

RETURNS FORM

Please read our returns policy carefully and check you qualify for a refund and/or exchange before sending any returns to us.

NO REFUNDS OR EXCHANGES WILL BE ISSUED UNLESS THIS FORM IS COMPLETED AND RETURNED WITH YOUR GOODS

REFUNDS

Refunds on orders can only be issued if they are returned to the warehouse in the condition in which they were sold within 14 days of delivery – tags must not be removed. Refunds will be issued by the payment method used to make the purchase.

EXCHANGES

For an exchange, orders must be returned to the warehouse in the condition in which they were sold within 14 days of delivery – tags must not be removed. If your required exchange item is not available, we will contact you.

FAULTY/INCORRECT ITEMS

If you receive an incorrect or faulty item, please let us know! We will require you to return the item to us, but will refund you the costs of returns P&P and get a replacement item to you ASAP!

We always recommend you use a signed for delivery service when sending items to us as we cannot be held responsible for any losses that may occur.

WHAT HAPPENS NEXT?

We aim to process your return within 48 hours of receipt – however please note that during busy periods it may take longer.

Please fill out and post this form and your items to **WEBSALES, 113 Whitechapel Road, London E11DT.**

Customer Name:..... Order Date:.....

Payment method: Credit Card via Klarna [] or Paypal [] (Please tick.)

Order No.	Item Being Returned	Return code.	Size returning.	Exchange to size.	Refund requested.

RETURN CODES – 1 Does not fit. 2 Not as described. 3 Do not like. 4 Wrong item. 5 Faulty.

If your item is faulty please describe where: _____

For further assistance, please visit our website.