

DELIVERY RELEASE FORM

Please thoroughly inspect crate and product for any damage and confirm that model, size and quantities are correct before signing this form. Your signature is a legal assumption that you have made an inspection of the products and found all products to be in good order, without any warehouse/shipping department damages.

WITHIN 24 HOURS OF DELIVERY, IF YOU ACCEPT THE DELIVERY IN GOOD CONDITION, PLEASE SIGN FORM BELOW AND EMAIL FORM TO INFO@CASTLEHEARTIRONDOORS.COM

CASTLE HEART IRON DOORS is not responsible for any damage claims that are not noted as damaged upon arrival. Please practice caution when accepting and moving materials. CASTLE HEART IRON DOORS is not responsible for any damages to any product, vehicles or other instruments used to unload products by our customers or any agents of our customers. CASTLE HEART IRON DOORS is not responsible for any injury to persons (our customers or their agents) that result from the delivery process.

No substitution of products will be allowed at the time of delivery. All orders are considered special order custom doors and are non-refundable per CASTLE HEART IRON DOORS written terms and conditions.

No damage or shortage claim can be made if delivery release form or damage notification has not been emailed to info@castleheartirondoors.com within 24 hours of delivery date.

I have read, understood and agree to the above statements, and have inspected for damages and confirmed quantities, models and sizes are correct. I am receiving the products ordered in good condition.

CUSTOMER NAME _____ (please print)

ORDER/INVOICE# _____

CUSTOMER SIGNATURE _____

DATE _____

If you identify damage to the product or shortage of parts upon arrival, please contact CASTLE HEART IRON DOORS immediately. You will be instructed by representative at CASTLE HEART IRON DOORS to accept or reject the delivery. At that time you are requested to email a description of the damage and photos of damage to info@castleheartirondoors.com within 24 hours of delivery. Reference your name and order/invoice number in the subject field of the email. Upon receiving your email, a representative of CASTLE HEART IRON DOORS will be in contact with you to discuss next steps.