

A2FLY [FAQ](#) Frequently Asked Questions Page updated February 3 , 2019.

VAPORIZER PENS?

Oil vaporizer pens or vape pens are battery powered smoking devices that turn liquids and oils into vapor.

WHAT ARE THE BENEFITS OF USING A VAPORIZER?

A2FLY'S PREMIUM VAPORIZER PEN POWERED BY O2VAPE.

Using a vaporizer reduces the exposure to toxins since the vapor that is emitted does not contain toxic chemicals like tar, benzene, toluene, naphthalene and more.

Our vape pens are small and discreet which means they are small enough to fit into most pockets and bags. Vaporizers give off little to **no odor** and allow for the opportunity to **vape indoors without affecting the people around you**. You will get the same sensation without the side effects of traditional burning or combustion smoking.

(FAQ) | Watch Our YouTube #1 Unboxing ➔A2FLY.COM

<iframe width="560" height="315" src="https://www.youtube.com/embed/hEW0NT2BRK0" frameborder="0" allow="accelerometer; autoplay; encrypted-media; gyroscope; picture-in-picture" allowfullscreen></iframe>

Make sure to **Subscribe** to our channel. Please **Like** this video if it helped you! Ty.

HOW DO I CHARGE MY OIL VAPORIZER PEN?

Turning counterclockwise to detach the 510 vape battery from the cartridge. Twist the battery clockwise to the USB charger. Plug in USB vape battery into a USB port. A red light will turn on showing the battery is charging. A full charge will take 2 to 4 hours. When charge is complete the LED lights will turn, white. Remove from the charger and attach to cartridge. Watch on YouTube! [Click here](#).

HOW DO I KNOW MY BATTERY IS DEAD?

White LED lights at the bottom of the battery will blink several times when you inhale to alert you that the battery is dead.

O2VAPE offers a vape pen with a lifetime warranties for our buttonless vape pen batteries. However, be sure to check your charger connection and USB port to ensure that the problem isn't caused by any of these. Watch on YouTube! [Click here](#).

HOW DO I PUT TOGETHER THE OIL VAPORIZER PEN?

Check to make sure battery is fully charged. Examine battery contact head (the top of the battery that connects to the cartridge) for any debris. If there is debris, clean it before use. Attach battery to oil vaporizer cartridge. Connect mouthpiece to cartridge. Watch on YouTube! [Click here](#).

HOW DO I REFILL THE CARTRIDGE?

Holding the base of the cartridge with the mouthpiece pointed upward. Disconnect mouthpiece by turning counterclockwise from the cartridge body and set the mouthpiece aside. To fill cartridge with your oil, place the tip of your oil dispensing mechanism between the glass and the metal center pole. Insert a properly sized dispenser, be sure dispenser is completely inside cartridge before filling with oil. Fill oil into the cartridge. Return the mouthpiece onto the opening of the cartridge, turning clockwise until snug. Wipe off any extra liquid from around the opening. Connect to cartridge to the battery by turning clockwise also until snugly attached. Watch on YouTube! [Click here](#).

HOW DO I USE THE OIL VAPORIZER PEN?

Inhale from the mouthpiece for up to 6 seconds. That's it! Our stylish pens are buttonless vapes so you can have the highest ease of use possible.

Watch our #1 Unboxing on YouTube! [Click here](#).

Note: A2FLYVAPE™ pens automatically timeout after 6 seconds to prevent the liquid inside from overheating. It is also recommended that when the pen is not in use that it is stored in

an upright position to keep wick saturated. This will allow for seamless use when swapping cartridges in and out. Avoid storing in direct sunlight.

HOW DOES THE OIL VAPORIZER WORK?

There is an air vent at the bottom of the pen that allows for airflow through the device. When inhaled, air flow activates the atomizer which is located at the bottom of the cartridge. Once the atomizer is activated it begins to heat up the liquid in the cartridge which turns it into vapor. The vapor then gets sent up into the mouthpiece to be enjoyed. Watch on YouTube! [Click here](#).

HOW LONG DOES THE BATTERY LAST?

Batteries will last 1 to 2 years depending on usage.

HOW MANY RECHARGES DOES THE BATTERY TAKE?

There are no limits to the amount of recharges that our oil vaporizer pens take. If you have any issues with your vape pen battery please see our [warranty](#) information. A2FLY'S batteries have a lifetime battery warranty powered by O2VAPE. Please click the link above for more information.

HOW DO I KNOW WHEN TO REPLACE THE CARTRIDGE?

We recommend GLASS .5 cartridges for multiple refills. We recommend that the Plastic or Polycarbonate cartridges ONLY be filled no more than 2 times. This will keep oil build up inside the cartridge to a minimum. The GLASS cartridges can be filled many times depending on the viscosity of your oils. (about 1 month)

WHAT KIND OF MAINTENANCE DO I NEED TO PERFORM?

In order to keep your vape pen functioning correctly, we recommend that the premium glass cartridges are kept separate with the different types of flavored vape oils. They are reusable but it's just not recommended to switch between flavors or consistency's using the same cartridge. By consistency's we mean thick oils then using a thin oil in the same cartridge, do to the residual oils left in the cartomizer it may impair the tastes your use to. This is why we

offer our premium reusable cartridges on our online shop for convenience and best results with your oils and our premium vape pen. Other cartridges such as Polycarbonate cartridges (we don't offer) be refilled no more than 2 times. This will keep oil build up inside of the cartridge to a minimum. The glass cartridges can be filled many more times depending on the viscosity of your oils. With our CBD oils you don't have to worry about the viscosity wearing out your cartridge after just two uses, they will last at least, 6 to 10 refills before noticing a difference in drag quality, it's a recommended 1 month of use before a replacement cartridge is needed. We highly recommend purchasing an additional [➔ A2FLY premium glass cartridge](#) from our website, if using both flavored oils we offer. Purchasing Total Package our Premium Vape Pen Kits including 1x Kit, 1x Premium Glass Cartridge plus both CBD Vape Oils! That way your set up for both different flavors with each having their own designated cartridges for refilling.

WHAT KIND OF LIQUIDS ARE COMPATIBLE WITH MY A2FLYVAPE™ PEN?

THE FOLLOWING LIQUIDS ARE COMPATIBLE WITH THE A2FLY VAPE PENS
POWERED BY O2VAPE:

CO2 oils

Herbal extracts

E-Juice

E-Liquids

Hookah oils

Essential oils

CBD VAPE OIL ?

We offer an amazing flavored CBD Vape Oils. The [Blueberry CBD Blast](#) and CBD Fruit Punch Knockout. The Blueberry CBD Blast is more uplifting and considered more Sativa feeling. (for day time use.) The [Fruit Punch CBD Knockout](#) is more relaxing and Indica feeling. Both enriched with natural terpenes and balanced between intense flavors your going to enjoy! CBD Vape oil in milligrams [mg.] are between 250 mg. to 500 mg. per package. Our .5 ml filled glass cartridge typically last between 50 - 200 vapes (puffs or

drags) ; depending on duration of drag time. Usually about a week with consistent uses before refilling is needed. Watch on YouTube! [Click here](#).

LEAKY VAPE OIL?

At this time we are experiencing a vendor packaging malfunctioning and are trying to sell out the rest of our inventory to reorder with the new packaging. We are so sorry if your Vape oil has leaked in your package, due to the volume of replacements we may only afford to replace once per previously order package. We thought by the containers being able to fill our .5ml premium glass cartridges once we would be alright by the customer, and we dropped the price from \$25... We hope this pleases our customers and if your vape oils are more that 60% full please accept our sincere expression of it's being worked on and we dropped the price due to this malfunction. Please accept packages as is. In extreme cases of more that 60% is gone, do to a really leaky package, please provide us with a photo of your purchased products to contact@shopa2fly.com. We appreciate your business patience and support until new packaging is supported. Order more and we will get new packaging ASAP!

WHERE DOES OUR HEMP COME FROM AND HOW IS IT GROWN?

Our hemp comes exclusively from family farms that practice sustainable techniques. This provides us with the highest quality product available while being as kind to the earth as possible. Despite lacking an official stamp confirming its "organic" nature (which currently doesn't exist for hemp) there are no pesticides, herbicides or inorganic fertilizers used in the production of our hemp.

WHAT IS THE DIFFERENCE BETWEEN HEMP AND MARIJUANA?

Although hemp shares the same species categorization as marijuana, Cannabis Sativa L and both plants can possess CBD. The two different varieties bring very different effects to the user and should not be mistaken as one in the same. Our [CBD](#) products are derived entirely from industrial hemp which is 100% legal in all 50 U.S. states and contains no THC. The Industrial Hemp used more specifically Hemp Sativa L, gives you all the health benefits of Cannabinol CBD while leaving your mental and physical abilities untouched.

WILL CANNABINOID CREATIONS CBD PRODUCTS MAKE ME FEEL “HIGH”?

No. Hemp on an average contains less than 0.3% THC naturally and upon additional refinement this percentage decreases even further. THC is the psychotropic agent found in marijuana that creates the “high” effect yet again our CBD products come from industrial hemp and NOT from marijuana.

WHY CAN'T YOU GROW HEMP IN THE U.S.?

Hemp can contain trace amounts of THC and is a close relative of marijuana. It has been (based upon economic and industrial opinion) horribly misclassified as an illegal crop. Hemp has been illegal to grow in the U.S. since 1937, minus a brief period during WWII. Due to its extremely dynamic nature, hemp faces many political foes, including but not limited to the cotton industry, the wood based paper industry, the oil/gas industry and the cement industry.

WILL CANNABINOID CREATIONS CBD WORK FOR ME?

As with any substance that is new for an individual there is no way to positively predict how it will affect you personally until you undergo a trial period with the product. Although Cannabinoid Creations cannot offer medical advice nor make medical claims, industry findings have been providing overwhelming evidence in regard to the healthful properties of incorporating CBD into an individual's daily routine. With wellness at the heart of our business model, we give you our promise to continue developing and supplying the best Cannabidiol products available, providing you the solutions to take your life back.

HEMP PETS - ANIMALS

Will Hemp work for my animals? Yes, well if your speaking about everything that is a mammal. We encourage our pet owners to try using some of our natural remedies for natural pet care. We offer a variety of tinctures in different sizes. For Pets 20 IBS and under we have a Small Animal Tincture, Medium 20 - 60 LBS and Large 60+. We also have Horse

Tinctures in the variation of sizes, they also go by weight. **How do I give it to my pets?**
Simply put it on there food, or sublingually administered under the tongue.

PRODUCTS LAB TESTED?

Yes. Every Cannabinoid Creations CBD product is tested from beginning to end; subjects from each batch are removed and sent to independent labs for exhaustive testing. The results for each batch are posted to our website and you can individually match your batch number (found on product) with the batch number online for the full list of details. At the bottom of our website page is a tab that says "[LABORATORY TESTING](#)" each product will be found inside that page.

HOW LONG DO ORDERS TAKE TO PROCESS AND SHIP?

Orders are always processed and shipped within 4 business days. Any change in timeline will result in immediate notification.

CAN CANNABINOID CREATIONS SHIP INTERNATIONALLY?

Not at this time.

MAGICAL BUTTER MACHINE

WHAT HAPPENS IF MY MAGICAL BUTTER MACHINE NEEDS SERVICE OR REPAIR UNDER THE WARRANTY?

At SHOPA2FLY.com & MagicalButter.com we proudly stand behind the quality of our products. In the event of any defect, please send the complete device back to us, including all parts. If a problem due to a defect in materials or construction is detected within the warranty period, we will eliminate the defect via repair or replacement, at our sole discretion, free of charge. If we determine that the defect was detected after the warranty period had expired or was caused by carelessness or misuse by you or a third party—e.g.,

dropping the device—we will gladly perform the repair once we have received your acceptance and payment of the cost estimate.

WHAT IS THE DIFFERENCE BETWEEN THE MAGICAL BUTTER MACHINE AND A DOUBLE BOILER?

With a double boiler (or with a Crock-Pot), many variables are left to chance, including how long to cook extractions, how often to stir, what temperature is best to achieve optimum results including the best way to filter, limiting nutrient loss, and controlling odors. Also, such devices include no immersion blender, digital thermostat, or onboard computer, making them incapable of doing what our multipurpose cooker and Botanical Extractor™ does.

The MagicalButter machine is scientifically designed for a specific purpose: infusing your butter and oils—or creating incredible recipes—with little or no tedious labor. We took our customer's preferences and requirements into full consideration when designing and developing the advanced technology that governs the unit. Unique among kitchen appliances, your MagicalButter device is encoded with microprocessor-controlled program sequences to optimize your results—consistently and predictably. As long as the directions are carefully followed, there should never be an error or “uh-oh” moment; TeamMB has effectively designed those out of the culinary experience for you.

MAGICAL BUTTER MACHINE RECIPES

<iframe width="560" height="315" src="https://www.youtube.com/embed/we0ebao_PhI" frameborder="0" allow="accelerometer; autoplay; encrypted-media; gyroscope; picture-in-picture" allowfullscreen></iframe>

View Our → A2FLY YouTube Channel for recipes with your Magical Butter Machine!

Make sure to **Subscribe** to our [channel](#). Please **Like** this video if it helped you! Ty.

<https://magicalbutter.com.au/recipes>

To view all of the Magical Butter [recipes](#), Click [here](#).

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On the active video above simply go over the top left corner of the frame of the video with your cursor or finger, highlighted in red below shows the extended view and quick version on how to subscribe to our channel. You can also go directly to our page and [Subscribe](#).



Make sure to **Subscribe** to our channel. Please **Like** this video if it helped you! Ty.

WHAT IS THE PURPOSE OF THE LED LIGHTS AND WHAT DO THEY TELL ME?

Aside from providing ambiance and a colorful, entertaining light show in your kitchen, the integrated LED display encircling the top of your MagicalButter appliance has an important, functional purpose: continuously informing you of the machine's operating status. The lights are strategically positioned to reflect off the ceiling in a dark room during operation. As the device is exceptionally quiet when not blending or stirring, the LED display constantly and silently indicates that the cooking cycle is proceeding. The lights automatically shut off, and the unit beeps, to notify you when the cycle is completed.

WHAT DOES EACH BUTTON DO?

The Temperature button allows you to select from No Heat, 110°/43°C, 130°F/54°C, 160°F/71°C, 190°F/88°C, 220°F/104°C, and 250°F/121°C temperature settings. (Note: Not all temperature options listed are present on all models. Please refer to the owner's manual for your specific model settings.) Pressing the same button jumps to the next setting. The recommended setting for herb-based recipes is 160°F/71°C. If available on your model, select 130°F/54°C when using at high altitude or in a dry climate.

The 1 Hour/Oil, 2 Hours/Butter, 4 Hours/Tincture, and 8 Hours buttons each run a microprocessor-controlled cooking program sequence for the selected time duration.

IMPORTANT: ALWAYS SELECT TEMPERATURE FIRST; THEN PRESS THE DESIRED TIME BUTTON.

The Clean button runs the automatic self-cleaning cycle. The Blend button (present on certain models) operates the manual blending function.

HOW DO I USE THE SELF-CLEANING FUNCTION?

Unplug the electrical cord from the device. Fill the pitcher with water to a level halfway between the MIN and MAX lines. Add a small amount of dish soap, secure the head, plug the electrical cord back in, and press the Clean button.

After the Clean cycle has completed, unplug the electrical cord from the device, and rinse the remaining soap out of the interior of the pitcher. **NOTE: DO NOT WET OR SUBMERGE ANY BLACK-COLOURED PARTS OF THE MACHINE.**

WHY WON'T THE MACHINE OPERATE WHEN FILLED BELOW THE MIN LINE OR ABOVE THE MAX LINE?

The internal programming of the MagicalButter machine is designed to quickly and automatically shut the device down if cooking is attempted with either too little or too much material inside. If the pitcher is filled below the MIN line, sensors act to prevent overheating; if above the MAX line, to prevent overflow. This important design feature protects your

MagicalButter machine and extends its lifespan, ensuring that you get the most enjoyment possible from your experience.

DO NOT LEAVE THE MB MACHINE UNATTENDED WHILE PLUGGED IN OR OPERATING.

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IF THE YOU'RE EXPERIENCING UNIQUE ISSUES

If you're experiencing unique issues you may email Magical Butter Support Team at support.au@magicalbutter.com or Please call the Magical Butter support Phone: +1 (800) 420-4334

REDEEM POINTS

How Do ➔ A2FLY Customers Redeem Points?

Customers can redeem their points directly in the Rewards Popup, which appears in the bottom and top right hand corners of our website by default when you visit www.shopa2fly.com. You can simply become a member by creating a login and start earning points or if you're already an ➔ A2FLY Customer you may just have to visit the "Get Rewards" section of the Rewards Popup on our website, where you'll be able to view the redemption options. ➔

REFERRAL PROGRAM

Earn points automatically when you make a purchase from A2FLY.COM, it's that easy! When you make an order, you'll need to create an account to make an order. Earn points, while Point's = Cash!! Get Free Points on your Birrrrthday!!

2nd Earn MORE!!! Virtually all of shopa2fly.com referral program powered by Swell may be utilized in the Referral Program section via email code [provided] when you activate your A2Fly account. You can simply provide that link to Friends, Family or post it, share it and it will add your points automatically when the referred has made a purchase. It's that simple! AND we consider your referrals to be a great honor, thank you for your support.

WHOLESALE

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FLY RESPONSIBLY

