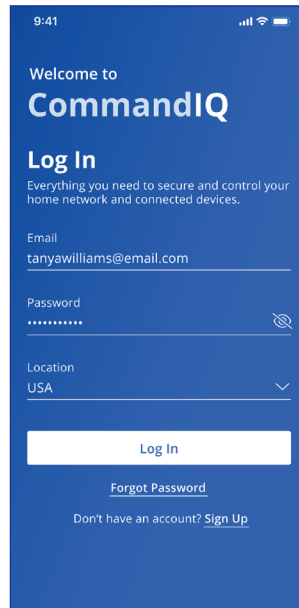# QUICK START GUIDE:
Setting Up Your Wi-Fi and App

kaptel
kaptel.net

1 Download the app. You can search either the Apple App Store or Google Play Store for *CommandIQ* then install it on your mobile device.
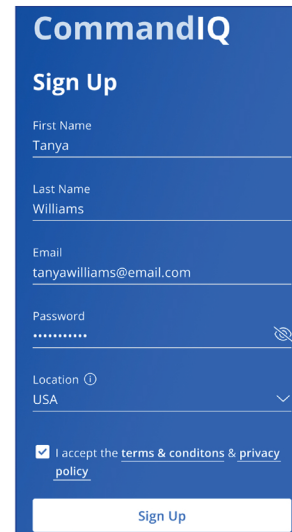
[Download on the App Store]

[GET IT ON Google Play]

2 Select "SIGN UP" toward the bottom of the screen.

> 9:41
>
> Welcome to
> ## CommandIQ
> ### Log In
> Everything you need to secure and control your home network and connected devices.
>
> Email
> tanyawilliams@email.com
>
> Password
> ....
>
> Location
> USA
>
> [Log In]
>
> Forgot Password
>
> Don't have an account? Sign Up

3 Enter your personal information. The password you enter here will be used to access the app.

NOTE:

Please wait at least 10 minutes after your BLAST System has been "turned up" before attempting step 4.

> ## CommandIQ
> ### Sign Up
>
> First Name
> Tanya
>
> Last Name
> Williams
>
> Email
> tanyawilliams@email.com
>
> Password
> ....
>
> Location ⓘ
> USA
>
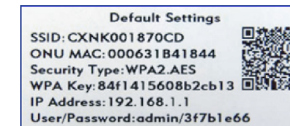> ☑ I accept the terms & conditons & privacy policy
>
> [Sign Up]

4 If your system is plugged in and connected, select "YES" to continue.

Tap the QR code that appears within the app. (You will be asked to allow the app to access your camera.)

Point your camera at the QR Code found on the bottom of your GigaSpire BLAST System, or on the sticker that came in your box (example shown to the right.) Select OK.

> 9:41
>
> Step 1 of 2
> ### Scan Device
> Plug in your new device and scan the QR code to continue
>
> [QR code sticker image]
>
> [Issues Scanning?]
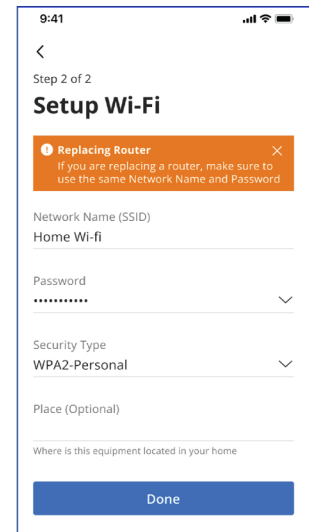>
> Router Wiring Setup

5 If your system is already operating with Wi-Fi using the default settings, tap the "CLICK HERE TO SKIP" text. Otherwise, complete these steps to set-up your Wi-Fi. Name your network and create a password.
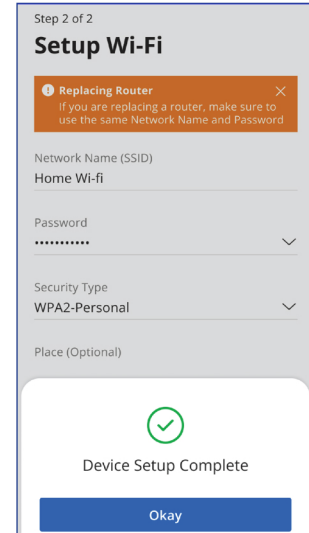
> Default Settings
> SSID: CXNK001870CD
> ONU MAC: 000631B41844
> Security Type: WPA2.AES
> WPA Key: 84f1415608b2cb13
> IP Address: 192.168.1.1
> User/Password: admin/3f7b1e66

> 9:41
>
> Step 2 of 2
> ### Setup Wi-Fi
>
> ⚠ Replacing Router
> If you are replacing a router, make sure to use the same Network Name and Password
>
> Network Name (SSID)
> Home Wi-fi
>
> Password
> ....
>
> Security Type
> WPA2-Personal
>
> Place (Optional)
> Where is this equipment located in your home
>
> [Done]

6 **NOTE:**

• The Router Name will be used throughout the app.

• The Network Name (SSID) is what you will use as your wireless connection name.

• Select a password for your wireless network, if you do not want to change it on all the devices in your home, use your existing wireless SSID and Password from your current router.

> Step 2 of 2
> ### Setup Wi-Fi
>
> ⚠ Replacing Router
> If you are replacing a router, make sure to use the same Network Name and Password
>
> Network Name (SSID)
> Home Wi-fi
>
> Password
> ....
>
> Security Type
> WPA2-Personal
>
> Place (Optional)
>
> ✓
> Device Setup Complete
> [Okay]

CLICK SUBMIT AND YOU'RE ALL DONE!

Getting started with the App.

The App allows you to manage your home or small business Wi-Fi network. You can self-install and be managing your home or business within a few minutes. Download the app and start managing your home network today!

Next:

Refer to the Command IQ Customer Product Guide for details on how to use specific features.

NEED HELP? Contact us by phone at 337.643.7171, email us at hello@kaptel.net, or online chat with us at kaptel.net.