



BROOKLYN AURA™

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FAQs

What does the small LED indicator light mean on the back of the lamp?

The LED indicator light is illuminated in a gentle green glow any time a device is in communication (charging) with the LUX Brooklyn Aura™. The LED remains illuminated when charging is complete to indicate that the devices are still communicating. When charging is complete, the receiver (phone) will indicate that it does not need additional power and the LUX Brooklyn Aura™ will stop delivering power. When a device or foreign object is placed on the charging pad but communication isn't successful, the LED does not illuminate.

Will I have to take my phone out of its case to charge?

Cases up to 6mm thick may work with most smartphones, but any foreign object between the mobile handset and the charging pad could reduce charging performance, or prevent the charger from working. Examples of foreign objects include thick or metal cases, credit cards stored in cases (especially cards with metal cores), cases with magnets on the back of the phone, stick-on grippers, rings, etc.

What if my smartphone is not Qi-enabled? Can it still be charged?

Yes, via two USB ports on either side of the base. The light will not harm any non Qi-certified phone that rests on the device mount. It simply won't charge.

What does it mean to be Qi-certified?

Products marked as Qi-certified have passed rigorous, independent lab tests for safety, interoperability and energy efficiency. Qi certification ensures that devices (the power receivers) and chargers (the power transmitters) always work together for simple and easy charging.

Can I use an alcohol-based cleaner for this light?

All hard surfaces are durable enough for alcohol-based cleaners. The felt charging pad, however, requires a non-alcohol-based cleaner. Always spot test first.