



Supervisor Success Program

The success of your business depends upon the people within it. Businesses that develop their team leaders not only receive immediate results in both productivity and performance, they also enjoy the security of developing leaders of the future. The added extra is that the successful supervisor retains the valuable staff that you have invested in.

Program Overview

Through the Supervisor Success Program, team leaders will gain the skills and confidence needed to accept responsibility, communicate with structure and monitor team performance.

Our Supervisor Success Program will assist both the new Supervisor and the experienced Supervisor, improving their ability to work with their team, motivate and in providing courageous leadership during times of challenge.

Participants can expect to:

- Increase confidence in their own leadership skills
- Improve personal organisational and team alignment
- Develop effective communication and delegation skills
- Improve team's overall productivity and performance
- Become more accomplished at leading, managing and motivating individual team members.



Program Structure

This program is run over four half-day, face-to-face sessions, from 8.00am to 12.30pm on Thursdays.

A study buddy system will be implemented and there will be workplace assignments to complete.

Each participant will have two 30 minute face-to-face coaching sessions and are encouraged to contact the lecturer/coach via email with any workplace-related topics during the program.

Modules:

- Values Alignment and Motivation
- Understanding your leadership style
- Advanced Communication Skills
- Demonstration in the workplace
- Managing Performance
- Having Tough conversations
- Managing Change and Resilience
- Strategic Thinking

Two modules are covered at each session and an Action Plan will be required after each session.

The final Action Plan presented at course completion ceremony to be held at a later date.

Presented by Doug and Annette Gillanders.

Program information

When

4x morning sessions
8.00am to 12.30pm

- Thursday 19 July 2018
- Thursday 26 July 2018
- Thursday 2 August 2018
- Thursday 9 August 2018

Where

Biznorth HQ – Unit 18,
119 Reichardt Road, Winnellie

Program cost

\$1097 per person OR

\$997 per person
(10% discount if paid up front)

No refunds
Payment plans available

Register online

www.biznorth.com.au

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