SHIPPING INFORMATION

All orders sent with standard shipping are delivered via United Parcel Service (UPS). Delivery to P.O. boxes and FPO/APO is by U.S. Postal Service Priority Mail. When all items are in stock, you can expect to receive your order in 5–10 business days. If for any reason your order will be delayed, you will be notified.

WE OFFER SHIPPING TO CONTINENTAL US, ALASKA AND HAWAII, AND CANADA. PLEASE CALL 888-796-0500 FOR SHIPPING INFORMATION OUTSIDE CONTINENTAL US.

In order to offer rich, dark colors in some collections, the fabric dye used may cause color transfer - please avoid contact with light colored fabric or upholstery. Sewn in care labels advise the need to wash before use.

RETURNS

Most items (except final sales & items listed below) can be returned within 30 days of the original ship date. Eligible items must include the original packaging and paperwork. All sales after 30 days from the original ship date are considered final.

The following items are not eligible for returns:

- Items that are 30 days past the original ship date
- Items that do not have the original packaging or paperwork.
- Items that have pet hair, are worn, misused, stained, soiled or laundered (i.e. not in saleable condition).
- Items altered by the customer, including removal of care or law labels, may not be returned, exchanged, or refunded.
- Items sold as bundles (unless the entire bundle is returned)
- Items in the following categories:
  - Final Sale/Clearance Items
  - Opened Mattress Pads
  - Outdoor Cushion Products

Return Process

To return an item you must obtain a return authorization number (RA#) and UPS return label from SureFit Home Décor, Inc. If your return is approved, and you provide an email address, you will receive an email from Sure Fit Home Décor with both a Return Authorization Form and a UPS return label for you to print them. If you prefer, we can send these items via US Mail. Merchandise returned without an RA# from SureFit Home Décor will not be returned.

Preparing & shipping your return:

- Fill out your Return Authorization form
- Pack the item carefully in the original packaging
- Include your completed Return Authorization form in the box to expedite processing time and to ensure your account is properly credited.
- Ensure that there are no other tracking labels attached to your package.
- Affix the UPS return label squarely onto the address side of the parcel, covering up any previous label, delivery address and barcode
- Keep a copy of the tracking number on this label for future reference.
- Take this package to any UPS store or service location.

The return processing fee is equal to the shipping amount on the original order. Orders placed during free or discounted shipping promotions will be charged a return processing fee in the amount that would have been charged for shipping, based on the merchandise total. All returns are subject to the return processing fee. Refer to the chart below to determine the return processing fee that will be deducted from your refund.

Orders under $50: $5.00
Orders $50.01 - $100.00: $15.00
Orders $100.01 - $150: $20.00
Orders $150.01 - $200: $25.00
Orders $200.01 - $300.00: $30.00
Orders $300.01 - $400: $35.00
Orders over $400.01: 10% of Order

- Original shipping charges will be deducted from the refund unless the return is the result a manufacturer's defect, as confirmed by our Quality Assurance Department.
- Refunds will be issued to the original form of payment (credit card, Pay Pal, etc.). Depending on the form of payment tendered, it may take up to 4 weeks for your refund. For credit card orders, please allow one to two statements for credit to appear.
- Please note bundled items need to be returned with all components for a full refund.

SUREFIT
HOME DÉCOR

BILLING ADDRESS:

NAME

ADDRESS

CITY STATE ZIP

( ) ( )
PHONE NO. (DAYTIME) (REQUIRED) (EVENING)

( )
FAX NO. E-MAIL ADDRESS

SHIP TO:

(IF DIFFERENT FROM BILLING ADDRESS)

NAME

ADDRESS

CITY STATE ZIP

( ) ( )
PHONE NO. (DAYTIME) (REQUIRED) (EVENING)

( )
FAX NO. E-MAIL ADDRESS

NEED HELP?

Call our Design Consultants with any questions: **888-796-0500**

Monday–Friday: 8:30 AM – 6:00 PM EST
Saturday-Sunday: CLOSED

We will answer any questions you have about an order, and our Design Consultants can provide additional information about every item.

Privacy Promise

We want SureFit Home Décor to be welcome in your home. If you have received multiple copies, or do not want your name made available to other companies, please check the appropriate box below and return this form to us.

I received more than one catalog. (Please send us each duplicate label.) ☐

Please do not make my name available to other companies. ☐

Please do not send me the SureFit Home Décor Catalog. ☐

Catalog #	Page #	Item #	Product Name	Qty.	Color	Size	Total Price

CONTINENTAL UNITED STATES SHIPPING CHARGES*

Merchandise Total	**U.S.**
Swatches (1-5)	FREE
Under $50.00	$5.00
$50.01 to $98.99	$10.00
$99.00 to $125.00	$12.00
$125.01 and Above	FREE

*Shipping charges are subject to change.

TOTAL MERCHANDISE	
Subtract Promotion savings from Total Merchandise (if using promotion code*)	
Add shipping, see chart. No shipping charge for swatches when ordering a slipcover.	
SUBTOTAL (add three lines above)	
Residents of CA, FL, IL, NC, NJ, NY, OH, PA, TX, WA: State/local sales tax required - calculate based on total purchase including shipping charges. Visit surefit.com/taxrates to find your tax percentage.	
TOTAL AMOUNT DUE	
*** Have your promotion code? Enter it here**	

PAYMENT INFORMATION

☐ CHECK/ MONEY ORDER

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CHECK NO.

PAYMENT:

Make check payable to: SureFit Home Décor Do not send cash. We cannot be responsible for cash sent through the mail. All checks must be pre-printed with address (no labels accepted). Please do not send cash as we cannot be responsible for it. We cannot accept checks with a P.O. Box address. Please print street address on check.

Returned checks are subject to a service charge of $20 or the maximum allowed by law. Collection costs and all penalties permitted by law will also be assessed. We may electronically collect returned checks, service charges and other applicable charges

TO ORDER BY MAIL

Send check or money order(sorry, no C.O.D.s) and completed form to:

SureFit Home Decor
8000 Quarry Road, Suite C,
Alburtis, PA 18011