

# Let's get started



 SPACETALK

Please familiarise yourself with the stages in this guide before moving forward.

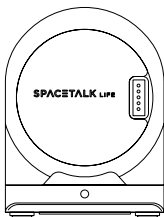
## **STAGES**

- 1 Purchase a Spacetalk Mobile SIM card
- 2 Create a Spacetalk Mobile account
- 3 Activate your mobile SIM plan
- 4 Insert your SIM
- 5 Download the Spacetalk App & create an account
- 6 Pair the Spacetalk App with your Life watch
- 7 Set up fall detection
- 8 Set up your medical ID
- 9 Set up a Spacetalk App subscription

# Charge your watch



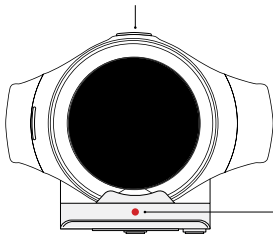
Fully charge your watch in preparation for the set up process, but do not turn the watch on until asked to do so.



## STEP 1

Connect the provided cable to the charging dock. Plug the other end into a power adapter.

SOS button



## STEP 2

With the SOS button facing up, place the watch onto the charging dock.

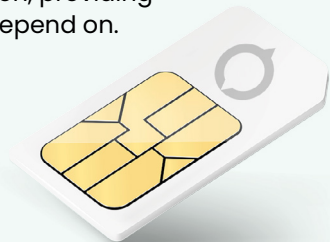
While charging, you'll see a red light on the cradle.

# 1 Purchase a Spacetalk Mobile SIM card

Spacetalk Life requires a SIM card with an active talk, text and data plan to function. Spacetalk Mobile has a selection of affordable wearable plans designed specifically for this watch.

Spacetalk Mobile uses the Telstra Wholesale Mobile Network, with a coverage footprint of 98.8% of the Australian population, providing connections that families can depend on.

Visit [spacetalk.co/Mobile](https://spacetalk.co/Mobile) to purchase a SIM card and plan.



Now, let's create a Spacetalk Mobile account



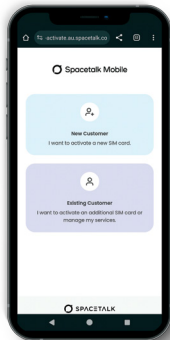
## 2 Create a Spacetalk Mobile account

### STEPS

1.  Scan this QR code using your mobile phone or visit [spacetalk.co/mobile-activate](https://spacetalk.co/mobile-activate)

2. Choose 'New Customer'
3. Enter your personal details. Use your full legal name as it will be required later for an identity check.
4. Enter your address
5. Set a password
6. Account is created
7. Identity check. You will need your driver's licence, Medicare card or Australian passport. Please be careful to use the exact details on your ID card.

- You have created your Spacetalk Mobile account.



Now, let's activate your mobile plan



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## Activate your mobile SIM plan

### STEPS

1. Enter your SIM card number
2. Locate your Spacetalk Mobile voucher code. This was emailed to you shortly after your purchase.
3. Review your plan
4. Choose a phone number
5. Confirm & agree to the terms

- You have now activated your Spacetalk Mobile plan and will receive an email confirming your account and mobile number.

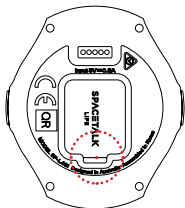


Now, let's insert your SIM



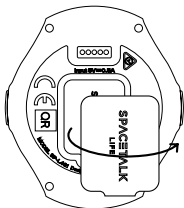
## 4 Insert your SIM

1



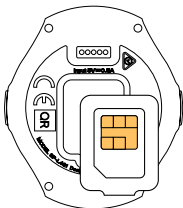
Using the SIM Cover Tool, pry the SIM Cover open.

2



Pull out the SIM Cover and flip it over.

3



Insert the SIM card with the gold visible.

Insert SIM as seen in step 1.

- ✓ You have now successfully inserted your SIM.

Now, let's download the Spacetalk App



5

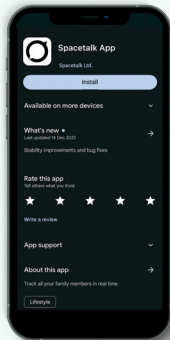
## Download the Spacetalk App & create a Spacetalk App account

### STEPS

1. Scan this QR code using your mobile phone.  
Download and install the Spacetalk App; or visit the [Apple App](#) store or [Google Play](#) store and search for 'Spacetalk App. Download and install.



2. Create a Spacetalk App account
  3. Accept the privacy & terms of use
  4. Verify your email
  5. Verify your mobile number
- You have now downloaded and installed the Spacetalk App and set up your Spacetalk App account.



Now, let's pair the App with your Life watch





6

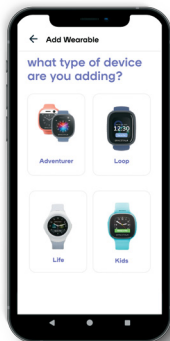
## Pair the Spacetalk App with your Life watch

### STEPS

1. Choose to add a Life Device
2. Create a family member profile
3. Add device mobile number
4. Tap the watch to pair
5. Scan the QR code
6. Accept pairing request on the watch

Your App and watch are now paired.

7. Confirm & agree the terms
8. Select "Set up New Watch"
9. Add emergency contact(s)



Now, let's set up fall detection.

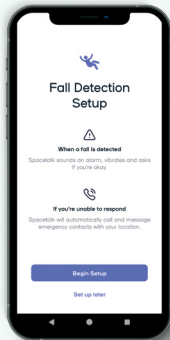


## 7 Setup fall detection

### STEPS

Answer some health questions. These are used to customise fall detection to suit your needs.

- ✓ Now you have successfully set up fall detection.



Now, let's enter your medical details.



## 8

## Set up your medical ID

### STEPS

Set up your Medical ID. Simply use the on-screen prompts to enter personal and medical information, including your blood type and GP's contact details.

In an emergency, the medical information collected at this stage will be displayed on your watch to help those assisting you. See how it all works in the short instructional video.

- ✓ Congratulations! Your Spacetalk App and Life watch are now ready



Now, let's create a Spacetalk App subscription

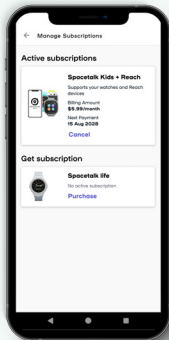


## 9 Set up a Spacetalk App subscription

### STEPS

After pairing is complete, select the Spacetalk Life plan option.

- ✓ You have successfully set up the Spacetalk App subscription.



# Features & functions



Discover all the great safety features and configure your Life watch to suit your needs. Visit our handy support page.



Scan the QR code on your mobile phone to be taken to the support page of our website.

## Need more help?

If you require further assistance setting up your device or mobile plan, please visit the Life support page.

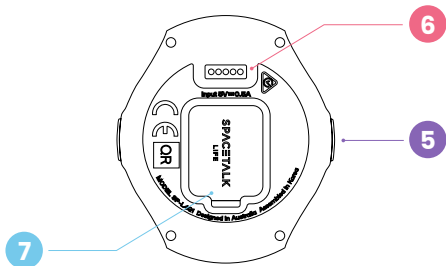
[spacetalk.co/support/life](https://spacetalk.co/support/life)



# Getting to know your device



- 1 Power Button
- 2 Touch Screen
- 3 Speaker Port
- 4 Microphone Port



- 5 SOS/Return Button
- 6 Charging Port
- 7 SIM Cover





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