



Thank you for shopping with Whats Your Team
We hope you love your new purchase!

However, if you are not happy with your purchase, please follow the instructions below.

RETURNS POLICY

If your recent purchase with us didn't work out, we offer Exchanges/Credit Notes on full-priced items within 14 days of receiving your parcel (21 days for overseas parcels). If an exchange cannot be made, we will issue you a store credit for the value of the purchase less the postage. We do not issue refunds.

Items that are reduced and marked as SALE are FINAL and cannot be sent back to us. We thoroughly inspect all items before they leave our store, but In the unlikely event an item is faulty please contact us on sales@whatsyourteam.com.au for further assistance.

Credit Notes will be issued in the form of an online gift card sent by email and are valid for 6 months. Returns will be processed within 2-4 business days of receiving them.

Send the item/s back to us within 14 days (21 days for overseas parcels) of receiving your parcel with this form and a prepaid parcel for the exchange to go back to you in to our returns address noted below.

RETURNS WHICH CANNOT BE SENT BACK TO US

- Returned outside of the 14day timeframe (or 21 days for overseas parcels)
- Worn, damaged (including make-up / perfume / washed) or tags removed
- Items that are reduced and marked as SALE with a reduced price
- Items that have been personalised

FULL NAME _____
 ORDER # _____
 EMAIL _____
 MOBILE _____

RETURN REASONS
 A. I don't like the style
 B. It's the wrong size
 C. I don't like the quality
 D. Received incorrect item
 E. Faulty (please specify below in comments section)

ITEM NAME	CODE	SIZE	QTY	REASON CODE

COMMENTS:

RETURN TO:
 WHATS YOUR TEAM
 89 REDCLIFFE PDE
 REDCLIFFE QLD 4020
 AUSTRALIA

