SNAKE RIVER PROTOTYPING

RETURN FORM

In order to expedite the processing of your return, please fill out this form completely and send with your returned merchandise. After your return request is processed, we will give either a refund, credit, or exchange to the address provided. Refunds will be to the original form of payment. NO RETURNS FOR USED MERCHANDISE OR MERCHANDISE PURCHASED OVER 60 DAYS.

Customer Information

Customer Name: _____ **Telephone:** _____

Shipping Address: _____ **Email Address:** _____

_____ **Order # and Date:** _____

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Merchandise Information

QTY	DESCRIPTION/PRODUCT NAME	PRODUCT NUMBER	UNIT PRICE	PROBLEM/REASON FOR RETURN
	If exchange is requested, please let us know which items you'd like to exchange for below.			

- Only merchandise purchased directly from Snake River Prototyping, Inc. ("SRP") can be returned. If purchased from an authorized SRP retailer, please return directly to them. Our retailers carry their own return policies.
- Only merchandise purchased within the last 60 will be accepted for return.
- Proof of purchase IS REQUIRED. Please send either a copy of your receipt or write down your 4 or 5 digit order number. If the customer returns the product with no proof of purchase, SRP will NOT issue a credit, refund or exchange, and the customer will be required to pay for the return shipping.
- Only unused merchandise will be accepted. We will NOT refund, credit or exchange any returned merchandise that is damaged or used.
- Refunds and credits will only be issued for the original price of the merchandise. Shipping charges will not be refunded.
- Shipping the return to SRP is to be prepaid by the customer. Return shipping to you will be paid by SRP and shipped via either USPS Priority or UPS Ground. Rush or Express requests are to be prepaid by the customer. If you've received incorrect merchandise, we will provide you with a label for return shipping.
- If your exchange order requires additional payment, include the credit card number to be charged.

Additional Comments:

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Please select one: **Exchange** ☐ **Refund** ☐ **Credit** ☐

Please send all returns to: SRP/Returns, 7324 Bowman Lane, Idaho Falls, Idaho 83406