

Wine Shop and Bar Manager, East Molesey

The Vineking are looking for a highly versatile Manager for our East Molesey Wine Bar & Shop.

The successful candidate will preferably have previous experience in a both wine retail and hospitality at management level. In return you will have the opportunity to be a key part in a proactive and idea driven business, that has grown and will continue to develop it's services, outlets and products. This is an exciting opportunity for a pro-active and driven candidate that is looking to take that next step within their career, with a focus on the many small details that go into running a successful venue. The role is offered on a permanent full-time basis.

JOB AD AS POSTED BELOW:

KEY RESPONSIBILITIES

- Build on a very successful business.
- Manage the current team to the highest possible standards.
- Maintain the Companies safety and hygiene regulations times and ensure the team adheres to this.
- Ensure that there is a harmonious balance between retail and the bar.
- Achieve Sales targets.
- Continue with historic high standards and personable service.
- Build relationships with your guests/customers, leading to increased customer numbers and loyalty to The Vineking.
- Work as part of a team to create a positive and motivated working culture.
- Communicate effectively with customers and team members via email, phone and meetings as required.
- Maintain and develop the excellent understanding of our products and services offered.
- Host and lead tastings.

QUALIFICATIONS SKILLS AND EXPERIENCES

Essential

- Experience of a leadership role in wine focused hospitality business
- WSET 3 or above
- Comprehensive IT skills: Microsoft Word, Excel, Outlook
- Driving License

Personal Qualities:

- Excellent communication skills and a proven ability to influence and enhance the customer experience within a high-pressured busy environment
- An unwavering attention to detail
- High levels of personalised customer service
- Passion for and willingness to learn about wine and hospitality
- Self-starter with an ability to attain targets and overcome all realistic obstacles
- Takes ownership of actions and learns constructively
- Constantly strives for high standards and maintains the standards of those around them
- Ability to work on their own and within a small team