



Mary's Naturals

Incense, Aromatherapy & More!

Returns & Refunds

Mary's Naturals will consider a product return and refund under the following conditions:

1. A refund and return will only be considered within 30 days after purchase.
2. Product must be in original container.
3. DO NOT just ship the item back. YOU MUST contact me in writing first. You can do this via email to customerservice@marysnaturals.com. Calling me will do no good as I must have the information from you in writing.
4. In your email, I require the following:
 - a. Your order number, date of purchase, and item(s) purchased. Attaching a copy of your receipt to your email will suffice;
 - b. Your contact info: full name, address, working telephone number, and active email address. Any bounced emails will not be considered;
 - c. Your reason for requesting a refund.
5. After a review and consideration of your request, I will let you know, in writing, the status of your claim, within 10 business days of receiving your request.