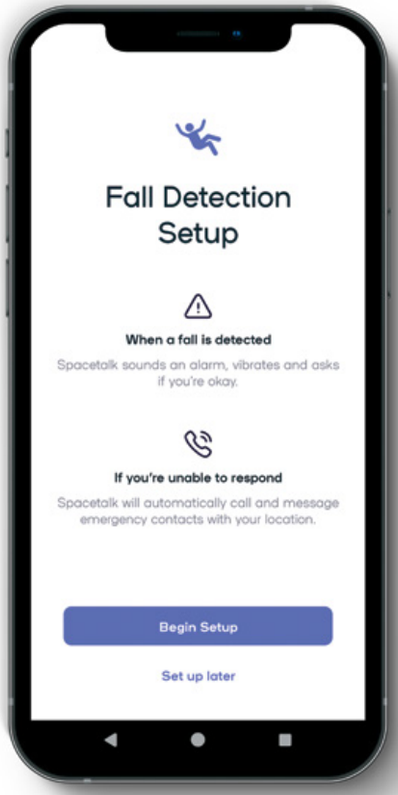
Now, let’s set up fall detection

5 Set up fall detection

STEPS

Answer some health questions. These are used to customise fall detection to suit your needs.

- [x] Now you have successfully set up fall detection.



Now, let's enter your medical details

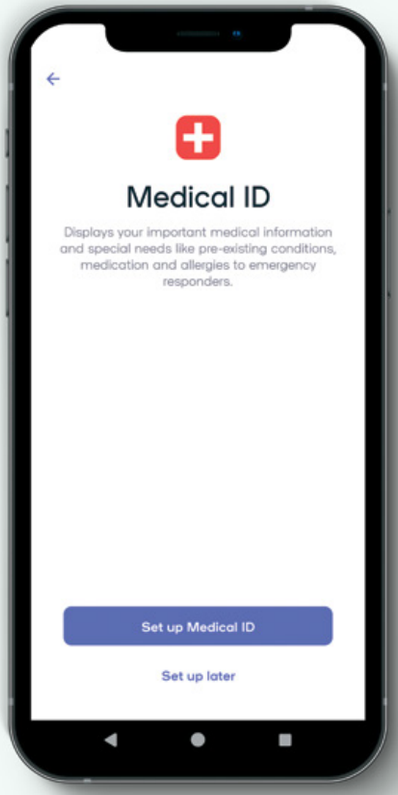
6 Set up your medical ID

STEPS

Set up your Medical ID. Simply use the on-screen prompts to enter personal and medical information, including your blood type and GP's contact details.

In an emergency, the medical information collected at this stage will be displayed on your watch to help those assisting you. See how it all works in the short instructional video.

- [x] Congratulations! Your Spacetalk App and Life watch are now ready for use.



Did you purchase 24/7 monitoring with your Life watch?

Set up 24/7 monitoring

STEPS

1. Call Safety Link directly using the number below.

1800 813 617 | Then press 2

2. Safetylink will connect their monitoring service to your Life mPERs watch on the call.

Safety Link

Features & functions

Discover all the great safety features and configure your Life watch to suit your needs. Visit our handy support page.

Scan the QR code on your mobile phone to be taken to the support page of our website.

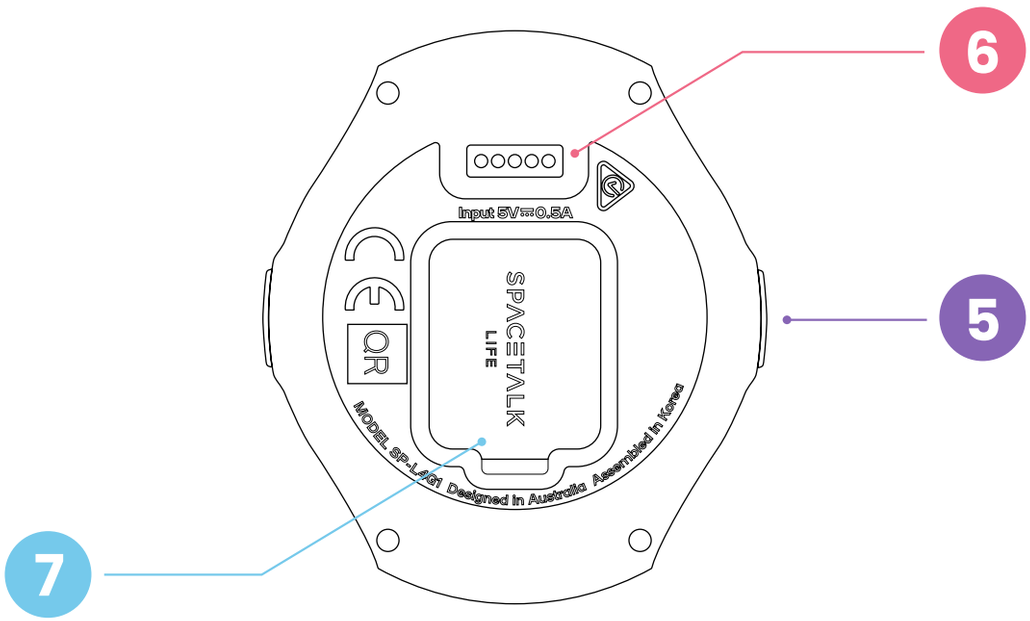
Need more help?

If you require further assistance setting up your device or mobile plan, please visit the Life support page.

spacetalk.co/support/life

Getting to know your device

1. Power Button
2. Touch Screen
3. Speaker Port
4. Microphone Port



5 SOS/Return Button

6 Charging Port

7 SIM Cover

SPACETALK

SP-L4G-SLM-V1