

Date of Purchase:

CUSTOMER DETAILS				
NAME:		ORDER NUMBER:		
PHONE:		EMAIL:		
POSTAL ADDRESS:				
SUBURB:		STATE:	POSTCODE:	
RETURN ITEMS				
ITEM DESCRIPTION (Name)	SIZE	QTY	QTY COLOUR	
DETURN DEACON / de la cital de	\			
RETURN REASON (please tick o	ne)			
☐ Change of mind ☐ Need a diffe	erent size	l a different	t style □ Suspected Fault*	
		i a amerem	style in suspected ruant	
Additional Comments: (including exchar	nge and faulty informa	tion)		
*If you calcated Suspected Equit places	chack you have centa	ctad us prior	to posting to discuss troubleshooting the issue.	
ij you selecteu suspecteu ruuit pieuse	check you have conta	ctea us prior	to posting to discuss troubleshooting the issue.	
eed to return something?				
			ns and conditions before completing this form	
nd sending back your item. Please p	rint this form to ser	d with you	ır return.	
i vou roquiro a difforent sizo or stulo	wa racammand ya	ı nurchasa	it separately in case it is not available at a lat	
ate.	we recommend you	i purchase	it separately in case it is not available at a lat	
ollow the instructions below:				
Email address for your store	credit voucher to he	sent to it	must match the email address on your origina	
purchase:				
I have purchased a new item	of equal or more va	alue and wi	Il require a refund of returned item	
		arac arra w	ii require a returna of returned item	
		ande and wi	ii require a retund of returned item	

Please continue on next page...

TERMS & CONDITIONS:

- o Item must be received by us within 30 days of purchase date.
- o You understand it's your responsibility to return the item as it was sent to you.
- We do not take responsibility for any lost items in the post, you may wish to purchase tracking/insurance postage.
- o Items returned that do not meet our <u>returns policy</u> will not be processed and you will need to pay the shipping to have the item returned to you.
- Store Credit Vouchers will be emailed to your email address within 5-10 business days of receiving the item having met the conditions.
- Refunds will be processed to the original method of payment within 5-10 business days of the item being received having met the conditions. This does not include the card or bank transaction times.
- o If the original method was AfterPay the refund will be less a 6% fee retained by us.

I agree (please tick):						
NAME:						
DATE:	/	/				

Please print this form to send with your return.

If you have any further questions please contact our customer service team via email hello@leaderequine.com.au

RETURNS ADDRESS: LEADER EQUINE, 465 Hume Highway, Craigieburn VIC 3064