

Warranty

Formax is the industry leader in the design, manufacturing and distribution of pressure seal, mailing, data destruction and digital print finishing solutions, and provides sales and service support through a nationwide dealer network. Formax stands behind its equipment and offers the following warranties:

Folders, Pressure Sealers, Inserters, ColorMax, Cutters, Joggers, Signers, Bursters
90 day warranty on parts and labor

Shredders

Lifetime limited warranty on Deskside and Office cutting heads
Lifetime limited warranty on Industrial cutting heads (parts only)
1-year warranty on High Security and Specialty cutting heads
1-year warranty on all other parts

Formax agrees to repair or replace, at its option, any defective part or component covered by this warranty, provided there was no abuse and we first receive written notice of a defect within the applicable warranty period. Wearable parts are not covered under warranty. This warranty extends only to the original purchaser and does not include labor or the payment of any labor charges or incidental or consequential expenses.

Warranty claims must be submitted with a replacement part order. All parts are shipped FOB Dover, NH.