



## Connect User Guide



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## I. Troubleshooting Tips

**PROBLEM:** LED light on the remote blinks, but the component does not respond.

*POSSIBLE SOLUTIONS:* 1.) Try replacing the two AA batteries. 2.) The component may not be programmed to your remote - See Page 5. 3.) The component may not be selected - Press the STB, TV, DVD, or AUX button, located at the top of your Remote Control.

**PROBLEM:** TV is showing "No Signal," but it is on the correct channel.

*POSSIBLE SOLUTION:* Most likely the TV is on the wrong input. To correct this, do the following: With the TV and the Set Top Box on, hit the TV button on your remote then the Input button on your remote. Keep pushing the Input button on your remote until it goes through all the options or until your picture comes back on. If the Input button does not do anything, you can change the input or source button on your TV by physically changing the channel using the up or down button on your TV box.

**PROBLEM:** The Set Top Box will not power on.

*POSSIBLE SOLUTIONS:* The power cord may be disconnected. Make sure that the Set Top Box is plugged into a live electrical outlet.

**PROBLEM:** There is no sound coming from the TV.

*POSSIBLE SOLUTIONS:* The Mute button may have been pressed on the Remote Control. Press the Mute button to restore the sound.

**PROBLEM:** The TV does not show a picture on the screen.

*POSSIBLE SOLUTIONS:* 1.) Check that all cables are connected properly. 2.) If your TV is hooked up to coax cable, the TV may be on the wrong channel. Try going to Channel 3 or 4. 3.) Check that your TV is on the correct input. 4.) Reboot Set Top Box.

**PROBLEM:** There is no picture or sound coming from the TV.

*POSSIBLE SOLUTIONS:* 1.) The signal may not be reaching your TV. Verify that all cables are connected properly on the back of your Set Top Box and your TV. 2.) Make sure your Set Top Box is turned on and displays a green light. 3.) The TV may not be on the right channel. Using the Remote Control for the TV, or if your TV has been programmed to the Set Top Box Remote Control, make sure the TV is on the correct channel. 4.) After trying solutions 1 - 3 and there are still no results, you will need to reboot your system. To do this, unplug the Set Top Box and plug it back in. It will take up to five minutes for your system to complete the reboot.

**PROBLEM:** Picture is distorted.

*POSSIBLE SOLUTIONS:* The TV cable may be disconnected or loose. Verify that the cable is tightened or reconnected.

**PROBLEM:** Parental Controls are not working.

*POSSIBLE SOLUTIONS:* 1.) You will need to activate Parental Controls by pressing the Menu button - See later instructions. 2.) You need to make sure there is a checkmark next to Parental Controls in the Settings option. 3.) You need to make sure that the Movie & TV Ratings are listed to your desired content.

**PROBLEM:** I cannot adjust the previously recorded program that I am currently watching.

*POSSIBLE SOLUTIONS:* 1.) You will need to use the VCR/DVD/PVR controls on your Set Top Box Remote Control. 2.) To stop the program, press the Stop button instead of the Exit button.

**PROBLEM:** I cannot get the Menu, Guide, or Info buttons to work.

*POSSIBLE SOLUTIONS:* Press the STB button located in the upper right hand corner of your Remote Control. Verify that it lights up as you press it.

**PROBLEM:** Some channels are in Spanish and others do not have any sound at all.

*POSSIBLE SOLUTIONS:* The language in the Set Top Box has been set to Spanish. Do the following to return to English: 1.) Press the Menu button on your Remote Control 2.) Select the Settings icon. 3.) Using the Directional Arrows, highlight Hardware Settings and press OK. 4.) Using the Directional Arrows, highlight Audio and press OK. 5.) Both the primary and secondary languages should say English, if one or both do not say English, highlight primary and/or secondary language and press the Down arrow until English is in the field, then press OK. 6.) Press the Red button on your remote control twice to return to your program.

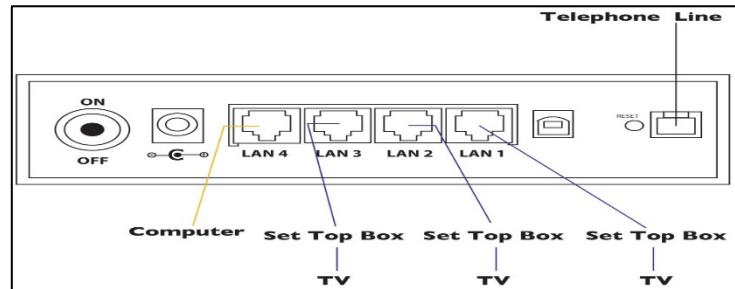
**PROBLEM:** One or more TVs are not working.

*POSSIBLE SOLUTIONS:* 1.) For ADB Set Top Boxes, (If your box has **GREEN** lights on the front): Both lights should be lit. One is for "Power" and one is for "On-Line. If your "On-Line" light is out, check the Ethernet cable at the back of the box. 2.) Verify that it is plugged in correctly and securely. 3.) Make sure the Ethernet cable in the modem is connected properly. If the Ethernet cable is not connected to the modem, your TV will not work properly. **\*\*NOTE:** *There is also a chance that your modem is not receiving power. If the above methods do not work, make sure that your modem (BEC or Smart RG) is plugged in. Try unplugging and re-plugging your modem.*

## II. How to install your Broadband Modem

### Installation

Your picture will be delivered to the home via fiber or telephone line. The Kaptel technician installing the service will install a modem capable of delivering television service on up to four TVs, as well as High-Speed Internet Service.



The technician will be installing the proper cable from the DSL modem to each Set Top Box (STB). It is important that the ports labeled LAN 1 - LAN3 are connected to the STBs and the port labeled LAN4 is for the High-Speed Internet service. Also, the cable connected to the port labeled DSL must remain plugged in at all times.

### To Connect Your Equipment

To connect your modem for the first time, follow these steps:

1. Connect the power cable to the back of the modem.
2. Connect the phone line to the back of the modem in the port labeled "line".
3. Connect one end of your Ethernet cable to the Ethernet port on the back of the modem (port 4) and the other end to the Ethernet port on your computer.

Once connected with power, both the "ADSL" and "PPP/Mail" lights will come on steady **green**.

### If you are having problems connecting to the Internet, follow these steps to reboot your modem.

1. Unplug the power cord for your Kaptel modem.
2. Count to 10 before plugging your modem back in.
3. On the front of your modem, when the "ADSL" and "PPP/Mail" lights have turned on and are steady (not flashing), try to reconnect to the Internet. **\*\*NOTE: If the DSL light on the front of your modem continue flashing, verify that you have your phone line plugged into the modem, and that it has a dial tone. If you still cannot receive an Internet signal, please contact us.**

If you are experiencing interruptions in your service- **contact us.**

## Troubleshooting Your Connection

If you cannot browse on the Internet:

- Make sure the Ethernet cable that connects the Router or Modem to your computer is secure.
- Make sure the Router or Modem has power and is turned on.
- Check to see if computer is recognizing the connection. To do this, go to the "Control Panel" for your computer. Find the "Local Area Connection" icon. The Local Area Connection should be "Connected."

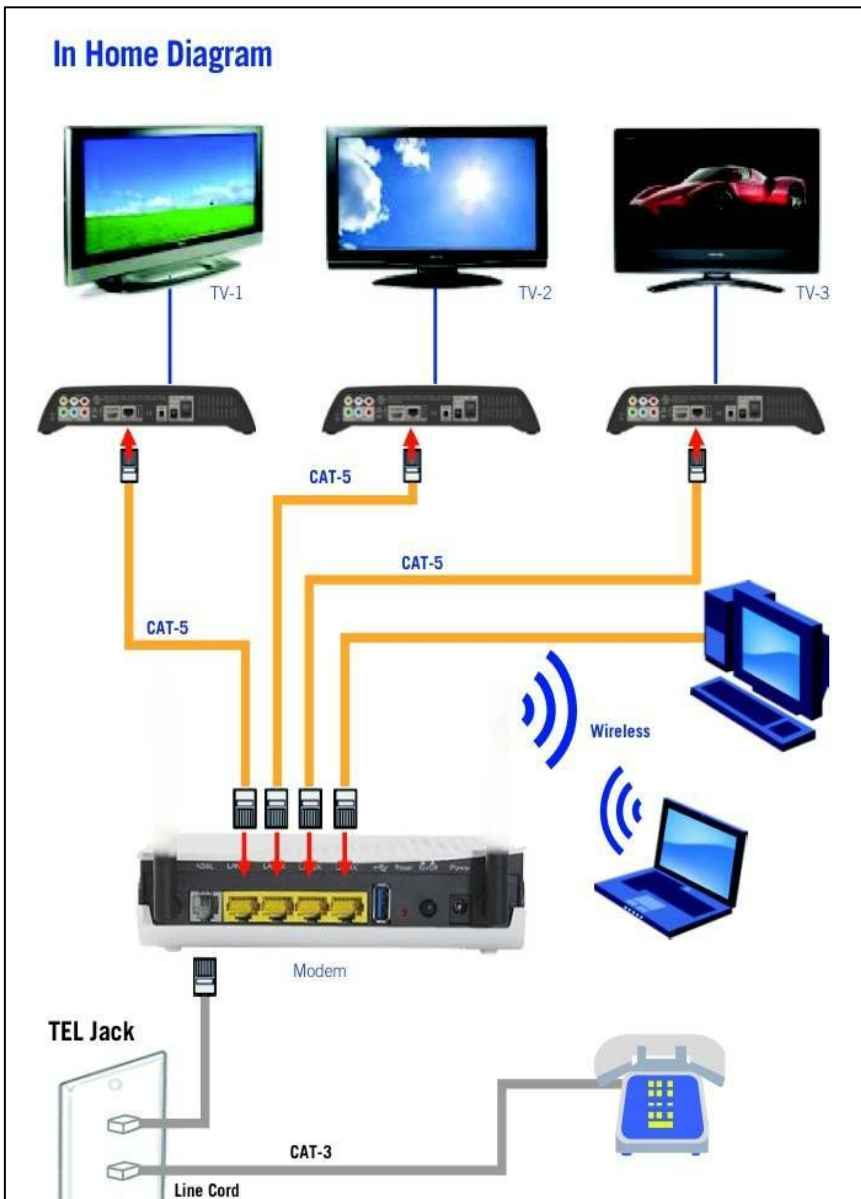
If your Router or Modem is still not connecting to the internet, unplug the power to the Router or Modem for three seconds. Plug the power back in and attempt to reconnect.

### "Limited to No Connectivity"

This means your computer recognizes a connection but is unable to get an IP Address. **Causes for Limited to No Connectivity:** Bad/damaged Ethernet cable, or bad/damaged Ethernet port on computer.

### III. How to Install your Set Top Box

#### In Home Diagram



#### Basic Connections

- Connect the power supply via Power Adapter. Next, connect Ethernet port with the DSL Modem socket using an Ethernet cable.

#### TV Connections

- Choose **one** of the available types of connections of your Set Top Box with the TV set. Keep in mind that HDMI and YPbPr connectors are for HDTV and other connectors for SDTV.

*\*\*NOTE: RF-connector type applies to TV out. It cannot be connected to other cable distribution system, such as cable TV network, satellite dishes, receiving antennas, etc.*

#### Audio Connections

- Choose **one** of the three types of audio connections available. If you have a Home Cinema, you can connect it to your Set Top Box using S/PDIF connector and an appropriate cable.

- To use your Hi-Fi Equipment you need to connect it to the audio output of your Set Top Box using RCA cable.

## IV. How to operate your Remote

### PROGRAM YOUR REMOTE

Searching for your device code? If your home entertainment device does not respond to your remote, try searching for your product codes.

#### To search for your code:

1. Turn on Your TV.
2. On the remote control, press the "TV" button once; it will blink once. Then press and hold the "SETUP" button until the "TV" button blinks twice.
3. Type "9" "9" "1". The "TV" button will blink twice.
4. Press and release the "CH+" (channel UP) button continuously, then stop when your TV turns off. (\*\*Note: When you press the Channel UP button and the channel changes, please return to step 1 and try again.)
5. Press the "POWER" key. The TV set should turn on. Then, press "SETUP" once to lock in the code. The LED will blink twice to indicate the code is saved. (\*\*Note: If the TV set does not turn on during this step, then slowly press and release "CH-" Channel DOWN to go back through the codes, then press "SETUP" when the TV set turns on.)
6. To search for the codes of your other devices, repeat the previous steps, but substitute the appropriate key ("AUD," "DVD" or "AUX") for the device you are looking for.





## Programming the Remote Control to work with the TV

In order for the remote to transmit the correct signals to control the TV, the remote must first be programmed with the 3-digit code corresponding to the make and model of TV in use. This must be done for each Set Top Box (STB).

This is done in the following way:

1. Identify the make of the TV that is to be controlled. e.g; Sony, Magnavox, Philips.
2. Simultaneously press and hold the TV and OK buttons on the remote.
3. After approximately 2 seconds, the TV button will light.
4. Release the TV and Ok buttons - the TV button remains illuminated.
5. Now enter the 3-digit brand code according to the make of the TV that is being controlled. (Each TV in the home could have a different code.) As each of the digits are entered, the TV button light will briefly flash off and on again. When the third digit has been entered, the TV button light will go out.
6. If a brand code has been entered that the remote does not recognize, the TV button will flash rapidly for a second and remain illuminated. If this happens, re-enter the correct TV brand code.
7. Verify that the remote control works with the TV.
8. If no brand code is entered, or the brand code entered is incomplete, after several seconds, the remote will exit the TV brand code entry mode and the TV brand code will be unchanged.

*The remotes are supplied by default with TV Brand Code 000.*

**\*\*NOTE:** *This only applies to new customers or customers who have purchased a new remote control.*

## Troubleshooting

**No Signal or No picture on TV** - Reboot the Set Top Box. To reboot, unplug the power cord from the back of the Set Top Box. Wait ten seconds to reconnect and try again.

**Video Signal Blocked** - This channel is not part of the subscribed channel package or this channel is blocked on this Set Top Box (See "Blocking Channels").

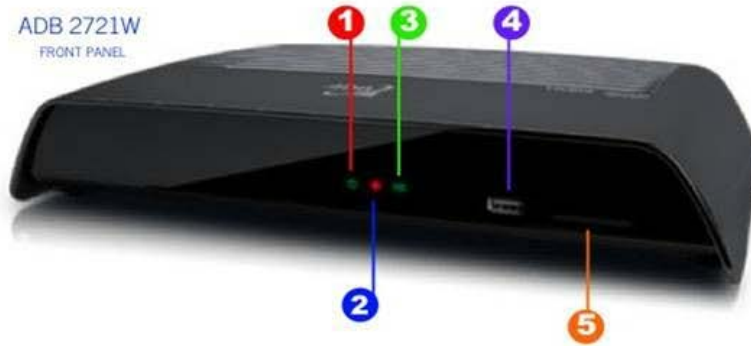
**Tuning TV to work with STB** - For older TVs, turn the TV on and tune the TV to Channel 3 or 4. For newer TVs connected to the S-video or RCA jacks, the TV will need to be on either Auxiliary, Video 1, Video 2 or Line 1.

# V. Set Top Box

## DIGITAL SET TOP BOX

- 1 Power** – (Green) Lit when digital box is on.  
(Red) Lit when digital box is off.
- 2 Record** – (Red) Lit when recording with DVR functionality.  
(Only available with DVR Service)
- 3 HD** – (Green) Lit when viewing an HD program.
- 4 USB Port** – Port for a USB storage device to allow users to Pause, Play, and Rewind current shows.
- 5 SD Card Slot** – Slot for an SD card to allow users to Pause, Play, and Rewind current shows.

ADB 2721W  
FRONT PANEL



## BACK PANEL

- 1 Video / Audio Out** (RCA Yellow, White, Red) – These connections are ideal for VCR's and older TV's. The audio ports can be used independently if other video connections have been used.
- 2 Component Video Out** (Y,Py,Pb) – Component video cables can be used for high quality signals to either HD or non-HD TV's.
- 3 HDMI Out** – HDMI is the highest fidelity HD connection that contains both audio and video signal. Use for HDTV's.
- 4 Ethernet** – Connects the Ethernet cable from your home network or modem.
- 5 USB** – Port for a USB device to allow for users to Pause, Play, and Rewind current shows.
- 6 SPDIF Audio Out** - Connects Optical cables to send a digital audio signal to a surround-sound receiver or other digital audio devices.
- 7 Power In** – Connects to the supplied adapter to power unit.
- 8 ON/OFF Switch** – Power switch to power cycle or reboot device manually.



# ADB 2500W Set Top Box Guide

## Front Panel View



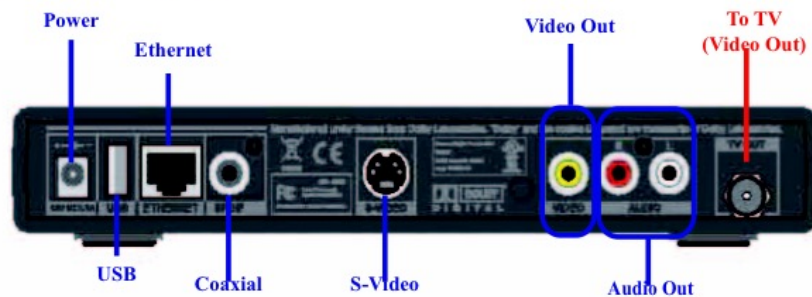
Below is an explanation for each of the controls and lights listed above.

The **Power** light is green when the Set Top Box is on.

The **Link** light is red when the Set Top Box is receiving a channel.

The **Status** light is yellow when the Set Top Box is rebooting.

## Rear Panel View



Below is an explanation for each of the connections listed above.

The **Ethernet** is a RJ-45 port for IP video output.

The **S-Video** (Super Video or Separated Video) is for a high quality video output to a VCR or TV that accepts S-Video. It carries video *only*; you must also connect to the TV or home theater receiver for audio.

The **Coaxial** is for a BNC-to-RCA adapter (S/PDIF) audio output to a digital home theater receiver.

The **Video Out** is for RCA video outputs to a TV, VCR, or other device.

The **Audio Out** are for left and right RCA stereo audio outputs.

The **To TV (Video Out)** is for coaxial output to connect the TV receiver to the TV or VCR.

The **USB** (Universal Serial Bus) is a USB 2.0 connector.

The **Power** is the connector for the DC power adapter.

# ADB 3800 Set Top Box Guide

## Front Panel View



Below is an explanation for each of the controls and lights listed above.

The **Power** button, if held for less than five seconds, turns the Set Top Box on or off. If held for five seconds longer, it restarts the TV receiver. When the Set Top Box is on the light is green.

The **USB** (Universal Serial Bus) is a USB 2.0 connector.

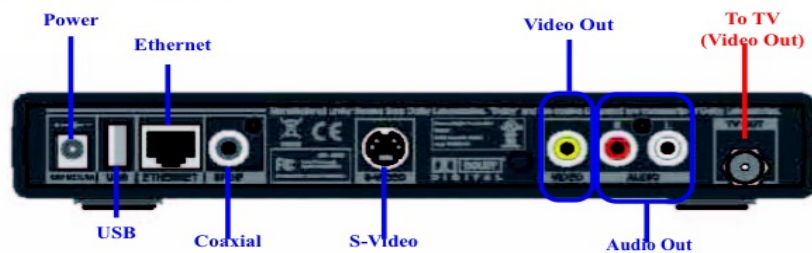
The **HD** (High-Definition) light is green when the Set Top Box is receiving a high-definition program. Call Citizens at (715)237-2605 to find out if you can receive HD programming as it is not available in all areas.

The **Menu** button displays the Menu.

The **Directional Arrows** allow you to change the channels and move through the program guide.

The **OK** button allows you to select channels or Menu options.

## Rear Panel View



Below is an explanation for each of the connections listed above.

The **Ethernet** is a RJ-45 port for IP video output.

The **S-Video** (Super Video or Separated Video) is for a high quality video output to a VCR or TV that accepts S-Video. It carries video *only*; you must also connect to the TV or home theater receiver for audio.

The **Coaxial** is for a BNC-to-RCA adapter (S/PDIF) audio output to a digital home theater receiver.

The **Video Out** is for RCA video outputs to a TV, VCR, or other device.

The **Audio Out** are for left and right RCA stereo audio outputs.

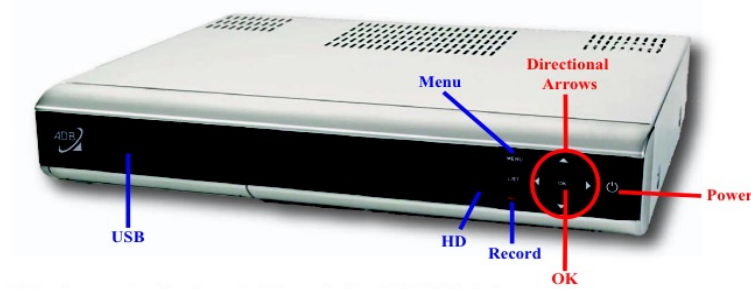
The **To TV (Video Out)** is for coaxial output to connect the TV receiver to the TV or VCR.

The **USB** (Universal Serial Bus) is a USB 2.0 connector.

The **Power** is the connector for the DC power adapter.

# ADB 5810 Set Top Box Guide

## Front Panel View



Below is an explanation for each of the controls and lights listed above.

The **Power** button, if held for less than five seconds, turns the Set Top Box on or off. If held for five seconds longer, it restarts the TV receiver. When the Set Top Box is on the light is green.

The **USB** (Universal Serial Bus) is a USB 2.0 connector.

The **HD** (High-Definition) light is green when the Set Top Box is receiving a high-definition program. Call Citizens at (715)237-2605 to find out if you can receive HD programming as it is not available in all areas.

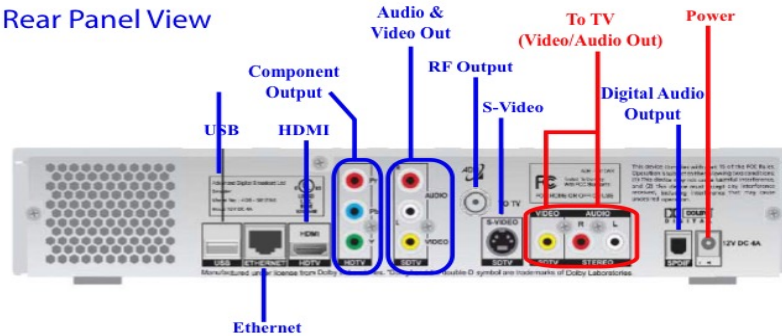
The **Menu** button displays the Menu.

The **Directional Arrows** allow you to change the channels and move through the program guide.

The **OK** button allows you to select channels or Menu options.

The **Record** button allows you to record channels.

## Rear Panel View



Below is an explanation for each of the connections listed above.

The **HDMI** (High-Definition Multimedia Interface) connects to a high-definition TV or home theater receiver with an HDMI input (for a DVI input, use an HDMI-to-DVI adapter.)

The **Ethernet** is a RJ-45 port for IP video output.

The **Pr, Pb, & Y** are for RCA component video outputs to an HDTV.

The **S-Video** (Super Video or Separated Video) is for a high quality video output to a VCR or TV that accepts S-Video. It carries video *only*; you must also connect to the TV or home theater receiver for audio.

The **Optical** is for a Toslink (S/PDIF) audio output to a digital home theater receiver.

The **Video Out** is for RCA video outputs to a TV, VCR, or other device.

The **Audio Out** are for left and right RCA stereo audio outputs.

The **To TV (Video Out)** is for coaxial output to connect the TV receiver to the TV or VCR.

The **USB** (Universal Serial Bus) is a USB 2.0 connector.

The **Power** is the connector for the DC power adapter.

# VI. Minerva Guide

## Turning on the Set Top Box and TV

When the Set Top Box (STB) is first powered on, there will be several messages on the TV. These are normal messages from the STB start-up process. (See below)



## Electronic Program Guide

**Favorite List**  
Indicates the favorite list currently in use.

**Picture-in-Picture**  
Allows you to watch TV while you are in Guide.

**Info Area**  
Provides information about the currently highlighted program.

**Highlight**  
Indicates what program listing is currently in focus.

**Program Listings**  
Shows channel number and abbreviation and program listings for each channel. Program listings may include icons to indicate a setting or feature for a particular program.

**Listing Date/Time**  
Shows the date and time (divided into 30-minute increments) for the programs currently shown in Guide.

1. Press the GUIDE button on the Remote Control to access the Electronic Program Guide (EPG).
2. The Program Guide contains:
  - a. Information about the program showing at this time.
  - b. Channel Guide Choice Setting (All - All Channels, Subscribed - Channels available with the package, or Favorites - A List of channels the user has saved to simplify programming options).
  - c. The half-hour now showing is highlighted.
  - d. Highlighted box indicates program showing at this time.
  - e. Channel ID - Currently selected channel is indicated by an arrow shape in the right end.
  - f. Programs that extend beyond the time showing on the EPG have a small arrow to the right of the name.
3. To scroll through channels press either the Arrow Up or Arrow Down button on the remote.

## Changing Channels Using the Program Guide

1. Use the ARROW buttons on the remote to scroll through the channels available.  
**HINT:** Use the PAGE UP (Pg Up) OR PAGE DOWN (Pg Down) buttons to scroll through by screen showing five channels at a time.
2. To select a new channel to view, use the ARROW buttons to highlight that channel. Press the OK/SELECT button.
3. Press the OK/SELECT button again to close the EPG.

## Changing Channels Using Numbers in the Remote

1. On the remote control, use the NUMBER buttons to type the number of the channel to jump to.
2. After a brief pause, the channel will change to the typed number.

## Channel Information

Press the Info button to view information about the channel currently being viewed.

**HINT:** Use the RIGHT ARROW button to view program information for future shows on that channel.

## Changing Channel Guide Tabs

Press the Guide button to cycle through the three-channel guide option the Channel Guide Tabs are:

- o All - All televisions channels offered by Kaptel.
- o Subscribed - Only those channels subscribed to by the customer.
- o Favorites - Only those channels selected as favorites. There may be more than one Favorites Tab. i.e. Favorites1, Favorites2, etc. (For more information see Favorites section.)

**\*\*NOTE:** *If channels seem to be missing from the EPG, the Channel Guide Tab is probably set on a Favorites List. Check the Channel Guide Tab to make sure it is set to "All" or "Subscribed." If it is not, press the Guide button until either are visible.*

## Favorites

### Open Favorites Menu

1. Press the MENU button on the remote.
2. Press the ARROW button to highlight the Favorites icon.
3. Press the OK/SELECT button.

## Creating a New Favorites List

1. Open the Favorites Menu.
2. Press the OK/SELECT button.
3. Use the ARROW button to highlight the Create icon.



4. Use the ARROW buttons to highlight the Name field for this Favorites List.
5. Press the CL/CLEAR button to delete any unwanted characters.
6. Use the NUMBER buttons to enter each letter.
7. Use the ARROW buttons on the remote to scroll to and highlight the channels to add to favorites.
8. To select a channel, highlight it and press the OK/SELECT button.
9. To move to the next screen of channel selection choice, use the ARROW buttons to highlight the Next Page Arrow icon on the lower left of the screen.
10. Press the OK/SELECT button.
11. When finished selecting channels, use the ARROW buttons to highlight the DONE icon on the screen.
12. Press the OK/SELECT button.
13. Press the GUIDE button on the remote to bring up the Channel
14. Continue to press the GUIDE button until the new Favorites List is visible.
15. The selected channels are now part of the new Favorites List.



## Search Feature

1. Press the MENU button Use the ARROW button to highlight the SEARCH icon. Press the OK/SELECT button. When the Search screen appears, press the OK button to bring up the



On-screen Keypad.

2. Use the ARROW keys to highlight the letter or number to add to the search text.
3. Press the OK/SELECT button to add that letter to the Search Text.
4. When finished adding text to the Search box, use the ARROW buttons, to highlight the "Done" icon.
5. Press the OK/SELECT button.
6. Press the ARROW button to highlight the type of search -Search Guide or Search Rentals.
7. Press the OK/SELECT button.
8. Use the ARROW buttons to highlight the search option -Extended or Quick.
9. Press the OK/SELECT button.
10. The results will be displayed.
11. Use the ARROW buttons to scroll through the search results and highlight the desired program.
12. Press the OK/SELECT button.

## Setting Reminders

1. Press the GUIDE button to show the Electronic Program Guide (EPG).
2. Use the ARROW buttons to scroll through the EPG to highlight the program.
3. Press the OK/SELECT button.
4. Use the ARROW button to highlight the SET Reminder icon.
5. Press the OK/SELECT button.
6. There is not a small clock icon next to the program showing that the Reminder has been set.
7. When it is time for the program to start, a Reminder will appear on the screen.
8. Press the INFO button on the remote to access the Reminder.
9. Use the ARROW buttons to highlight a reminder.
10. Press the OK/SELECT button.
11. The channel will change to the chosen program.

## Set Auto Tune

Auto Tune will automatically change the channel currently being viewed to the program chosen earlier.

1. Use the ARROW buttons to scroll through the Electronic Program Guide (EPG) to locate the program.
2. Press the OK/Select button.
3. Use the ARROW buttons to highlight the Set Auto Tune icon
4. Press the OK/SELECT button.
5. There is now a small orange icon next to the program set for Auto Tune.

## Changing Setting Auto Tune

1. Open the Settings Menu. (See the "Opening the Settings Menu" section.)
2. Use the ARROW buttons to highlight the Non-PPV/Auto Tune selection box.
3. Press the OK/SELECT button.
4. Use the ARROW buttons to select a time delay before Auto Tune switches the channel.
5. Press the Ok button to select.
6. Use the ARROW button to highlight the Ok icon.
7. Press the OK/SELECT button.

## Scheduling an Event

Scheduling an event is a nice feature for use with regularly watched weekly or daily programs. The Event Scheduler can be set to show a Reminder or to Auto tune to a program on a recurring basis.

1. Use the ARROW buttons to scroll through the Electronic Program Guide (EPG) to locate the program.
2. Press the Ok/SELECT button
3. Use the ARROW buttons to highlight the Schedule Event icon.
4. Press the OK/SELECT button.
5. Use the ARROW buttons to highlight any field to change.  
The fields are:
  - a. Channel
  - b. Date program will run
  - c. Type of Reminder - Press the Ok/SELECT button to show (REMINDER or AUTOTUNE)
  - d. Length of Time program will run
  - e. Start time of show
  - f. Frequency of program -Press the OK/SELECT button to show options (Every Day, Every M-F, Single, Weekly)
6. Use the ARROW buttons to highlight the OK icon. Press the OK/SELECT button
7. The Schedule icon is now visible beside the program.

## Opening the Setting Menu

1. Press the MENU button.
2. Use the ARROW buttons to highlight the Settings icon.
3. Press the OK/SELECT button.
4. A Password Screen will appear.
5. Enter a numerical password with the NUMBER buttons on the remote or press the OK/SELECT button to bring up the keypad. Default password is "0" zero.
6. Use the ARROW buttons to highlight the letter to add to the password text.
7. When finished adding text to the Password box, use the ARROW buttons to highlight the Done icon.
8. Press the OK/SELECT button.
9. Use the ARROW buttons to highlight the OK icon.
10. Press the OK/SELECT button.

## Parental Controls

### Setting Up Parental Control

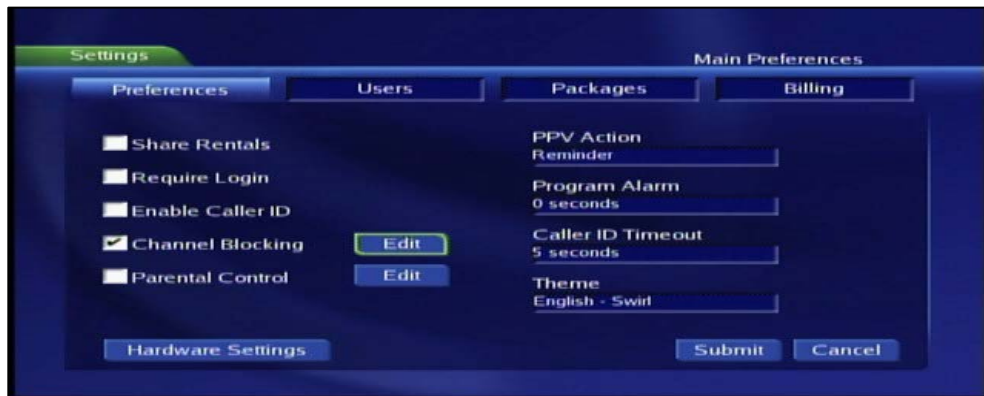
1. Open the Setting Menu
2. Use the ARROW buttons to highlight the Parental Control Change icon on the lower right corner of the screen.
3. Press the OK/SELECT button.
4. Adjust the setting as you see fit for the viewers.
5. Press the OK/SELECT button when finished.

### Unlocking Parental Control

1. Press the MENU button.
2. Use the ARROW buttons to highlight the Parental Controls icon.
3. Press the OK/SELECT button.
4. A Password screen will appear
5. Enter a numerical password with the NUMBER buttons on the remote.
6. Use the ARROW buttons to highlight the Ok icon.
7. Press the OK/SELECT button.
8. Parental Controls are now Unlocked as indicated by the open lock on the Parental Controls icon.

## Channel Blocking

**\*\*NOTE:** Blocked channels do not show up in the Electronic Programming Guide (EPG). Parental Controls do not affect this setting. The only way to see a channel in the EPG is to remove it from the Channel Blocking list or to disable Channel Blocking.



## Blocking Channels

1. Open the Settings Menu.
2. Use the ARROW buttons to highlight the Channel Blocking Change icon.
3. Use the ARROW buttons to highlight the channel to be blocked.



4. Press the OK/SELECT button to check the box.
5. To move to the next screen of channel options, use the ARROW buttons to highlight the Next Page Arrow icon.
6. Press the OK/SELECT button
7. When finished, use the ARROW buttons to highlight the Done icon.
8. Press the OK/SELECT button.
9. Use the ARROW buttons to highlight the Channel Blocking check box.
10. Press the OK/SELECT button to check the box.
11. Use the ARROW buttons to highlight the Ok icon.
12. Press the OK/SELECT button.



Connect User Guide as of January 2015