

Hollon Safes Warranty

Hollon Safe backs all our fireproof safes with a lifetime warranty against fire. We will gladly replace any Hollon Fireproof Safe that has been damaged in a fire with the same or a comparable model to include all freight costs to the original address of purchase. Customers will be required to supply all requested documents to an authorized Hollon Safe representative prior to replacement.

Limited Warranty

Starting January 2015 Hollon Safe warranties all parts and labor, including all Hollon digital components, on all safes purchased for period of 1 year from date of purchase against manufacture defects. We provide a 2-year warranty on all replacement parts. Extended warranty includes Hollon digital components. Other brand digital components, electronic keypads, will only be warranted for a period of 1 year from date of purchase. Only digital components that are factory installed or installed by a Hollon Safe technician prior to shipment will be covered under this 1 year warranty. Hollon Safe will not warranty any digital component installed on safes that are installed within a floor. This warranty does not cover any damages caused by mishandling, neglect, water, tampering, improper installation, removal and/or re-installation of the safe. Hollon Safe must be notified within a period of seven days of the receipt of any safe damaged during shipping in order to uphold the warranty and/or damage claims. Warranties on damage claims will only be accepted if the customer has properly executed the outlined Damage and Delivery Policy and Procedures. Re-setting of any combination on a Group II dial lock must be performed by a qualified locksmith otherwise the warranty will become void.

IMPORTANT Caution-Warning

All safes are heavy. Never lift a safe by yourself or without proper training, heavy lifting gear or safe moving equipment. Always use a licensed, bonded and trained locksmith company or moving company to move and install your safe. Always bolt your safe to the floor. A safe is not a toy neither is its packaging! Keep children away from the safe and the packaging. Safes are considered airtight. NEVER lock a living being in a safe. Hollon safe assumes no liability for usage. When you buy a safe you are buying time, time against fire, time against theft. Given enough time and proper tools any safe can be broken into.

FIRE AND BURGLARY GUN SAFE LIMITED WARRANTY

Hollon Safe Co. will repair or replace at free of charge any Hollon Safe Co manufactured Gun Safe produced after January 1, 2009 that is damaged during an attempted break-in, a successful break-in or by a fire during the lifetime of the original consumer purchaser provided the purchaser's homeowners insurance does not cover the claim. The Gun Safe must be returned to the factory along with a report by the investigating police or fire department, documentation from the purchaser/policyholder's insurance company stating that the claim is not covered, and proof of purchase. For safes in the continental United States, Hollon Safe Co will arrange for and cover the shipping costs both to and from the factory and any locksmith costs necessary to open the safe. A comparable new Gun Safe or the repaired Gun Safe will be returned to the owner (curbside delivery).

IMPORTANT: This offer specifically excludes the contents of the safe. It also excludes damage to the safe due to acts of God, terrorism and war, and applies only to home/residential, non-commercial use of the safe. This offer does not apply to Vault and Security Doors