

HOW TO ORDER

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CHOOSE PRODUCT



- Choose your design.
- Purchase '*CUSTOM ORDER*' if you cannot find a design to suit your needs.
- If you select the 'Custom' option, please be sure to provide as much detail as possible regarding the style, colors and fonts you would like.

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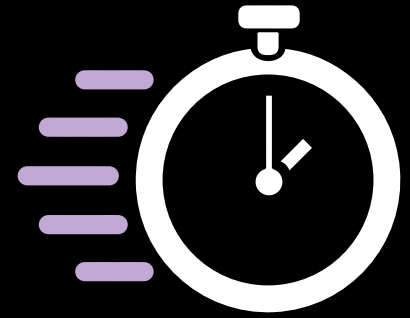
ENTER DETAILS



- Enter all information into the provided fields to personalise your set of books.
- Please be sure to make sure this information is 100% correct.
- Please be sure to include AM or PM for time of birth details.
- You may include additional instructions if you wish to make any '*minor*' changes to the set design.

3

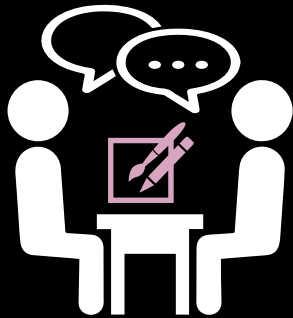
PRODUCTION TIME



- Standard production time is **2 weeks**.
- We offer a '**Rush Order**' service which will see your order completed and shipped within 3-4 business days. If your order is a custom design, it will be shipped within 3-4 business days once your design proof has been approved.
- Please select the correct service for your needs, we will not prioritise any standard order.

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APPROVE DESIGN



CUSTOM ORDERS ONLY

- Once your order has been received we will work on the design based on the production priority selected.
- You will receive a text or email with a 'Mock' design for you to approve.
- You can change anything you like in the design and we don't have a limit with the amount of changes you can make. We do however ask that you be specific with what you require.

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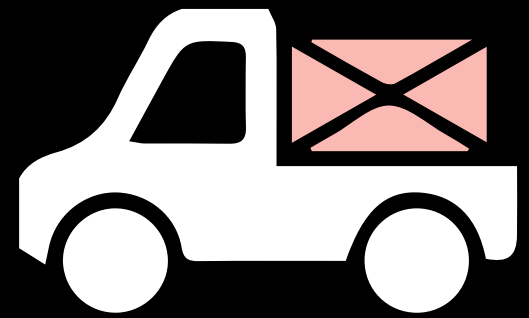
MAKE PAYMENT



- Make your payment using our secure online payment system.
- You can pay using any of the following payment options:
- PayPal
 - Credit Cards
 - Afterpay
 - Zippay

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SHIPPING METHOD



- We offer 'Flat Fee' standard shipping Australia wide for \$9.95.
- Express shipping is available for \$25.00 per set of books. If your order is urgent, we recommend using this shipping option.
- Once goods have been shipped, we have no control over the delivery time and we are not responsible for any delays in the network.