POINT POD CONNECT
USER MANUAL

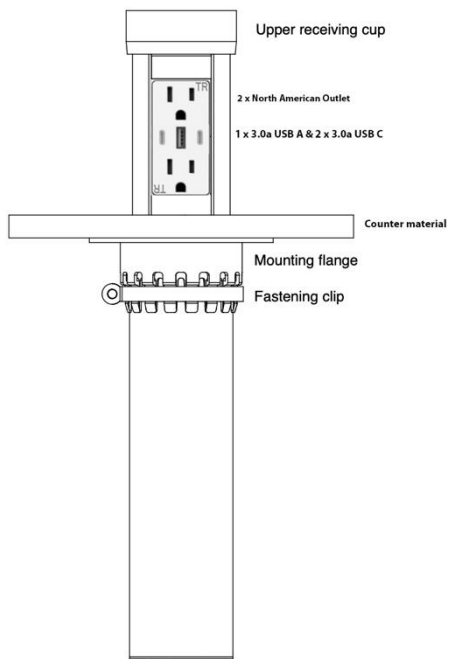# POINT POD

INTERGRATED POWER SOLUTIONS

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Product Overview

Point Pod Connect

Upper receiving cup

2 x North American Outlet

1 x 3.0a USB A & 2 x 3.0a USB C

Counter material

Mounting flange

Fastening clip

What's in the box?

Point Pods are supplied with everything you need to achieve your superior power solution.

Your Point Pod installation pack includes:

- Point Pod unit complete with upper cup attached
- Outer collet for hole in bench
- Under counter mounting flange
- Fastening clip
- 6', 15a power cord
- Installation guide and Guarantee

Limited International Point Pod Guarantee

Our product is guaranteed to be free from defects in product quality and components for a period of 24 months from the date of purchase. This Limited International Point Pod Guarantee is provided for customers that have purchased this product in the USA/Canada.

Original proof of purchase will be required upon Guarantee claim.

Limited International Point Pod Guarantee (Continued)

This guarantee does not change the consumer's statutory rights under relevant national or state laws that are in force, or the consumer's rights against the merchant resulting from their sales/purchase contract.

This guarantee will not cover normal wear and tear, accidents, abuse, damage due to misuse.

Damages, losses, cost, or expenses resulting out of, or connected to this product, direct or indirect will not be covered by this guarantee.

Second-hand products are not covered by the 24-month guarantee, unless stated by local laws.

All Guarantee claims must be submitted to claims@pointpod.com.

Welcome

Thanks for purchasing a Point Pod product. You have now joined the growing number of people who have not compromised their design for practicality. You have chosen a product that we are very proud of, and we hope you enjoy it as much as we do. You have chosen peace of mind, as all our products are manufactured to the highest quality and undergo strict performance and quality testing. As a sign of our confidence in Point Pod's performance, we have backed it with a 2-year Guarantee. Most importantly though, you have chosen the best of architectural design for your space, and we are so glad to share it with you.

Safety Instructions

It is important to read this manual and follow all instructions carefully when using our Point Pod products. Keep the manual, and receipt of purchase on file for future reference.

- It is recommended that Point Pod units are installed by a licensed professional. Point Pods are **NOT** a DIY install. Guarantee may be null and void if the unit has not been professionally installed by a licensed professional.
- For indoor use only.
- Point Pod products must be installed to meet all local electrical laws including distance from water.
- Point Pod products can never be installed horizontally with the sockets facing up. Sockets must be on a vertical plain at all times.
- Point Pod products are never to be opened by anyone other than a service technician. Outside of these guidelines will void the Guarantee.
- Point Pod products are not to be used as a toy or for the amusement of children. Supervision is recommended.
- Always exercise a high degree of caution when using any electrical devices.
- Avoid spills where possible and never spray water directly into an open unit.

Safety Instructions (Continued)

- Do not use if any components of the unit are broken or faulty.
- Never insert anything but the appropriate plug into the sockets.
- Point pod units are to always be accessible under the countertop for easy removal and cannot be glued or in any other way permanently fitted.

CAUTION: USE ONLY IN DRY LOCATIONS

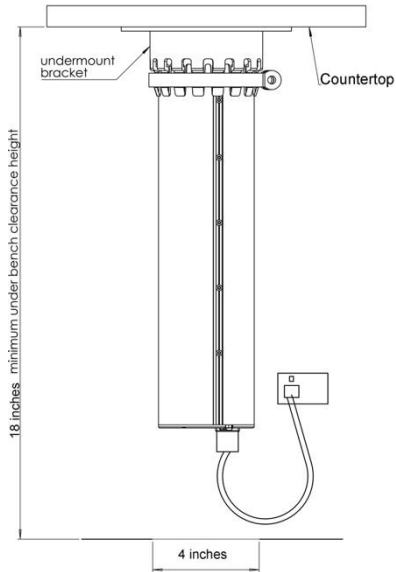ATTENTION: UTILISER DANS UN ENDROIT SEC ET À L'INTÉRIEUR SEULEMENT

DANGER: Risk of Electric Shock, Unit must be Connected to a GFCI Receptacle or connected to a GFCI branch circuit.

DANGER : Risqué de choc électrique, l'unité doit être connectée à une prise GFCI ou connectée à un circuit de dérivation GFCI

Suitable for installation in a kitchen countertop surface

Technical Specifications

Point Pod Connect

Colour: Clear and Black anodized aluminium
Material: Polyamide and ABS
Hole size: 101.6 mm
Inner disc size: 93mm
Required space: 450mm depth
Package size: 65mm x 19mm x 13mm
Weight: 2.kg
Cable length: 1.7 m
Socket configuration: 2x power outlets 1 x USB -A & 1 x USB -C
Supply Voltage: 125V ac 60Hz
Max Current: 15a
Ingress rating: IP44
Designed and engineered in Australia.
Made in Vietnam

Installation

For Timber or Laminate

Point Pod products should only be installed by a competent professional.

For new installs we recommend steps 1-5 be done in the workshop of the bench top supplier.

Step 1. Remove the Point Pod from the box and check everything is present and accounted for.

Step 2. Carefully mark out where the unit is to be installed, taking into account the void the unit needs under the countertop.

Step 3. Drill 4-inch (101.6mm) OD hole in the bench top material using a fit for use 4 inch (101.6mm) hole saw without the pilot bit. This is achieved by using a pre-prepared 4-inch template. Dimensions needed are 4 inches (101.6mm) for the outer hole and 93mm for the inner disc. The inner disc will most likely need sanding down with a belt sander or similar sander to achieve the measurements needed. Have the cup close by for continual testing as this process is being completed.

Step 4. Silicone or glue the outer collet into the hole making sure it sits flush with the top of the bench surface.

Step 5. Once the silicone or glue has cured, screw the mounting flange to the underside of the timber positioned around the outer collet.

Step 6. Once the mounting flange has been screwed securely in place, install the Point Pod unit from the top and lower it down until it is sitting flush with the outer collet and has an even margin around. Fix the unit in place by placing the fastening clip supplied to the mounting flange and tightening appropriately.

Installation (Continued)

For Timber or Laminate

Step 7. Set height adjuster screws in the receiving cup to the right height for your disc insert. Glue the disc in place with silicone or preferred adhesive making sure to line up all features of the timber.

Step 8. After insert has set, plug the unit in ready for testing. The unit has a 30 second delay and then when activated will travel in the downwards motion first. Activate the unit again by pressing on the top and the unit should rise up to the open position. Activate again and it will lower back down. In this closed position double check the height and margins and adjust where necessary.

The unit is now ready for everyday use.

N.B The Point Pod needs access under the countertop in the event there is a need to remove or replace the unit.

DO NOT FORCE THE UNIT DOWN WHEN IN THE OPEN POSITION, TOUCH TO ACTIVATE THE UP AND DOWN MOTION.

Installation

For Stone Installation

Point Pod products should only be installed by a competent professional.

For new installs, we recommend steps 1-5 be done in the workshop of the stone supplier.

Step 1. Remove the Point Pod from the box and check everything is present and accounted for.

Step 2. Carefully mark out where the unit is to be installed, taking into account the void the unit needs under the countertop.

Step 3. Drill 4-inch (101.6mm)   OD hole in the stone bench top using a fit for use 4 inch hole saw. Alternatively, cut the holes with a water jet. Dimensions needed are 4 inches (101.6mm) for the outer hole and 93mm for the inner disc.

Step 4. Silicone or glue the outer collet into the hole making sure it sits flush with the top of the counter surface.

Step 5. Once the silicone or glue has cured, adhere the mounting flange to the underside of the stone positioned around the outer collet. This should be adhered using glue fit for purpose.

Installation (Contiuned)

For Stone Installation

Step 6. Once the mounting flange is set in place and the glue has set, install the Point Pod unit from the top and lower it down until it is sitting flush with the outer collet and has an even margin around. Fix the unit in place by placing the fastening clip supplied to the mounting flange and tightening appropriately.

Step 7. Set height adjuster screws in the receiving cup to the right height for your disc insert. Glue the disc in place with silicone or preferred adhesive making sure to line up all features of the stone.

Step 8. After the stone top has dried, plug the unit in ready for testing. The unit has a 30 second delay when first plugged and then when activated will travel in the downwards motion first. Activate the unit again by pressing on the top and the unit should rise up to the open position. Activate again and it will lower back down. In this closed position double check the height and margins and adjust where necessary.
> The unit is now ready for everyday use.

N.B The Point Pod needs access under the countertop in the event there is a need to remove or replace the unit.

DO NOT FORCE THE UNIT DOWN WHEN IN THE OPEN POSITION, TOUCH TO ACTIVATE THE UP AND DOWN MOTION.

FAQs

Q. Is the product waterproof?

A. The Point Pod is designed and tested to meet an IP rating of 44. Any water spilled will be diverted away from the Point Pod and drip into the cabinet below for ease of clean up.

Q. Can I use 15amp power with a Point Pod?

A. Yes, the maximum current to be used is 15a, which covers most household items.

Q. Is the Point Pod surge protected?

A. The units are not surge protected.

Q. What happens if something gets caught between the Point Pod and the bench whist traveling to a closed position?

A. The Point Pod has been programmed to detect resistance and immediately switches directions to rise back up again.

Q. What happens if pressure is applied to the top whilst the Point Pod is traveling up?

A. The unit will sense this and stop.

Q. When I first plug my Point Pod in for use it doesn't activate on first touch. What do I do?

A. The Point Pod has been programmed to travel down first. You will need to activate it again to begin traveling up.

Q. My Point Pod doesn't activate when I push down on it. What do I do?

A. The Point Pod products are designed to be activated upon release. Firmly press down, and on release, you will see the unit activated.

Repairs and after sales service

Unfortunately, there are times when a component in one of our units is faulty and needs repair. Point Pod recognises this and wants to provide the best service possible to our customers. **Never attempt to repair a Point Pod product yourself.** Point Pod has trained technicians who will identify the problem and repair the product or replace it if needed. If the supply cord is damaged, it shall be replaced by the manufacturer or its service agent or similar qualified person.

In the event of a Guarantee claim, you can contact Point Pod Pty Ltd directly:

Guarantee Department

Email: claims@pointpod.com

At its discretion, Point Pod Pty Ltd may replace goods with refurbished units or components of the same type.

A sample of Point Pod units have been tested and comply with (IEC/UL 62368-1) for USA/Canada and are identified with the ETL Listed Mark

Contact Us

Email: sales@pointpod.com

Web: www.pointpod.com

Printed in Vietnam

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