

RETURNING MERCHANDISE

1. Merchandise purchased at clearance pricing is not eligible for return.
2. We will accept the return of merchandise that was purchased from our company within **30 days** of shipment date. 30% Re-Stocking fee will be deducted from this refund.
3. Used merchandise **cannot** be returned.
4. We **will not** accept the return of used merchandise. Items that have been used, opening parts or discarding the packing material are defined as used merchandise.
5. We **do not** refund any shipping charges.

DEFECTIVE RETURNS

Our company fully stands behind all our products. We will take care of any problems with merchandise that does not work as intended and work tirelessly until you are 100% satisfied.

DAMAGED RETURNS

Damaged merchandise includes items that have been damaged in route. If a shipment arrives at your door with obvious shipping damage, please refuse the delivery. If you have already accepted delivery and then find shipping damage, please call our customer service line immediately. Save all packaging material and paperwork. If you attempt to return the merchandise without speaking to one of our customer service representatives, you will jeopardize your chances of making a claim, and you may not receive credit for the return.

Should you need assistance with a return, please call us at 1-972-951-7795 or e-mail us at service@ledsion.com for instructions.

UNDELIVERABLE AND REFUSED PACKAGES

If a delivery is refused for any reason or considered undeliverable due to an invalid shipping address, you will be charged a penalty that may include, but not limited to extra shipping charges. Please proofread your order information before finalizing.