

RETURN/EXCHANGE FORM



NAME		INVOICE No.
ADDRESS		SUBURB
POST CODE	COUNTRY	EMAIL

REASON CODES: 1 - Wrong Size 2 - Not as Depicted 3 - Changed Mind 4 - Incorrect Item Received 5 - Damaged/Defective (Please specify)								
ITEM(S) BEING RETURNED								
ITEM DESCRIPTION	COLOUR	QTY	SIZE	REFUND OR EXCHANGE	REASON CODE	EXCHANGE ITEM DESCRIPTION	EXCHANGE ITEM COLOUR	EXCHANGE ITEM SIZE
NOTES								

1. Return postage costs will be at your expense, unless the item(s) returned is faulty or not as ordered. In this instance, postage will be incurred by Cat&i. Please contact customer service using the email (customercare@catandi.com.au) to organise pre-paid postage.
2. We encourage you to return your parcel via registered or traceable postal services as all returned parcels remain the responsibility of the purchaser until received by Cat&i.
3. Refunds will be processed to the card or payment method used for the original purchase.

Please send all returns to: Cat & I Returns, PO Box 57, Albert Park 3206, Victoria, Australia

