

Evan Red

RETURNS

We want returns to be just as easy and fun as shopping on our Evan Red web store. Okay, it won't be just as fun, but we're not going to give you a hard time. We do have a few rules which we would like to explain here:

- We will gladly receive your return within **30 days** after you have received your order.
- Wrong or damaged item received? First contact our customer service through info@evanred.com
- Unfortunately we do not exchange items for other items, you can place a new order instead.
- Fill in the return form **completely**.
- Items must be returned in their **original** condition, packaging and with labels.
- Keep the proof of dispatch of your return package until the re-fund has been processed for guarantee.
- Please note: return costs are not reimbursed!
- It is possible to return multiple orders together. Keep in mind that you have to fill in and send the correct forms.

You will receive a return confirmation as soon as your return has been processed. From that moment on you get your money back within five workdays.

Please fill in and add to your package:

Name:

Order number:

Return date:

1. Damaged 2. Item looks different then on photo 3. Quality is disappointing 4. Other material than expected 5. Colour does not meet my expectations 6. Other.

Item number:	Model:	Quantity:	Return reason (1-6):

If you disagree with something or want more information, please contact our customer service via info@evanred.com or +31 850 470 441.

Thanks!
Evan Red

All set? Check double check? Then you can send the package to the following address:



Evan Red
Attn. Returns Department
Idea Vending
Terminalweg 15
3821 AJ | Amersfoort
The Netherlands