Dependable In-house Embroidery

Let's Make Your Life Less Complicated

We know that adding personalization to your product may sometimes be more complicated than you would like. Allow us to partner with you to help make this process a more efficient and hassle-free experience. From digitizing your artwork to matching PMS colors and providing virtual sew outs, let our embroidery professionals provide you with exceptional service.

Embroidery Guidelines

Digitization Charge
• No digitization charges will apply for Tonix stock designs or digitized files supplied by customer. Please visit our website (www.tonixteams.com) for examples of stock designs available without charge.
• For custom artwork requiring digitization please see below chart referencing stitch counts (electronic art in a variety of formats, with ideal resolution of 300 DPI or greater, may be submitted for custom artwork).

Embroidery Charges
• All Tonix stock charged at same rate as up to 5,000 stitches as shown below.
• First pre-production proof (virtual swatch or sew out) is complimentary. Additional pre-production proofs may be charged at $15 each depending on adjustments requested.
• Any artwork that requires manipulation or adjustments will be charged a minimum of $25.00 and additional costs may be applied depending on the complexity of the changes.
• Decorated garments will be shipped without individual poly-bags. Poly-bagging will be supplied upon request only and will be charged at $0.20 per item to be bagged.
• Any stickers or tag that is required to be affixed to the garment or poly bag will require an additional $0.25 per item.
• Minimum of 15 pieces required for embroidery otherwise $30 set up applies.

Stitch Qty Left Chest Embroidery	15-72*	73-144	144+	Digitizing Fee
Less Than 5,000 Stitches	$3.95	$3.35	$2.95	$20
5,000 - 6,999 Stitches	$4.25	$3.65	$3.25	$25
7,000 - 8,999 Stitches	$4.55	$3.95	$3.55	$30

Full Back Embroidery
Add additional $0.35 per thousand stitches above 8,999 stitches to determine cost for full back embroidery. A $40 set-up charge will also be applied on full back embroidery."

General Decorating Guidelines

Standard Production Time
Typically 10-15 business days from receipt of approved virtual swatch. However, please call to confirm production turnaround as it will vary with complexity of design, number of pieces requiring decoration and time of year.

Payment Terms
A 30% advance deposit may be required for decorated orders and will be credited to your order at completion. Tonix offers Net 30 terms (subject to credit approval) for the remainder of the payment. Customers interested in opening an account must provide a valide re-sale or tax identification number and submit a completed credit application form (available for download on our website: www.tonixteams.com), Tonix accepts most major credit cards (American Express, Visa, MasterCard, Discover) or C.O.D.

Return Policy
Customers are responsible for verifying that all design specifications are correct prior to the beginning of production. Once production has begun, no modifications and/or returns will be accepted.

File Ownership
All submitted artwork and digitized designs used for decoration will become the property of Tonix Corporation and may be available for re-use by the customer providing the design. Tonix is under no obligation to return any of these materials once it has been submitted. Tonix respects your right to privacy and will not make these designs available to anyone without your expressed written consent.

Applique Orders
Applique cost of $15 per piece for material and sewing charge. There is also a $25 set-up fee per order. Applique must be ordered in sets of 5 units (e.g., 5, 10, 15 pieces) even if order itself is not in multiples of 5. The extra applique may be stored at Tonix for future usage.

Custom
Quoted on an individual basis. Please call for details.

TONIX®