

**F A Y E** JEWELRY **REVOCATION FORM PAUL VALENTINE GMBH**

RETURN ADDRESS:

Radial Fulfillment GmbH  
c/o Paul Valentine GmbH  
Sirius Str. 300  
06116 Halle (Saale)  
Germany

I, as a customer of FAYE, herewith inform you that I wish to revoke our agreement regarding the sales of the following goods:

Name	Order Number	Email

**ITEM(S) RETURNED**

QTY	Description	Refund	Reason

Your feedback is incredibly important to us, so we'd greatly appreciate if you could take the time to choose the reason most relevant to why you are returning your item(s):

A- The case is too big/small

D- I received the wrong product

B- I don't like the color

C- Not as Expected

Or another reason, namely:

Should you wish to return your order, the following four criteria must be met:

- the product must be complete, without any damage, and in unused condition;
- the trial period of 30 days after receipt has not yet passed;
- the product must be returned in the original, undamaged packaging
- the packing slip must be attached to the shipment (this enables us to identify you as our customer and to process your return shipment).

For our general terms and conditions, please see

<https://www.faye.co/pages/terms-conditions> – In case all four of the above-mentioned criteria have been met, you may send your return shipment to:

Radial Fulfillment GmbH  
c/o Paul Valentine GmbH  
Sirius Str. 300  
06116 Halle (Saale)  
Germany

We strongly advise you to ship your parcel in a proper packaging and as a registered and fully secured shipment. Should anything go wrong with your return shipment, you may then be able to hold your carrier responsible for the damages or loss of the shipment. Please note that the return shipment takes place at your own risk and at your own cost. You must save the (digital) documentation containing the tracking information of your return shipment.

Any credit that becomes due as a result of your returned shipment, will be transferred within 14 days after receipt of the return shipment (we will transfer the amount due to the bank account, credit card account or Paypal account that was used for the payment of your order).

Kind regards,

Team Paul Valentine