

RETURNS.

THANK YOU
FOR YOUR ORDER.



To avoid disappointment and in the smooth processing of your return please take note of the following terms and conditions.

TERMS AND CONDITIONS.

- You must initiate the returns process within 14 days (Australia) or 30 days (international) of your order date.
- The item/s must be in original condition - unworn, unwashed and undamaged with tags attached. For more information regarding our policy, please visit <https://yevuclothing.com/pages/returns>
- For items purchased on sale or with a 20% or more discount code, you may only return your item for a full store credit (less shipping) or exchange.
- Purchased items can only be exchanged for a different size or print (of the same value as original purchase).
- We can only accept returns originally purchased through www.yevuclothing.com.

We endeavour to process all returns upon arrival, however during busy periods this can take up to one week. We thank you for your patience.

HOW TO INITIATE A RETURN.

1. Visit returns.yevuclothing.com to request a return, an exchange or a store credit. Fill in your order details to start your return process.
2. Once you have received an approval email from us, follow the return instructions emailed to you to send back your items.
3. Fill out the back of this form using the information in the approval email. Include this form in your return, along with the original invoice attached.
4. You can use your own packaging or purchase prepaid domestic satchels from any Australia Post outlet. Make sure you use a trackable shipment method, and keep record of this.
5. Address the package to:

YEVU Clothing
C/O Avenue,
Ground Floor, Office 2
7 Hassall St.
Parramatta NSW 2150

Please clearly write your name and address in the 'From Sender' section.
6. Go to your local post office or use a courier of your choice to ship the package.
7. You will receive an email as soon as we've received your items, and when a refund/exchange/credit is issued, depending on what you have requested.

RETURNS FORM.

Please fill out the following and enclose with the item/s to being returned.



Name: _____

Order no. _____

RMA (as per email): _____

Is this a return for a: Refund Store Credit Exchange

Additional Information: _____

THANKS!

