



## TRAVELER GUITAR

# “Bumper to Bumper” Limited Lifetime Warranty:

Each Traveler Guitar instrument is warranted to be free from defects in materials and workmanship for as long as it is owned by the original retail purchaser except strings, tuning machines, frets, switches, electronic components, jacks, pickguards, and plated surfaces, which are warranted for a period of three (3) years from the date of the original purchase. The warranty is only eligible to the original owner, and the guitar must have been purchased from an authorized Traveler Guitar dealer.

Traveler Guitar will replace or repair, at its discretion, any Traveler Guitar instrument or part thereof, which is found by Traveler Guitar to be defective. Traveler Guitar reserves the right to use original replacement materials or materials of similar design at the time of the repair.

### **To become eligible for warranty service, the original purchaser must:**

1. Submit a completed warranty card or online registration form to Traveler Guitar.
2. Contact Traveler Guitar to obtain a Return Authorization Code before returning any instrument for service.
3. Provide proof of purchase with all requests for warranty service (original receipt.)
4. Be responsible for all freight and transportation to and from Traveler Guitar's facility in Redlands, CA.

### **The Traveler Guitar Warranty does not cover:**

1. Instruments that have been altered or modified in any way, including altered or removed serial numbers.
2. Instruments that have been subjected to extreme temperature or humidity, chemicals, synthetic materials or other abnormal conditions.
3. Wear, discoloration or marks on the finish, metal plating or wood grain of the guitar.
4. Setups, adjustments, tonal characteristics or routine maintenance of any kind.
5. Instruments that have been damaged due to misuse or neglect. Normal wear and tear to hardware including: strings, tuning machines, frets, switches, electronic components, jacks, pickguards, and plated surfaces.

### **Please contact us first to resolve any warranty issues.**

Warranty Questions:

Traveler Guitar

ATTN: Warranty Information

440 Business Center Court

Redlands, CA 92373 USA

travel@travelerguitar.com

909-307-2626