



THE BISCUIT FACTORY

IMPORTANT UPDATE

From 18 March 2020 The Biscuit Factory will be closed to the public. We have taken this difficult decision in response to the ongoing health crisis and will remain closed until further notice.

As a small, independent business this is an exceptional course of action, however given the current climate we feel we must prioritise the health and safety of our employees and the public, and try to safeguard the future of the gallery.

We very much aim to be here at the end of this unprecedented situation, and in the interim will continue to work to support independent artists and crafts people as best we can through our website, newsletters and social media. But we need your help please.

The Biscuit Factory underpins the livelihood of over 50 staff, supports the careers of thousands of artists and attracts over 100k visitors a year into the local economy, we also run a charitable foundation putting creative resources into the community and we are completely self-financed.

The independent arts sector can be precarious in the best of economic climates but closing our doors means very simply that we have no income coming into the business. We recognise that in challenging times we are far from an essential service for day to day life. However, if everyone who would normally visit, buy from us, eat in our cafe, take part in our workshops, or attend one of our events were able to donate a small amount, buy a gift voucher or continue to purchase items online, we could navigate these worrying times, sustain employment for our team and continue providing the valuable platform and services we do for so many people in the region and beyond.

Please support our business any way you can. Visit our website, sign up to our newsletter and follow us for your art fix as well as continued updates on our reopening.

ONLINE ORDERS

Online orders are still welcomed, however all shipping is currently suspended until non-essential activity is permitted again under the Government's advice to prevent the spread of COVID-19. A member of our team will keep in touch to make arrangements as and when it is possible to do so.

CONTACT US

If you need to get in touch with us during this time, please email the relevant team:

For the gallery and cafe - art@thebiscuitfactory.com

For weddings and hire - events@thebiscuitfactory.com

Stay safe, stay well, and look after each other.