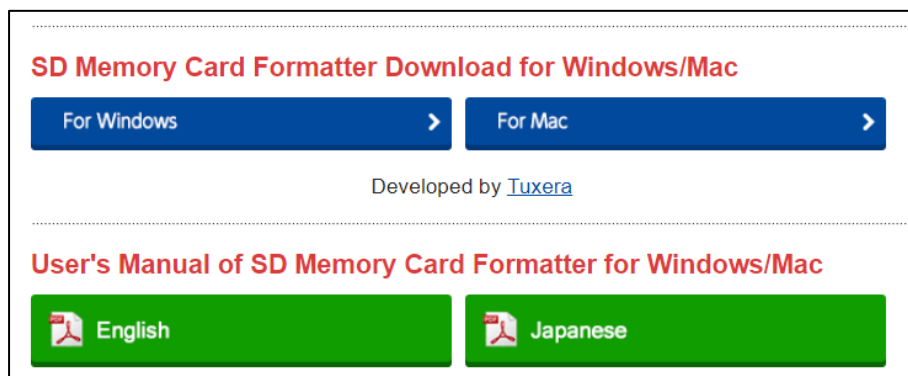


## How to do when this message “format the disk’ message” showing up when you connected Qstarz to PC?

When you see the message below, please follow the instructions to format the SD card.



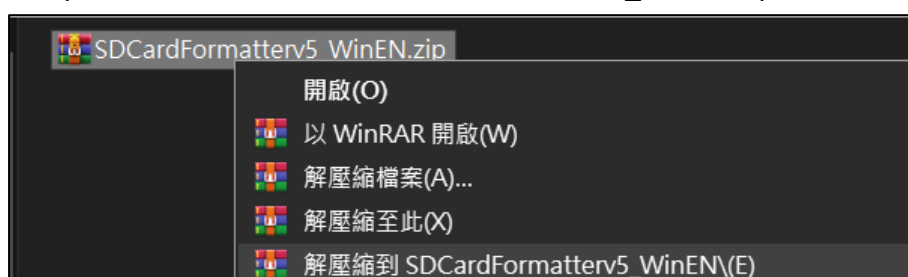
1. Download “SD Memory Card Formatter” from the link below.  
<https://www.sdcard.org/cht/downloads/formatter/index.html>



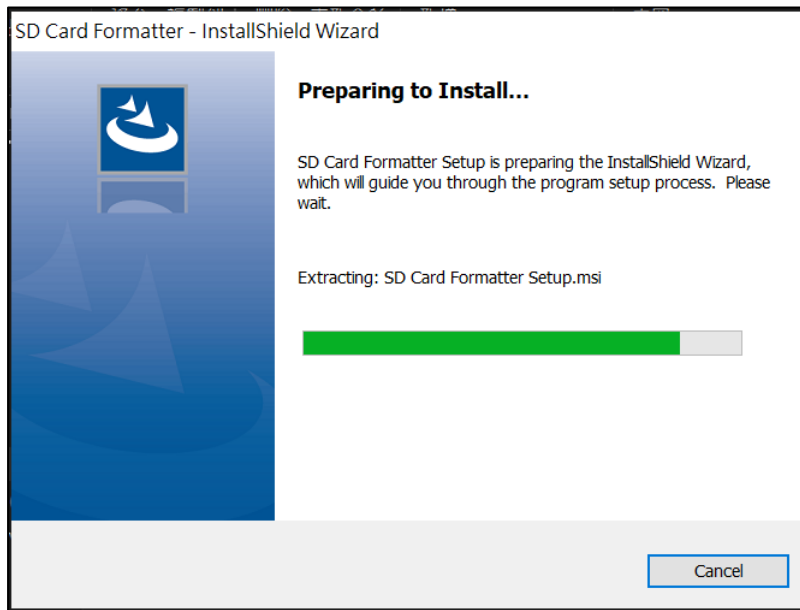
2. Click “Accept”



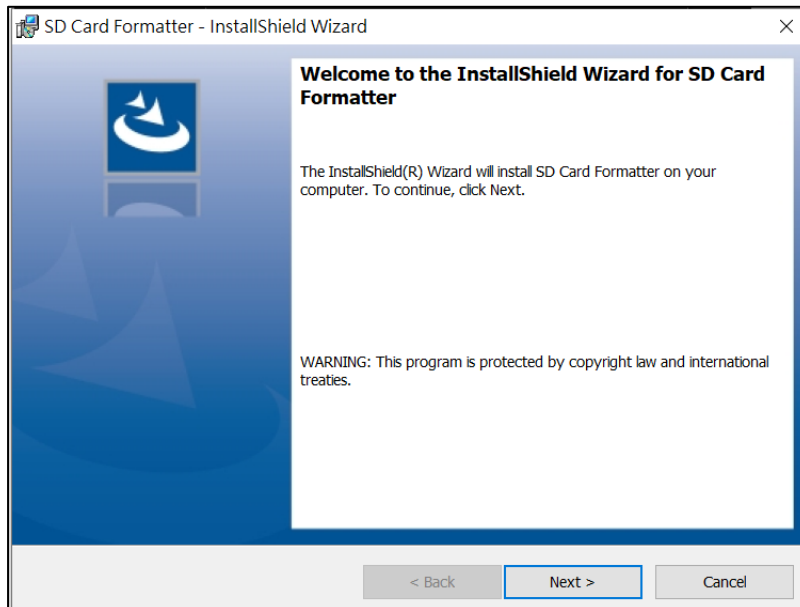
3. Unzip the downloaded file “SDCardFormatterv5\_WinEN.zip”



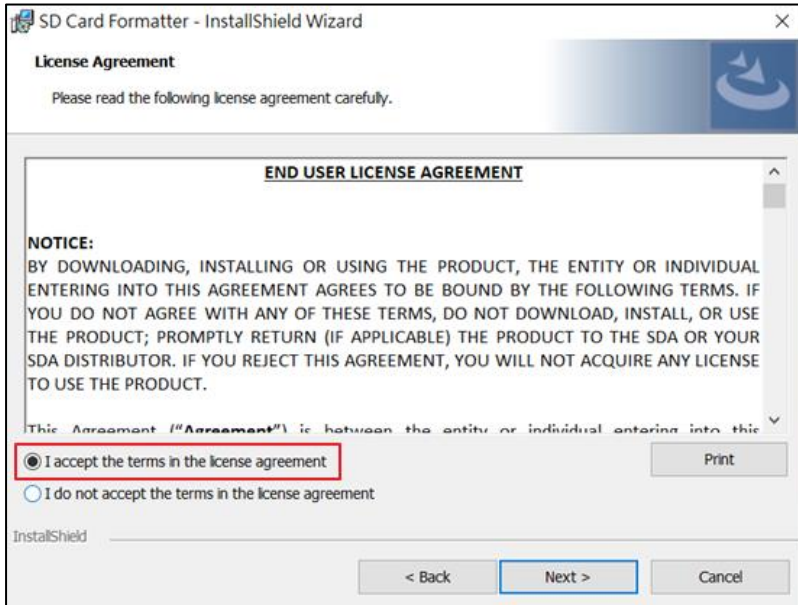
4. Install "SD Card Formatter 5.0.1 Setup.exe"



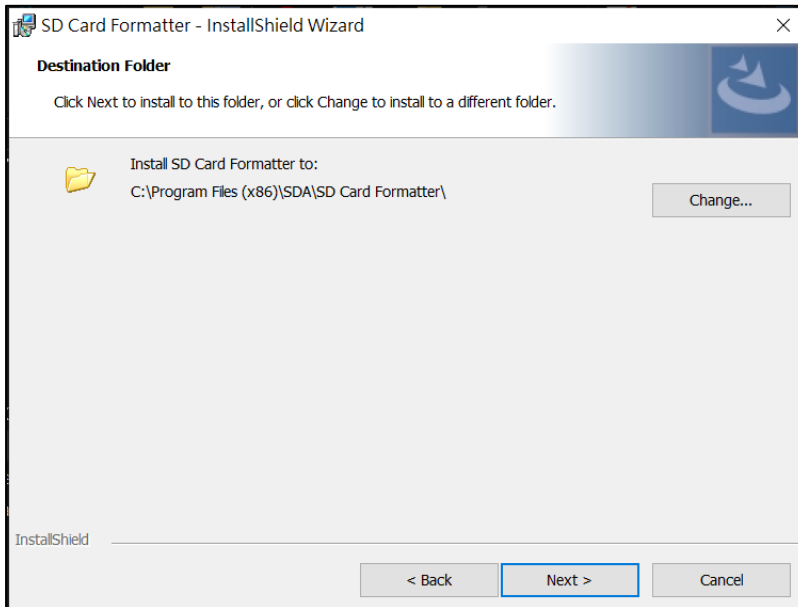
5. Click "Next"



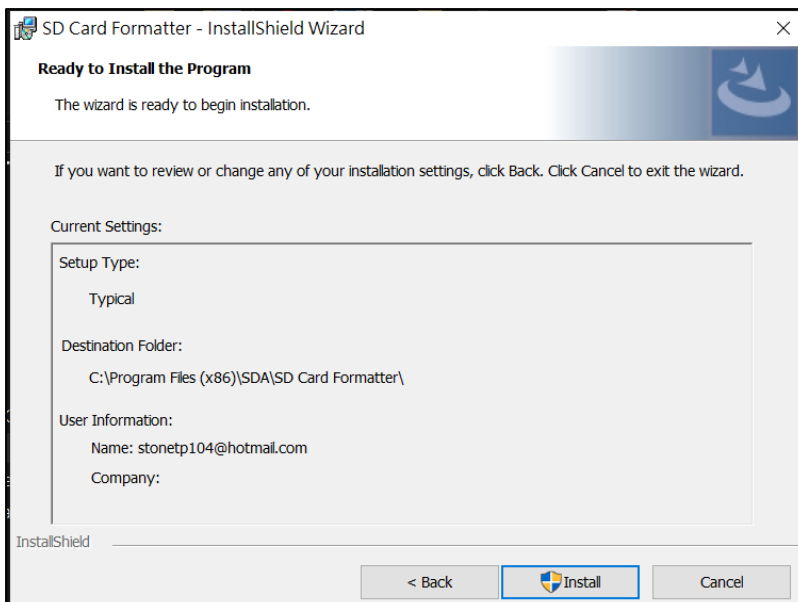
6. Select "I accept..." and click "Next"



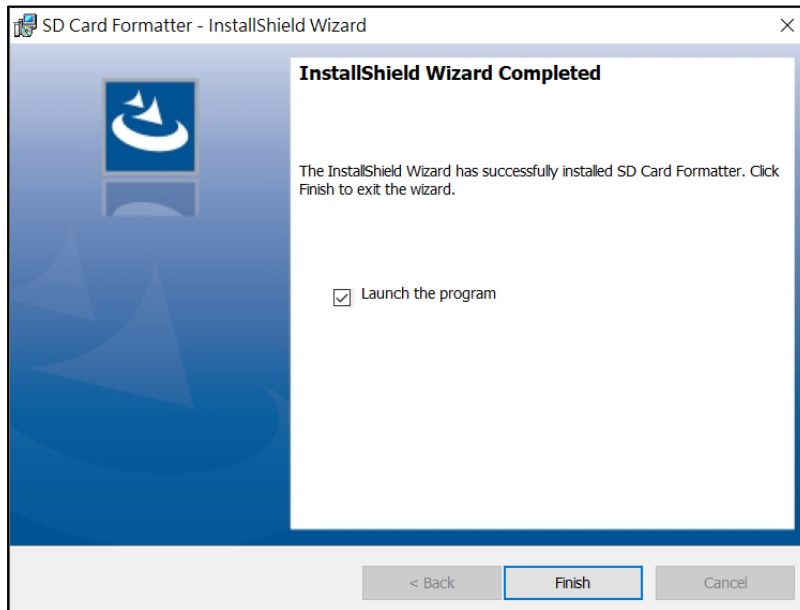
7. Click "Next"



8. Click "Install"

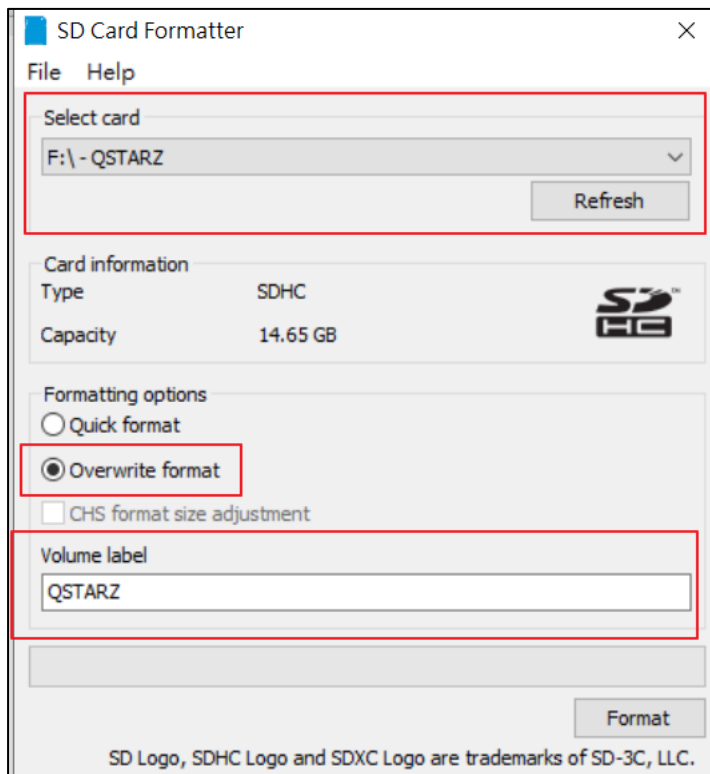


9. Click "**Finish**"

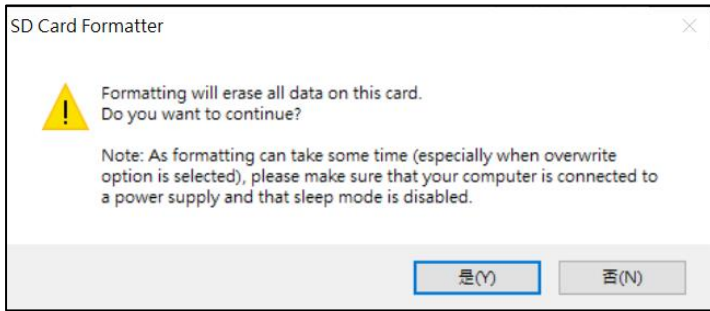


10. Start SD Card Formatter

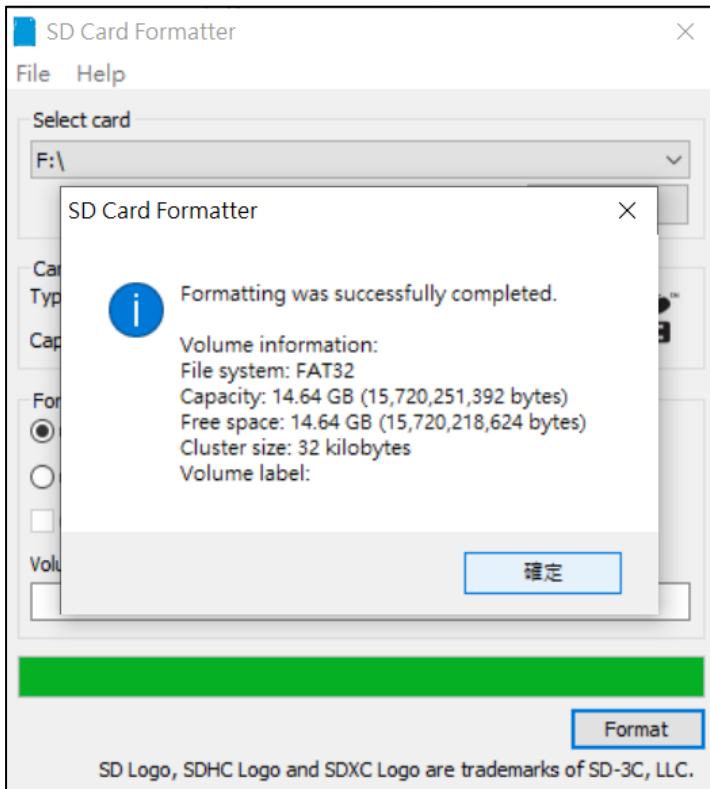
- Select SD Card
- Select **Overwrite format**
- Volume label input **QSTARZ**
- Click "**Format**" to start



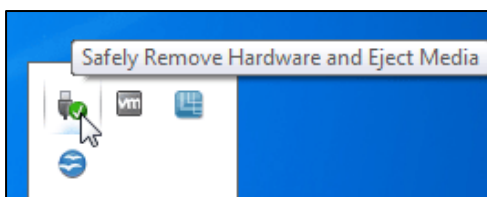
11. Click "**Yes**"



12. After formatting completed, click to finish.



13. Safely Remove Hardware and Eject media



14. Put the SD card back to the device and power on. The device will run the initialization automatically.