

# **CUSTOM EXCHANGE/RETURN FORM**

(USE FORM FOR **CUSTOM BOOTS ONLY**. ALL OTHER RETURNS/EXCHANGES USE OUR ONLINE PORTAL)

ORDER NUMBER:	NAME:
PHONE:	EMAIL:

## **RETURNING FOR:**

- Store Credit - so I can place a new order using store credit for any pair of Custom or In Stock Boots **\* EACH ORDER IS LIMITED TO ONE EXCHANGE \***
- Refund - I want to return my order for a refund

## **DIRECTIONS:**

- 1)** Place all original items back in the original box with original contents/packaging, a completed Exchange/Return form, found inside the original box upon arrival
- 2)** Ship items directly to 10220 E Sprague Ave. Spokane Valley, WA 99206 Purchasing your own label at your carrier of choice.

## **QUICK GUIDELINES:**

- **Each order is limited to one exchange**
- Items must be in brand new/unworn condition: (**They must NOT show signs of scuffs, dirt, Heavy Creases, Oil, or being worn outdoors**).
- Package ship date must be within **30 days** of original delivery
- Exchange form completed and included inside box
- If boots are worn outdoors they are automatically accepted at full price by the customer and are no longer returnable.

We will need about 1 week to get your request processed. This can vary based on high sales