

| ORDER DATE | ORDER NUMBER |
|------------|--------------|
|            |              |

# ANNABELLA MOORE

## WHAT YOU ORDERED

| QTY | PRODUCT CODE | DESCRIPTION | REASON CODE | REASON FOR RETURN   |
|-----|--------------|-------------|-------------|---|
|     |              |             |             | 1. Looks different of image on site.<br>2. Arrived too late.<br>3. Poor quality/ faulty<br>4. Doesn't fir properly.<br>5. Doesn't suit me.<br>6. Incorrect item received.<br>7. Parcel damaged on arrival.<br>8. Other (please specify) |
|     |              |             |             |   |
|     |              |             |             |   |
|     |              |             |             |   |
|     |              |             |             |   |
|     |              |             |             |   |
|     |              |             |             |   |
|     |              |             |             |   |
|     |              |             |             |   |
|     |              |             |             |   |
|     |              |             |             |   |
|     |              |             |             |   |

## HOW TO RETURN TO US

1. Print and complete this form, then pop inside your parcel.
2. Make sure the item(s) you are returning are in perfect condition and in their original packaging. Please note that a £5 admin charge will apply to any item(s) that has a personalised message added on the website.
3. Send with a tracked shipping service of your choice (Royal Mail, DPD, UPS etc) to Annabella Moore Ltd, 27 Cheniston Gardens, London W8 6TG, UNITED KINGDOM
4. Send an email to [customercare@annabellamoore.com](mailto:customercare@annabellamoore.com) and inform us about your return and parcel tracking number.
5. Returns will be processed within 7 days from the date of return.