



Which Cybex products is Cybex Go available on?

- Treadmills – 770T, 790T
- Bikes – 770C, 770R
- Arc Trainer – 770A, 770AT

Which TV video signals are Cybex Go products compatible with?

- Cybex Go equipment is capable of receiving signals either from an antenna or cable TV provider, including High Definition (HD) channels.
- Cybex Go equipment is capable of displaying non-scrambled ATSC (digital) signals, non-scrambled QAM 64/256 signals and NTSC (analog) signals. The monitor does not provide for decryption of scrambled, premium channels or direct satellite feeds.
- When used with premium channels or satellite systems, a receiver is required for each channel desired. These signals are then combined in a RF modulator, amplified and distributed. Please consult with your AV, cable or satellite provider for installation.

What additional networking equipment is required for the Cybex Go products?

FOR WIRED NETWORKING INSTALLATIONS:

- Netpulse gateway media server
- Network switch(es)
- Cat6 (preferred) or Cat5e cabling

FOR WIRELESS NETWORKING INSTALLATIONS:

- Netpulse gateway media server
- Network switch(es) with Power over Ethernet (POE)
- Wireless access point(s)

Who installs the networking equipment and how long will it take?

- Cybex will work with a third party to complete the installation of the networking equipment.
- The networking equipment will need to be installed prior to the delivery of Cybex Go equipment.
- Wired networking equipment installs have a lead time of 26 calendar days.
- Wireless networking equipment installs have a lead time of 47 calendar days.

What are the internet broadband requirements?

- The recommended internet bandwidth is 1 Mbps down for every four pieces of Cybex Go equipment. The minimum bandwidth is 3 Mbps down. There is no upload bandwidth requirement.

How must the facility prepare for the installation?

FACILITY RESPONSIBILITIES:

- Designate a secure location, such as an AV closet or a server room, for the gateway and related networking equipment. Make sure the location has power and internet access, as well as a rack or 19" shelf for the gateway.
- Provide internet access in the designated secure location for the networking equipment. If internet access is not presently available, contact an Internet Service Provider to setup internet access. The gateway must have an open connection to the internet.
- The gateway media server is configured to accept a "Dynamic IP" address (DHCP). If you can only provide a "Static IP" address, you must contact

Netpulse (1-877-Netpulse) prior to the gateway installation.

- Determine if the Cybex Go equipment network connection will be wired or wireless in the facility.
- For wired installations, Cat6 (preferred) or Cat5e Ethernet cabling must be available at the placement of each Cybex Go piece of equipment. The facility is responsible for installing the Ethernet cable between the networking equipment and the Cybex Go equipment.
- Work with the Cybex network equipment installation resource to schedule a site survey (for wireless installations only) and to schedule installation of the networking equipment.
- We recommend that the customer consults with their local A/V installation company to determine cabling needs and for proper installation of video cables and Cat6 (preferred) or Cat5e cables for wired networking installations, and their electrician for installation of any additional electrical services. A commercial grade cable management system is recommended to protect all wiring.
- Electrical power must be at the placement of each piece of Cybex Go equipment. Cybex equipment electrical power requirements can be found on the Cybex website at the following link: http://media.cybexintl.com/wwwdocs/power_requirements.pdf
- A video signal must be available at the placement of each Cybex Go piece of equipment if TV is desired.
- The TV signal should be presented to the Cybex Go equipment on a double shielded, 75 ohm, low-loss co-axial cable (F-type connector).

- The signal strength of the TV signal presented to the Cybex Go equipment should be between 75dB/uV and 80dB/uV.
- The signal may be split provided that the signal strength remains between 75dB/uV and 80dB/uV at the individual monitors.
- All video, cable, networking and power requirements should be installed prior to delivery of the Cybex equipment.
- Setup instructions for the Cybex Go equipment can be found in the user manual for the product. User manuals can be accessed on the Cybex website at the following link:
<http://www.cybexintl.com/support/resources/omanuals.aspx>

CYBEX RESPONSIBILITIES:

- Verify necessary networking equipment.
- Work with a third party to manage the delivery and installation of the networking equipment.
- Manage the delivery of the Cybex Go equipment.

- Provide warranty services as stated in the product warranty statement.

How are the coaxial and Ethernet cables connected?

- **TREADMILLS:** The video coax connector and RJ-45 Ethernet connector are located at the base of the unit in the front right corner (relative to the user position).
- **ARC TRAINERS:** The video coax connector and RJ-45 Ethernet connector are located at the front lower frame cross member on the front right side (relative to the user position).
- **BIKES:** The video cable and the RJ-45 Ethernet connector exit at the front of the main enclosure on both the upright and recumbent bikes.



Who provides the service for the Cybex Go equipment and the networking equipment?

Service for the Cybex Go equipment and the networking equipment is available through Cybex at 888-462-9239 or through the Cybex service website:

<http://www.cybexintl.com/support/ContactSupport.aspx>

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