SNAKE RIVER PROTOTYPING

WARRANTY FORM

In order to expedite the processing of your return, please fill out this form completely and send with your defective merchandise. After your warranty request is processed, we will either ship the replacement product, refund, or you will receive a credit towards a different item(s). Please see our warranty terms below.

Customer Information

Customer Name: _____ **Telephone:** _____

Shipping Address: _____ **Email Address:** _____

_____ **Order # and Date:** _____

_____

Merchandise Information

QTY	DESCRIPTION/PRODUCT NAME	PRODUCT NUMBER	UNIT PRICE	PROBLEM/DEFECT

- Only merchandise purchased directly from Snake River Prototyping, Inc ("SRP") is under warranty. Our authorized retailers carry their own warranties.
- Our merchandise carries a 12 month warranty. Only merchandise purchased within the last 60 days is eligible for credit or refund. All others will receive a replacement product. Refunds and credits will only be issued for the original price of the merchandise. Shipping charges will not be refunded.
- Warranty is for the original purchaser only and is not transferable.
- Proof of purchase IS REQUIRED. Please send either a copy of your receipt or write down your 4 or 5 digit order number. If the customer returns the product with no proof of purchase, SRP will NOT warranty the product, and the customer will be required to pay for the return shipping.
- Shipping to SRP is to be prepaid by the customer. Return shipping to you will be paid by SRP and shipped via either USPS Priority or UPS Ground. Rush or Express orders are to be prepaid by the customer.
- International customers may be subject to duties, taxes and brokerage fees. Customers are responsible for all customs fees incurred.
- Please write your email address so that we can email your tracking # after the merchandise has shipped. Thank you!!

Please select one: **Replacement** ☐ **Refund** ☐ **Credit** ☐

Please send all returns to: SRP/Returns, 7324 Bowman Lane, Idaho Falls, Idaho 83406